

## Department of Military and Veterans Affairs

### Mission

To provide military forces to accomplish military missions in the state or around the world; provide homeland security and defense; emergency response; veterans' services; and youth military style training and education.

### Core Services

- Alaska National Guard Joint Forces Headquarters - The Joint Force Headquarters of Alaska provides expertise and situational awareness to Department of Defense authorities to assist in coordinating federal and state activities.
- Alaska Army National Guard organizes, mans, equips and trains quality units to conduct tactical and stability support operations in support of worldwide U.S. Army requirements and State of Alaska emergency missions.
- Alaska Air National Guard is a full-spectrum, combat ready aerospace force poised to respond in times of state, national and global need.
- National Guard Counter Drug Support Program assists law enforcement agencies in the eradication of drug use through training and enforcement operations.
- 49th Missile Defense, Army Guard – Defend the United States by operating as the force provider to the Ground-based Midcourse Defense (GMD) program.
- Division of Homeland Security and Emergency Management - The division works with communities and state agencies in coordinating the protection of lives and property from terrorism and all other hazards through effective mitigation, crisis management preparedness, response, and recovery activities.
- State Emergency Response Commission (SERC) is a team of local government participants throughout Alaska responsible for the planning and promotion of emergency response preparedness activities within their Alaskan localities.
- Local Emergency Planning Committees (LEPCs) are responsible for planning, training and exercise activities for oil and hazardous substance releases and keeping their communities informed of oil and hazardous material locations within their jurisdictions. In addition, LEPCs are involved with other all-hazard planning, training and exercise activities with their local jurisdictions.
- Alaska Statewide Emergency Communications/IT is charged with promoting, facilitating and implementing information management advancements statewide through interoperable communication practices and application of advanced technologies.
- Alaska State Veterans' Affairs develops and sustains statewide Veterans' advocacy programs for retired military Alaska residents.
- Alaska National Guard Retirement and Benefits provides the annual appropriation to the National Guard and Naval Militia Retirement System for purposes of paying retired Alaskan veterans their earned retirement and health benefits.
- Regimental Elders Program promotes and encourages native resident participation in National Guard programs throughout rural Alaska.
- Alaska Military Youth Academy - The ChalleNGe - Program helps youth focus and get back on track with their lives. The mission is to help reclaim the lives of at-risk youth, produce graduates with the values, skills, education, and self-discipline necessary to succeed as adults. STARBASE Program - School based activities that increase academic performance and improve attitudes in the areas of Science and Technology in Alaskan students (4th - 6th grades).
- Administrative Services Support - Providing department core service support and oversight in areas of budget, accounting, human resources, payroll, procurement, contracting, property management, technical/analytical oversight of information technology, telecommunications and internal/external distribution services to the department.
- Alaska State Defense Force is an organized and trained volunteer force, capable of timely and effective response to state emergencies, or, on other occasions deemed appropriate by the Governor, to provide assistance to civil and military authorities in the preservations of life, property, and public safety.
- State Active Duty Medevac Operations Program provides expedient rural emergency medical transport of Alaska's citizens to Alaska's Native Health Organizations medical facilities for emergency treatment.

- Alaska Naval Militia maintains a prepared and trained militia available for responses to State of Alaska emergencies and disasters.
- Alaska National Guard Educational Benefits (along with the University of Alaska) provides educational benefits to Alaska's military population and promotes quality units as well as encourages enlistment and retention of the State's citizens.

### Priority Programs - Key Performance Indicators

(Additional performance information is available on the web at <http://omb.alaska.gov/results.>)

Funding				FY10 Current Capacity (in thousands)		
GF Funds	Federal Funds	Other Funds	Total Funds	Full Time	Part Time	Non Perm
\$11,687.7	\$22,235.3	\$13,018.2	\$46,941.2	296	2	1

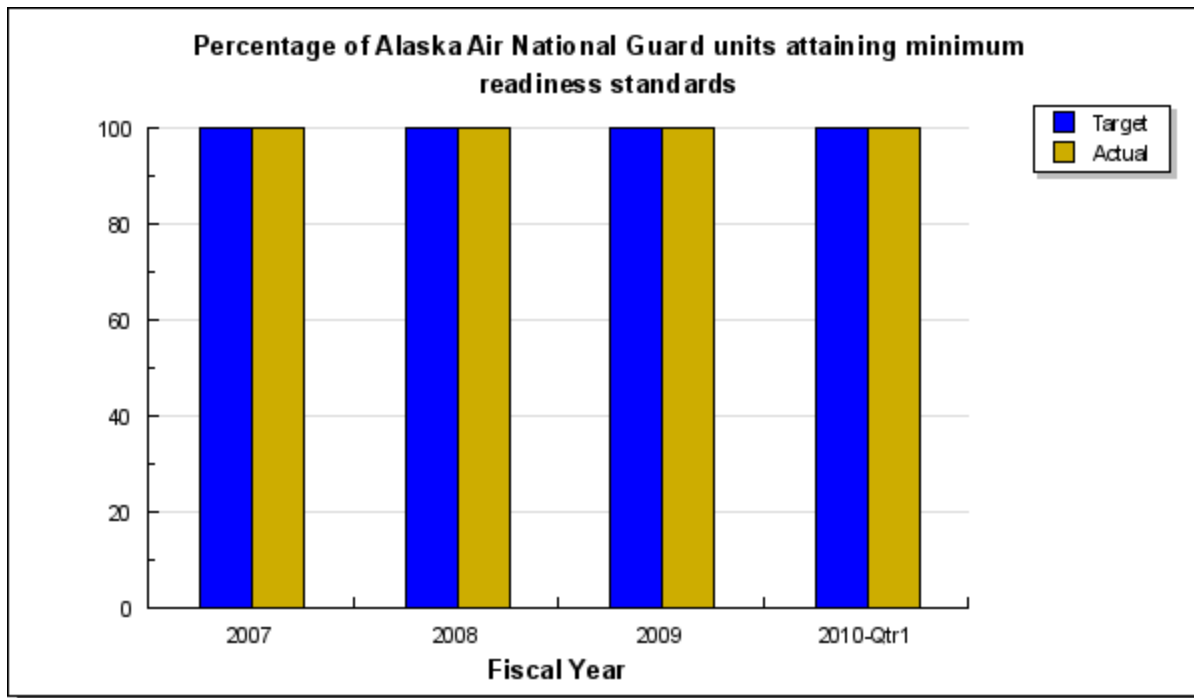
### Defend and Protect Alaska and the United States

The Alaska National Guard consists of the Air National Guard and the Army National Guard. Both are prepared to provide military support during natural disasters or emergencies to protect life and property, preserve peace and order, and public safety to citizens of Alaska and the United States.

Funding				FY10 Current Capacity (in thousands)		
GF Funds	Federal Funds	Other Funds	Total Funds	Full Time	Part Time	Non Perm
\$7,153.7	\$15,152.1	\$2,337.4	\$24,643.2	140	1	1

### Key indicator from: Department of Military and Veterans Affairs

- ➡ **Target:** 100% of Alaska Air National Guard units attain minimum readiness standards.  
**Status:** The Alaska Air National Guard continues to meet 100% readiness standards.



Methodology: 2009 actual represents data as of 09/30/09.

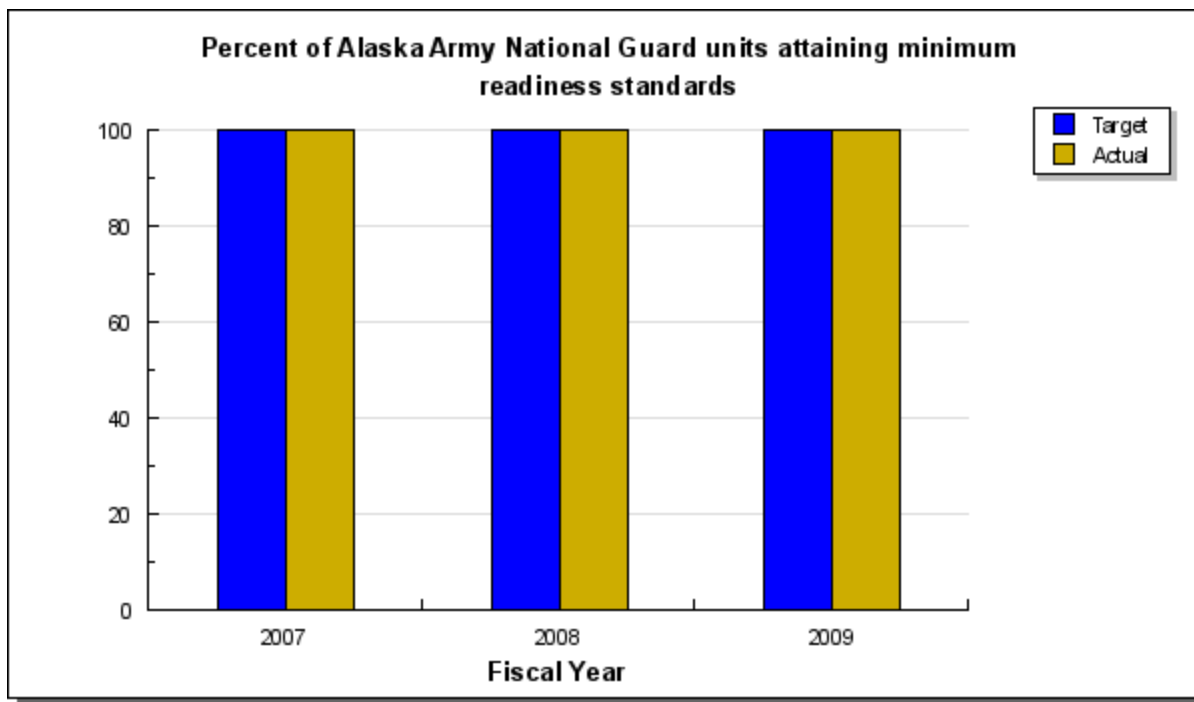
**Percentage of Alaska Air National Guard units attaining minimum readiness standards**

Fiscal Year	Target	Actual
FY 2010-Qtr1	100 0%	100 0%
FY 2009	100 0%	100 0%
FY 2008	100 0%	100 0%
FY 2007	100	100

**Analysis of results and challenges:** To attain a 100% State readiness score, the Alaska Air National Guard must reflect 84% readiness in all units. Currently, our units reflect 84% readiness (meaning 100% of units meet the criteria to meet readiness standards).

**Key indicator from: Department of Military and Veterans Affairs**

- ➡ **Target:** 100% of Alaska Army National Guard units attain minimum readiness standards.  
**Status:** The Alaska Army National Guard continues to meet 100% readiness standards.



*Methodology: Data source - Quarterly Unit Status Report (USR) - FY09 to date reflects data available as of 06/30/09.*

**Percent of Alaska Army National Guard units attaining minimum readiness standards**

Fiscal Year	Target	Actual
FY 2009	100 0%	100 0%
FY 2008	100 0%	100 0%
FY 2007	100	100

**Analysis of results and challenges:** The minimum standard is C5. All reporting units of the Alaska Army National Guard met this standard in FY08 and FY09.

## Search and Rescue

The Air Nat'l Guard and Army Nat'l Guard provide a variety of missions such as locating lost hunters and/or hikers, missing aircraft, providing aid and transportation to people in need of medical attention in remote areas, emergency organ or blood transportation or for medical evacuations.

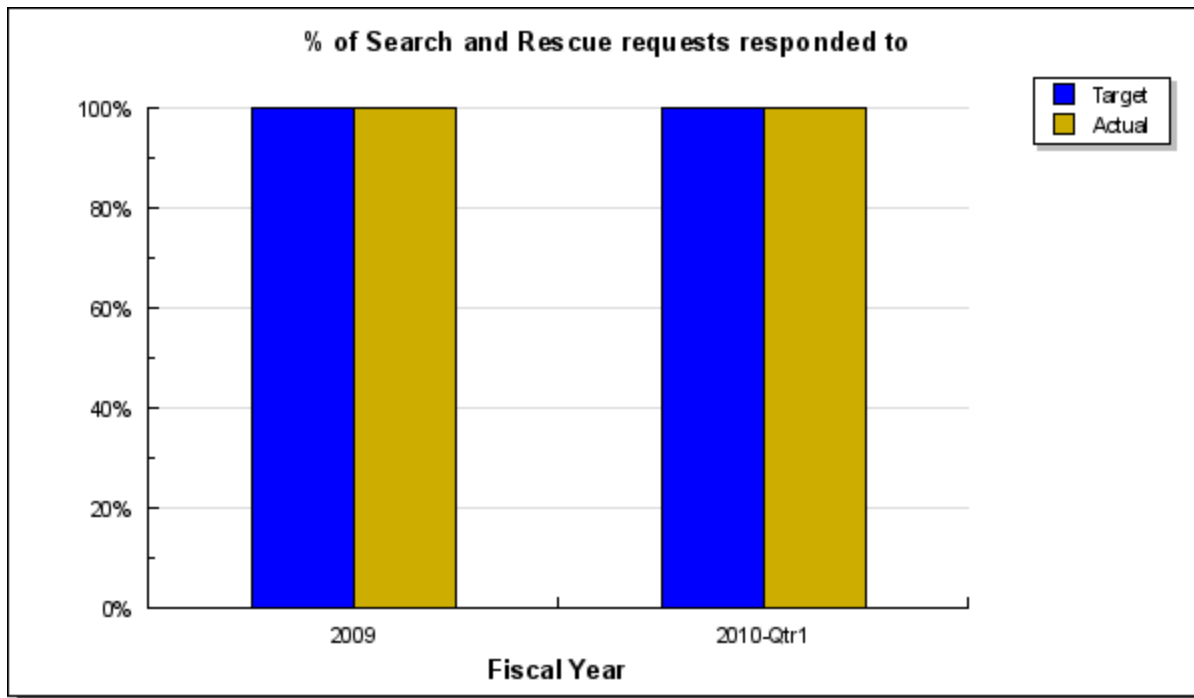
FY10 Current Capacity (in thousands)

Funding				Positions		
GF Funds	Federal Funds	Other Funds	Total Funds	Full Time	Part Time	Non Perm
\$96.5	\$77.1	\$71.4	\$245.0	0	0	0

### Key indicator from: National Guard Military Headquarters

➡ **Target:** 100% of requests for assistance from the Rescue Coordination Center (Search and Rescue) will be responded to.

**Status:** 100% of requests for assistance are responded to within 3 hours and typically within 1 hour.



Methodology: Actual requests to date.

### % of Search and Rescue requests responded to

Fiscal Year	Target	Actual	Quarter 3	Quarter 4	YTD Total
FY 2010-Qtr1	100%	100%	0	0	0
FY 2009	100%	100%	0	0	0

**Analysis of results and challenges:** The Rescue Coordination Center follows a priority list for available assets (local authorities, State Troopers, Civil Air Patrol, civil assistance etc) prior to being called out. When they are called for life threatening events, the response time is within 3 hours of a request and most often within 1 hour.

## Disaster Preparedness/Response and Recovery

The Homeland Security and Emergency Management Division provides disaster relief response, training, education and outreach for preparedness and planning to communities. Our goal is to minimize the effects of disasters and terrorism and assist citizens in the recovery from these events.

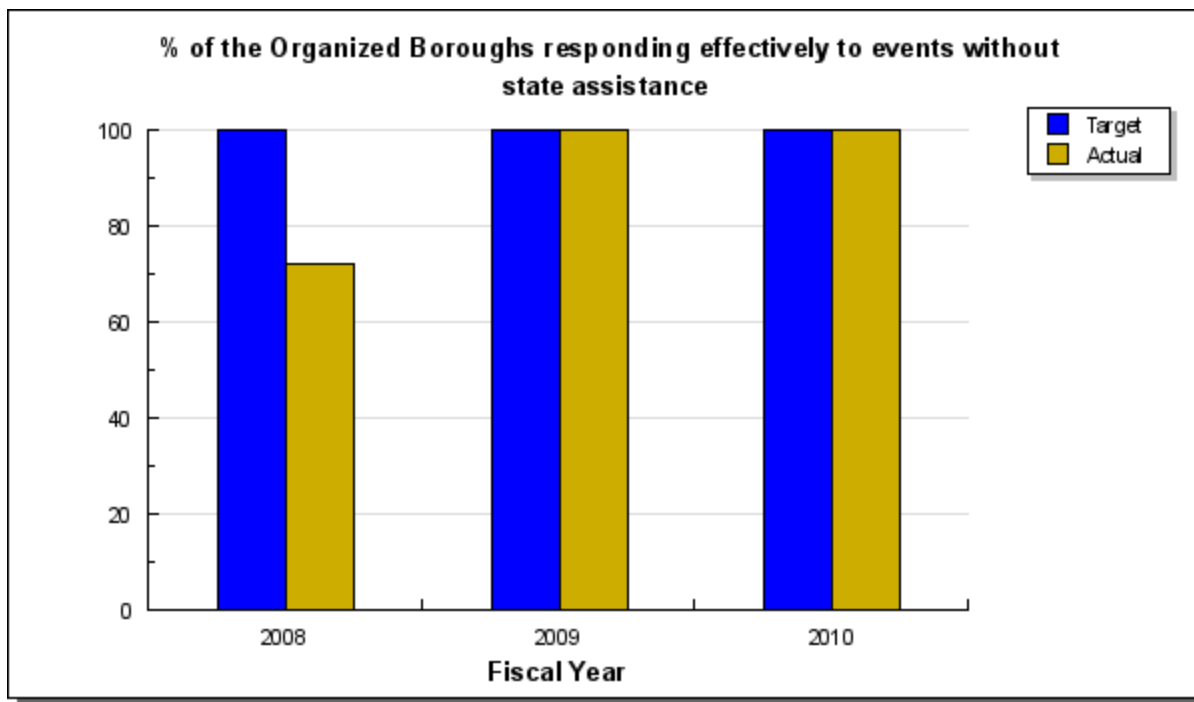
FY10 Current Capacity (in thousands)

Funding				Positions		
GF Funds	Federal Funds	Other Funds	Total Funds	Full Time	Part Time	Non Perm
\$3,015.3	\$3,297.4	\$2,557.7	\$8,870.4	59	0	0

### Key indicator from: Homeland Security and Emergency Management

**Target:** 100% of the Organized Boroughs experiencing events requiring emergency management will achieve a local preparedness level enabling them to respond without state assistance.

**Status:** In FY10 100% of Organized Boroughs responded effectively to events without State assistance.



Methodology: Actual data.

### % of the Organized Boroughs responding effectively to events without state assistance

Fiscal Year	Target	Actual
FY 2010	100	100
FY 2009	100	100
FY 2008	100	72

**Analysis of results and challenges:** 1st Quarter FY10 - 3 Boroughs experienced events but did not require State assistance or funding. The Kenai Peninsula Borough (KPB) responded effectively to the flooding in Seward without an official request for state disaster funds. The KPB and the Fairbanks North Star Borough experienced several wildfires this summer that were fought by a combination of local, state and federal forestry incident management teams and firefighting resources without the need for an "official" request for assistance. Intense staff support is provided to this Borough to eliminate the need for formal assistance and state funding. This measure only captures those events reported to the State Emergency Coordination Center.


FY09 - 7 Boroughs experienced events and all 7 responded effectively to events without the need for formal State

assistance.

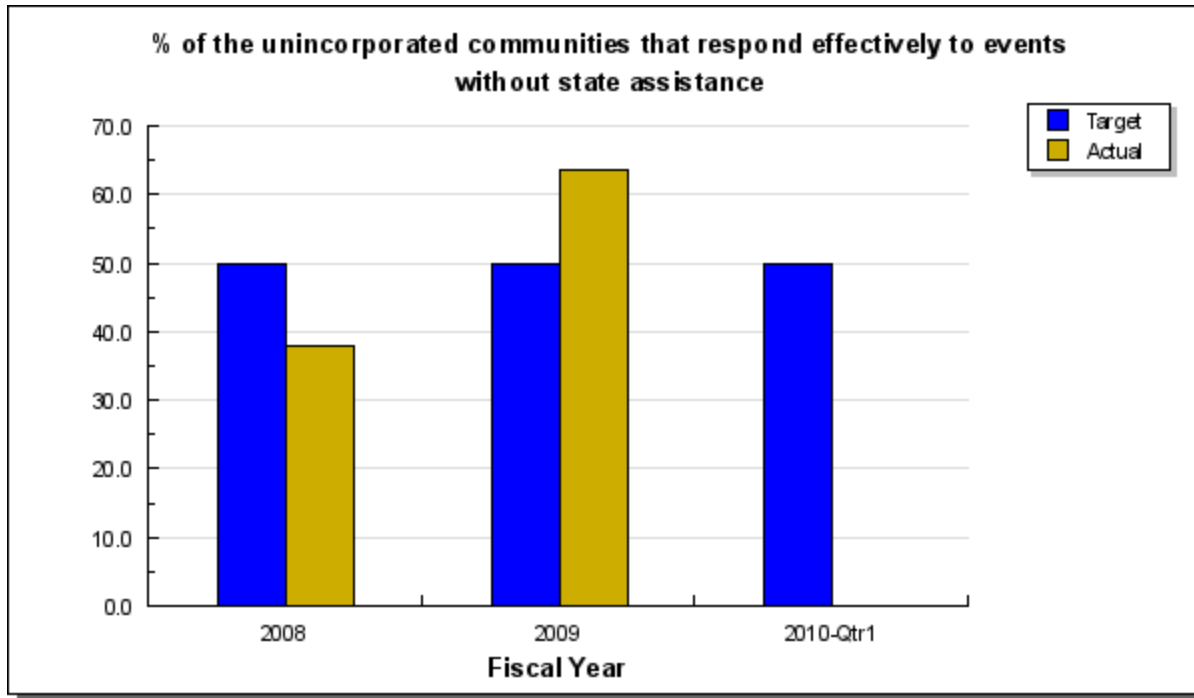
FY08 - 14 Boroughs experienced events within their jurisdictions and ten of those Boroughs did not require State assistance or funding. Intense staff support is provided to Boroughs to eliminate the need for formal assistance and state funding. This measure only captures those events reported to the State Emergency Coordination Center.

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**Key indicator from: Homeland Security and Emergency Management**

 **Target:** 50% of unincorporated communities within unorganized boroughs experiencing events requiring emergency management will achieve a local preparedness level enabling them to respond without requiring state assistance.

**Status:** In FY10 to-date, 0% of unincorporated communities were able to respond to events without State assistance or funding.



Methodology: Actual data.

**% of the unincorporated communities that respond effectively to events without state assistance**

Fiscal Year	Target	Actual
FY 2010-Qtr1	50	0
FY 2009	50	63.6
FY 2008	50	38

**Analysis of results and challenges:** 1st Quarter FY10 - Three Unincorporated Communities experienced events or potential emergencies of which all (100%) required or requested some sort of State assistance or funding. The communities of Tuluksak, Diomed, and Pelican all requested funding or assistance to deal with potential emergencies or events. Two other communities of Nenana and Circle experienced nearby wildfires that were fought by state and federal forestry incident management teams without the need for an "official" request for assistance.

FY09 - 77 Unincorporated Communities experienced events and 49 of those did not require State assistance or funding. Intense staff support is provided to Communities to eliminate the need for formal assistance and state funding.

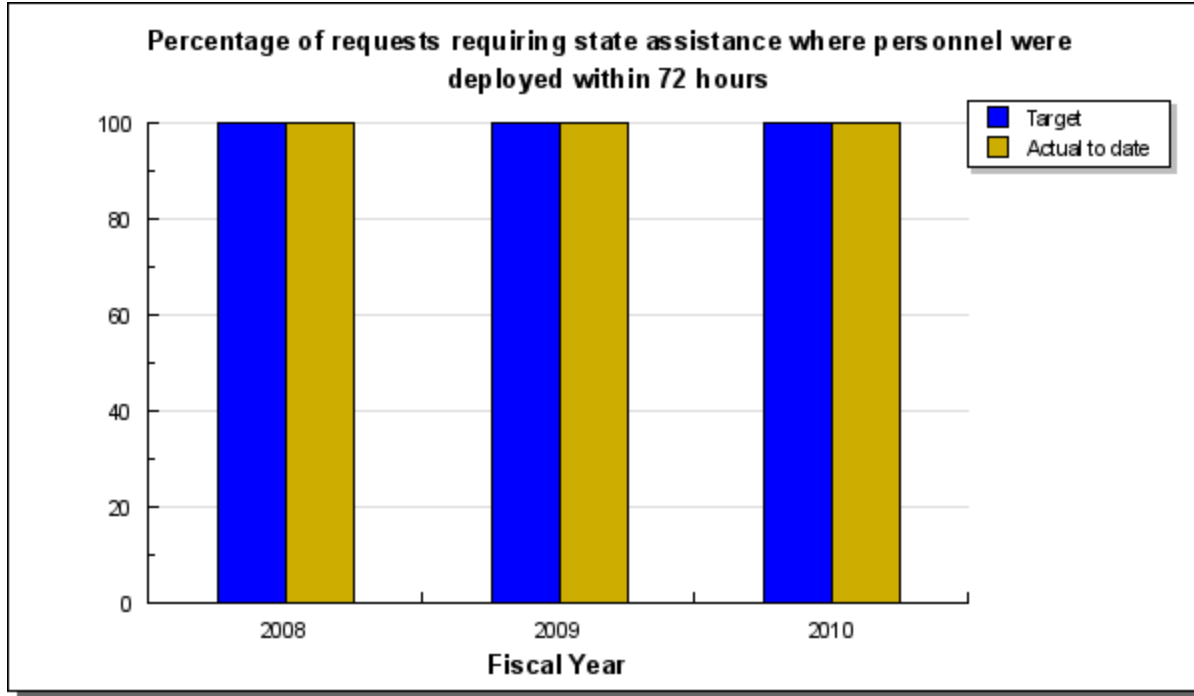
FY08 - 21 Unincorporated Communities experienced events and eight of those did not require State assistance or funding. Intense staff support is provided to Communities to eliminate the need for formal assistance and state

funding.

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**Key indicator from: Homeland Security and Emergency Management**

- ➡ **Target:** 100% of local requests for State Response Personnel deployed within 72 hours  
**Status:** In FY10, 100% of requests requiring deployment of personnel had staff enroute to the community within 72 hours.



*Methodology: FY10 data reflects 1st quarter (to date).*

**Percentage of requests requiring state assistance where personnel were deployed within 72 hours**

Fiscal Year	Target	Actual to date
FY 2010	100	100
FY 2009	100	100
FY 2008	100	100

**Analysis of results and challenges:** FY10 1st quarter - There was one “official” request for response personnel during this quarter. At the request of the Kenai Peninsula Borough (KPB), DHS&EM staff conducted a site visit and attended several interagency meetings to provide technical assistance with flooding of several areas surrounding the Resurrection River, Lowell Creek Bridge, Exit Glacier Road, and the Old Exit Glacier Road. Floodwaters receded very quickly revealing minimal damage. No further assistance was requested by either KPB or the City of Seward.

DHS&EM did receive a local disaster declaration and request for state assistance from the City of Pelican following the failure of their water delivery flume. DHS&EM deployment was not required because of on-site DEC personnel. Between DEC personnel and their contractor they were able to provide the data necessary to activate a Governor’s Administrative Order for disaster response relief.

In FY09 there were 60 community events or potential emergencies requiring immediate assistance. DHS&EM lead coordinated efforts with other State agencies and in some cases local vendors finding resolution for 58 of these events before they could escalate into life safety issues and prevented formal emergency or disaster declarations. However two events, the Tanana Basin Flood and 2009 Spring Flood required rapid response and staff were deployed within the first 12 hours of both disasters. As a result community and State response efforts were extremely coordinated, which eliminated duplicative efforts, and expedited the start of joint federal and State recovery efforts.

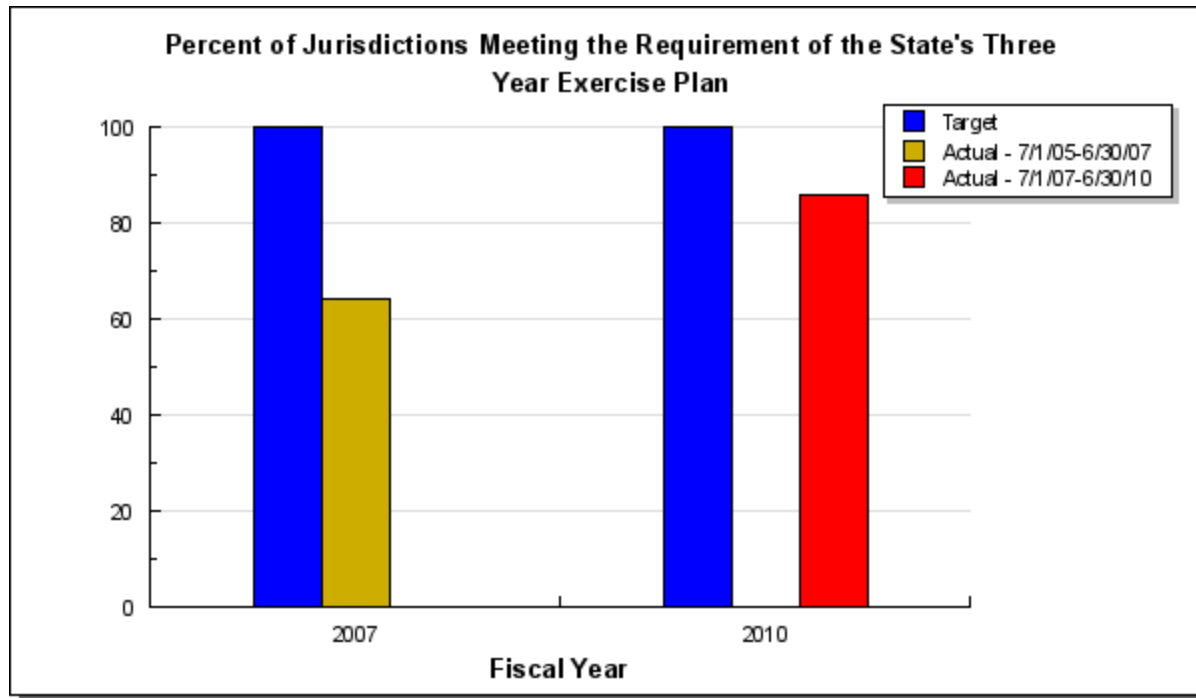
In FY08, four requests for State Response Personnel were made and in all four events, personnel were provided

within 72 hours.

**Key indicator from: Department of Military and Veterans Affairs**

**Target:** 100% of the 31 eligible jurisdictions will complete their emergency preparedness exercise per the State's Three Year Exercise Plan.

**Status:** In the three year period ending 6/30/10, 86% of the 31 eligible jurisdictions met the state's Three Year Emergency Exercise Plan requirements, ensuring that regional Emergency Response Plans function effectively. This is an increase from 64% in 2007.



*Methodology: The three year plan measures are based on state fiscal year periods.*

**Percent of Jurisdictions Meeting the Requirement of the State's Three Year Exercise Plan**

Fiscal Year	Target	Actual - 7/1/05-6/30/07	Actual - 7/1/07-6/30/10
FY 2010	100	0	86
FY 2007	100	64	0

**Analysis of results and challenges:** Local jurisdictions complete emergency preparedness exercises to test that Emergency Response Plans function effectively, in case of an actual emergency. The State requires that each jurisdiction participate in one exercise every three years to ensure emergency preparedness.

FY10 to-date - Two communities participated in an emergency preparedness exercise and one community was involved in an actual event. Valdez held a communications exercise in partnership with the Alaska National Guard and Craig held a Tsunami exercise. The Kenai Peninsula Borough was involved in a wildfire that included their EOC and Emergency Management team response.

FY2009 - Seventeen communities conducted emergency preparedness exercises. An additional 18 communities in the unorganized boroughs participated in the Western Alaska Evacuation exercise.

We expect a majority of the 16 remaining communities in unassociated boroughs to conduct required emergency preparedness exercises during the remainder of SFY2009/10 in preparation for Alaska Shield 2010.

FY2008 - This year 10 additional jurisdictions completed an emergency preparedness exercise bringing the total to 25 out of 31 (81%). The State Exercise performance period; 7/1/07 - 6/30/10 remains tied directly to the federally sponsored



Homeland Security Grant Program. The six remaining communities will be scheduled during SFY2009 and SFY2010 through a regional exercise process and there are no anticipated problems foreseen in achieving the final stage of this three year exercise plan.

Through preparedness and conducting meaningful exercises the State's citizenry will be self supporting, open to assisting others, providing a vital information communication link, and be in a position to assist in restoring and/or returning critical infrastructure to an operational condition sooner.

### Youth Intervention

The Alaska Military Youth Academy, ChalleNGe Program, offers at-risk youth the opportunity to become successful citizens. They participate in an academic and vocational learning environment that maximizes their potential for placement in employment, military, education or a combination thereof.

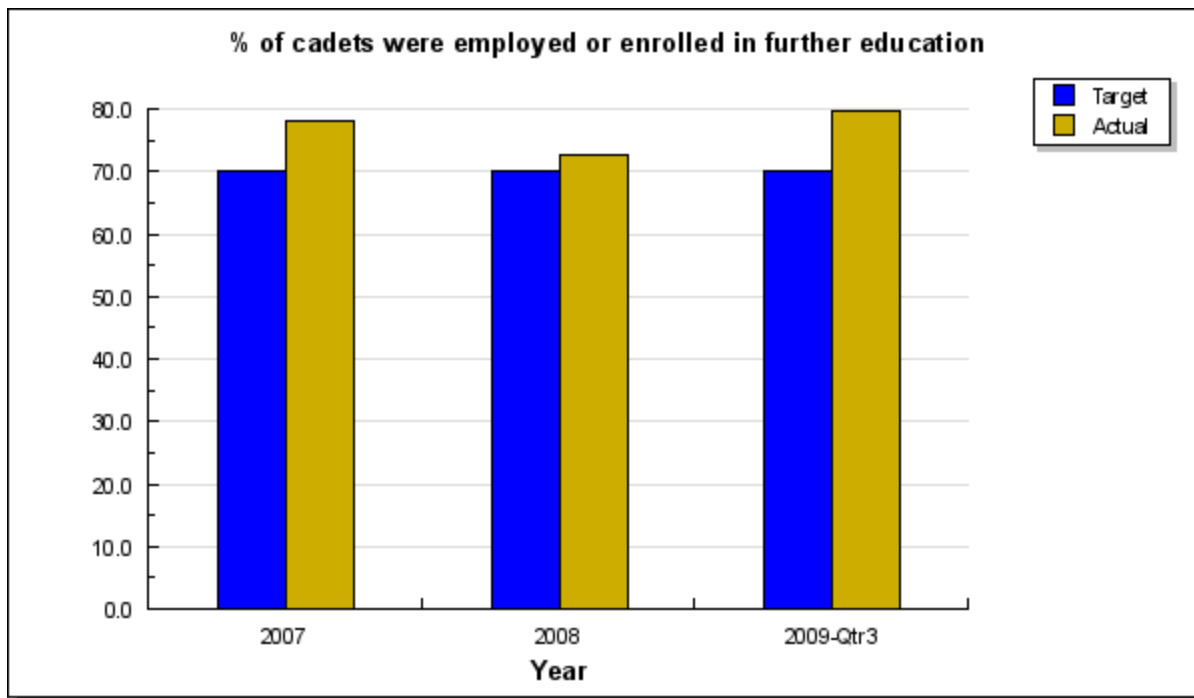
FY10 Current Capacity (in thousands)

Funding				Positions		
GF Funds	Federal Funds	Other Funds	Total Funds	Full Time	Part Time	Non Perm
\$261.1	\$3,614.6	\$7,981.7	\$11,857.4	95	1	0

### Key indicator from: Alaska Military Youth Academy

**Target:** 70% of cadets are employed or enrolled in further education at the completion of the post-residential phase.

**Status:** In 2009 to-date, 79.7% of cadets were employed or enrolled in further education at the completion of the post-residential phase (one year after graduation). This exceeds the 70% target and continues a three year trend of improvement.



Methodology: Based on actual percentages recovered through ongoing contact with graduated cadets.

### % of cadets were employed or enrolled in further education

Year	Target	Actual
2009-Qtr3	70	79.7
2008	70	72.6
2007	70	78

**Analysis of results and challenges:** It is a goal of the Academy that 70% of cadets are employed or enrolled in further education at the completion of the post-residential phase which is one year after graduation. Through ongoing

contacts we are able to track the status of graduated cadets.

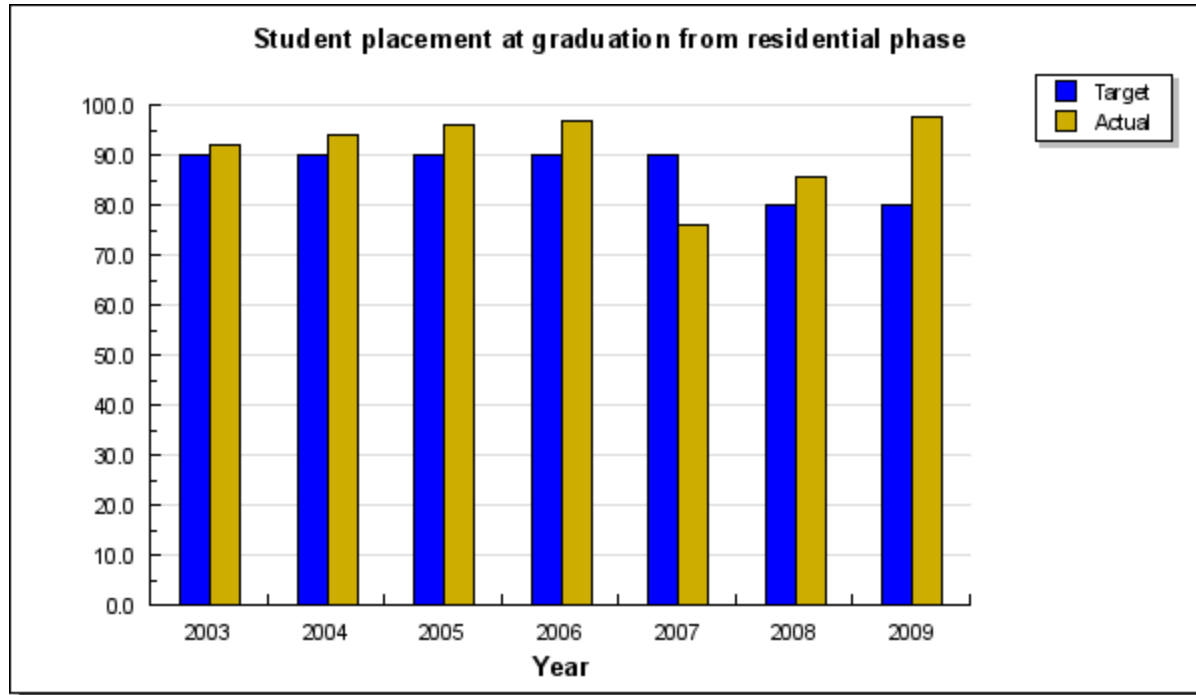
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**Key indicator from: Alaska Military Youth Academy**



**Target:** 80% of cadets will be placed at graduation from the residential phase.

**Status:** In the second class of 2009, 100% of eligible cadets were placed at graduation from the residential phase.



*Methodology: Actual data is based on a federal program year of April 1- March 31. Classes 2009-1 and 2009-2 are prerepresented for 2009 year-to-date data.*

**Student placement at graduation from residential phase**

Year	Target	Actual
2009	80	97.5
2008	80	85.5
2007	90	76
2006	90	97
2005	90	96
2004	90	94
2003	90	92

**Analysis of results and challenges:** The Academy has achieved excellent placement results. The academy will provide earlier and broader placement opportunities to students enrolled in the 22 week residential phase. This effort will, in turn, allow more time to focus on education and/or job-seeking students enrolled in the one year post residential phase of the Challenge Program.

Job and education/training search opportunities for residential students have been increased and adult volunteer mentors have been involved in placement activities to support this effort.

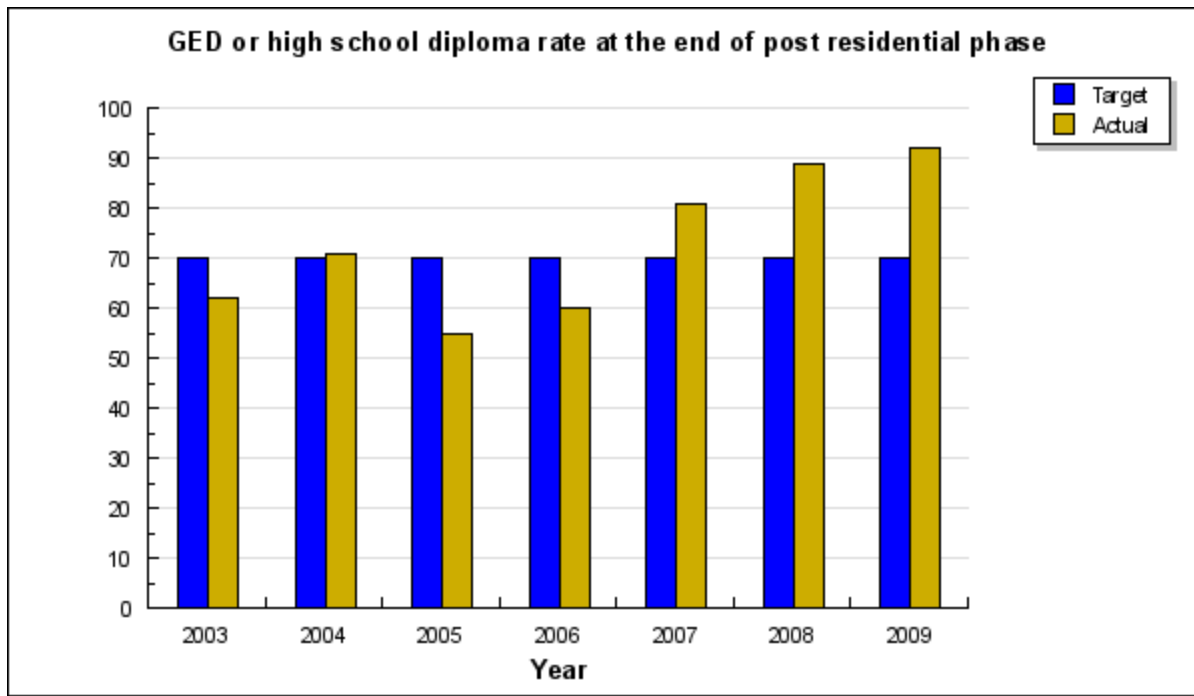
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**Key indicator from: Department of Military and Veterans Affairs**



**Target:** 70% of eligible cadets earn and receive a GED or high school diploma by graduation.

**Status:** In the second class of 2009, 95% of eligible cadets earned and received a GED or high school diploma by graduation.



*Methodology: Actual data is based on a federal program year of April 1- March 31. Classes 2009-1 and 2009-2 are represented for 2009 year-to-date data.*

#### GED or high school diploma rate at the end of post residential phase

Year	Target	Actual
2009	70	92
2008	70	89
2007	70	81
2006	70	60
2005	70	55
2004	70	71
2003	70	62

**Analysis of results and challenges:** Eligible is defined as students who meet the State of Alaska requirements for GED testing and those students who meet Alaska requirements for earning a traditional high school diploma.

The academic section was successful in this area by incorporating peer tutoring and learning groups into the class regimen based on the results of Learning Style Assessments. The Language Arts instructor teaches all cadets how to maximize the study process and all of the instructors teach across the disciplines by showing how each subject relates. This adds continuity to the learning process and provides another dimension to student comprehension.


#### Outreach to Veterans and Military Families

The Veterans Services office advocates for veterans and their families, provides outreach and supports members in their pursuit of benefits earned, provides assistance to new veterans exiting from military services and families of veterans that find themselves in need.

FY10 Current Capacity (in thousands)

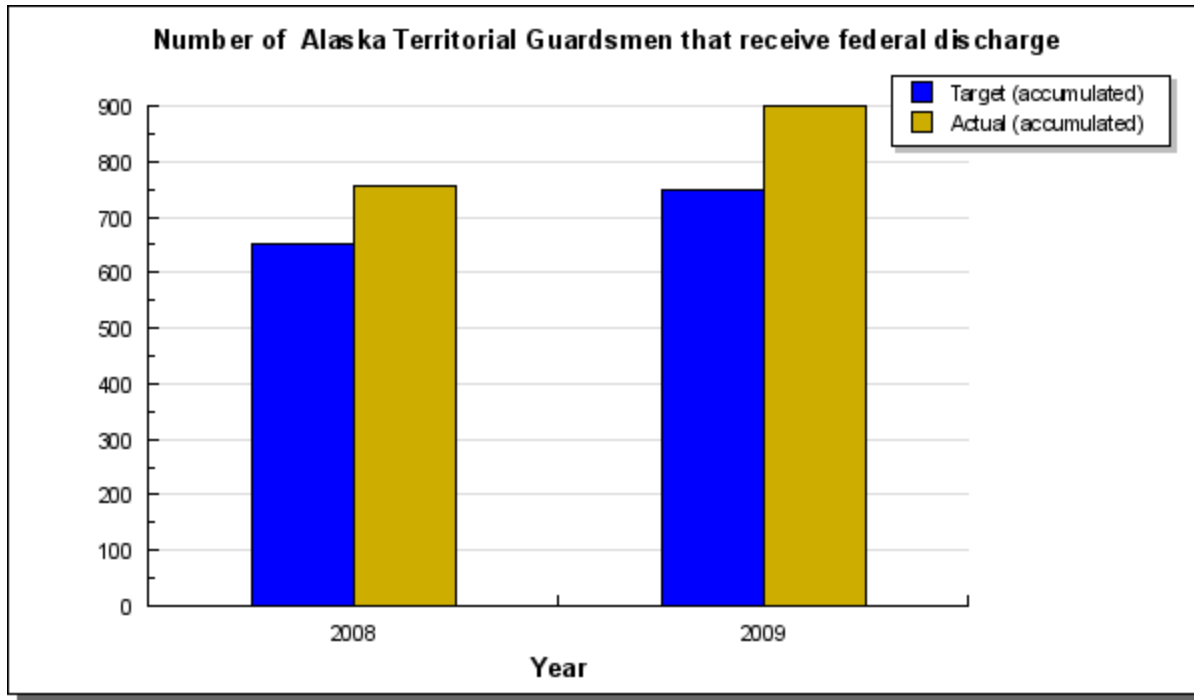
Funding				Positions		
GF Funds \$1,161.1	Federal Funds \$94.1	Other Funds \$70.0	Total Funds \$1,325.2	Full Time 2	Part Time 0	Non Perm 0

#### Key indicator from: Veterans Service

 **Target:** Increase the number of Alaska Territorial Guardsmen that will receive federal discharge by 100 Guardsmen per year.

**Status:** 1518 Alaska Territorial Guardsmen have submitted applications for federal

discharge, resulting in 900 veterans becoming eligible for benefits. This exceeds our target of receiving 100 or more federal discharge requests per year.



*Methodology: Data reflects information available as of 9/30/09.*

**Number of Alaska Territorial Guardsmen that receive federal discharge**

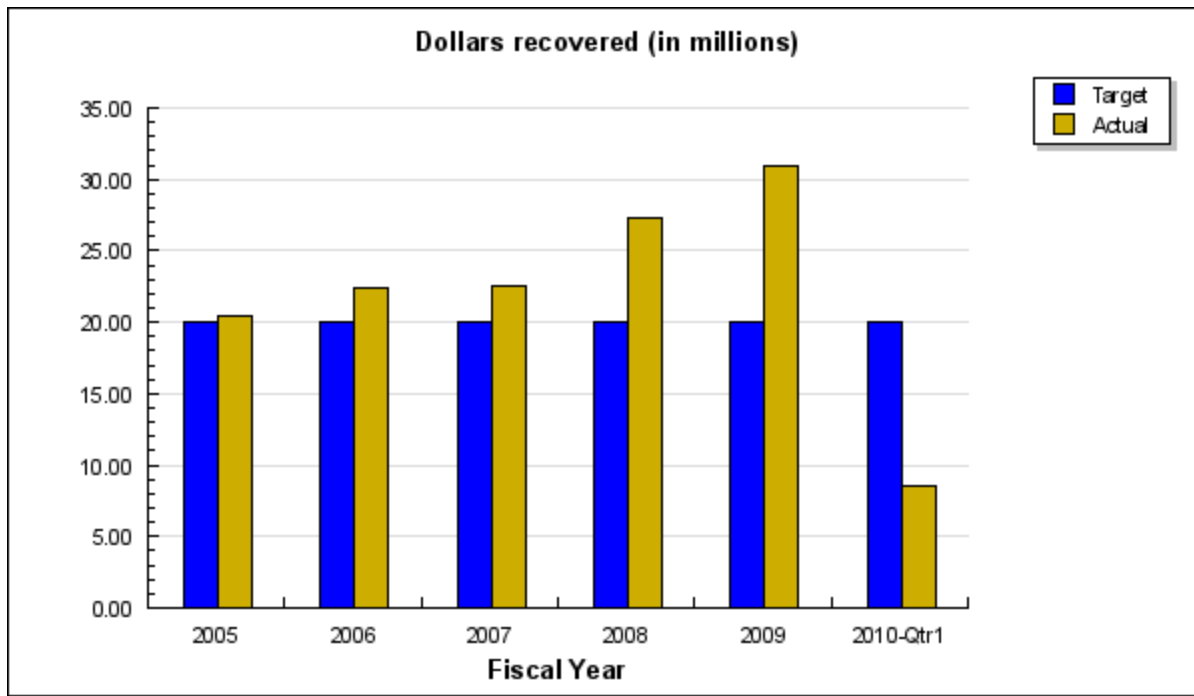
Year	Target (accumulated)	Actual (accumulated)
2009	750	900
2008	653	757

**Analysis of results and challenges:** FY10 - Through outreach programs and other efforts, applications are being submitted for Alaska Territorial Guardsmen to become eligible for veterans benefits. Of the 1518 applications submitted, 900 have become eligible for veterans benefits. Because approval is completed federally, the State of Alaska does not have control of the total number of applications approved each year.

**Key indicator from: Department of Military and Veterans Affairs**

**Target:** Assist Veterans in obtaining a minimum of \$20 million dollars in benefits each year (excluding educational benefits).

**Status:** In the period ending 9/30/09, veterans received (recovered) benefits worth more than \$8.49 million dollars. The total for FY09 was over \$31 million. This is an increase of over \$3.7 million from FY08.



Methodology: Data source - Quarterly Veterans Services Organizations (VSO) report, Veterans of Foreign Wars (VFW) and American Legion.

**Dollars recovered (in millions)**

Fiscal Year	Target	Actual
FY 2010-Qtr1	20	8.49
FY 2009	20	31
FY 2008	20	27.3
FY 2007	20	22.6
FY 2006	20	22.4
FY 2005	20	20.4

**Analysis of results and challenges:** The Alaska Veterans Services Office is committed to helping veterans become more aware of the benefits available. Our recovery amount for FY10 to-date is a great start in our recovery target of \$20 million. In FY09, our recovery dollar amount was over \$31 million which is an increase over FY08.

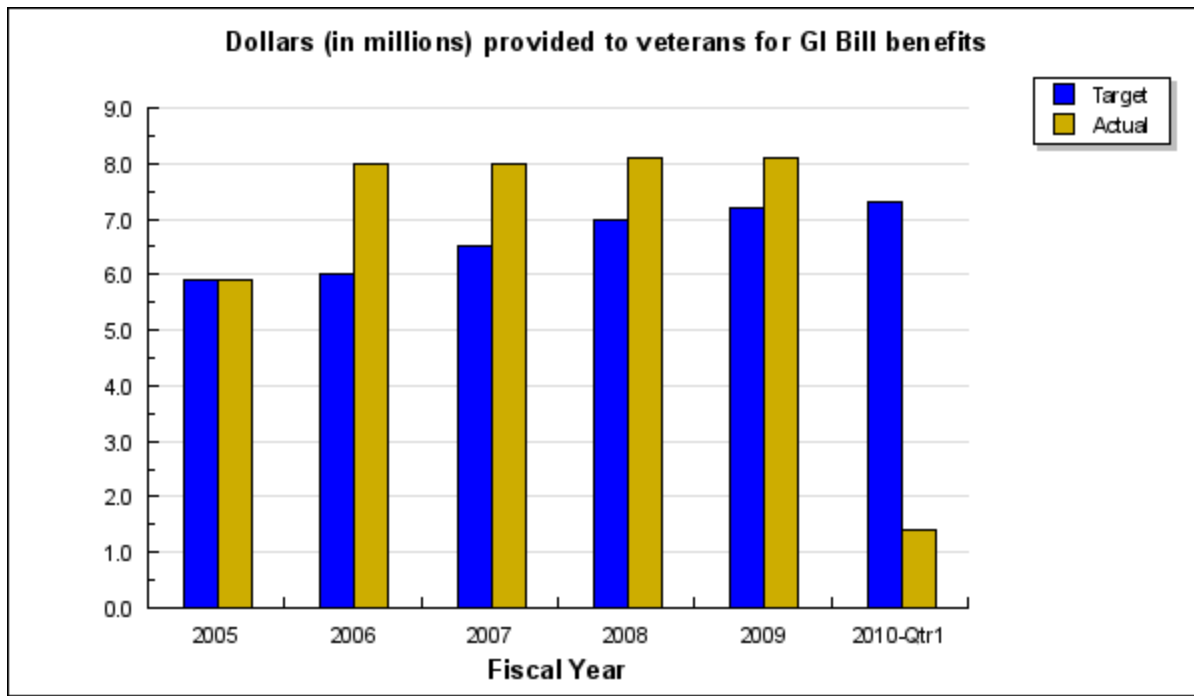
By identifying advocacy programs, contacts and increasing veterans' knowledge of programs offered, the agency has been able to greatly assist veterans in the pursuit of benefits earned.

**Key indicator from: Veterans Service**



**Target:** Veteran benefits are increasing for education under the GI Bill.

**Status:** Veterans benefits for education continue to increase. In FY 2009, over \$8.1 million dollars have been provided to veterans for GI Bill benefits. In the first quarter of FY10, a monthly average of over \$494,000 is shown.



*Methodology: Data source - Calculation determined by monthly report provided by the regional VA office and current GI bill base payment rate.*

**Dollars (in millions) provided to veterans for GI Bill benefits**

Fiscal Year	Target	Actual
FY 2010-Qtr1	7.3	1.4
FY 2009	7.2	8.1
FY 2008	7.0	8.1
FY 2007	6.5	8
FY 2006	6	8
FY 2005	5.9	5.9

**Analysis of results and challenges:** In FY2006, the State Veterans' Educational Approving Office was brought into the Department of Military and Veterans Affairs. We have conducted onsite inspections and visits to approved facilities, new facilities and provided technical assistance and compliance surveys at the request of the Veterans Administration. Additionally, we have reviewed facilities for compliance, additional programs, and approved programs that lead to recognized credentials.

These activities all lead to Veterans receiving education benefits under the GI Bill.

A portion of the annual increase is due to changes in the base amount of the GI Bill by the United States Congress.

## Administrative Services Component

### Mission

To provide a wide range of administrative services to support the department's mission.

### Core Services

- Budget and Accounting Services
- Procurement, Contracting and Property Management
- Capital Improvement Project Oversight
- Postal and Mail Distribution Services

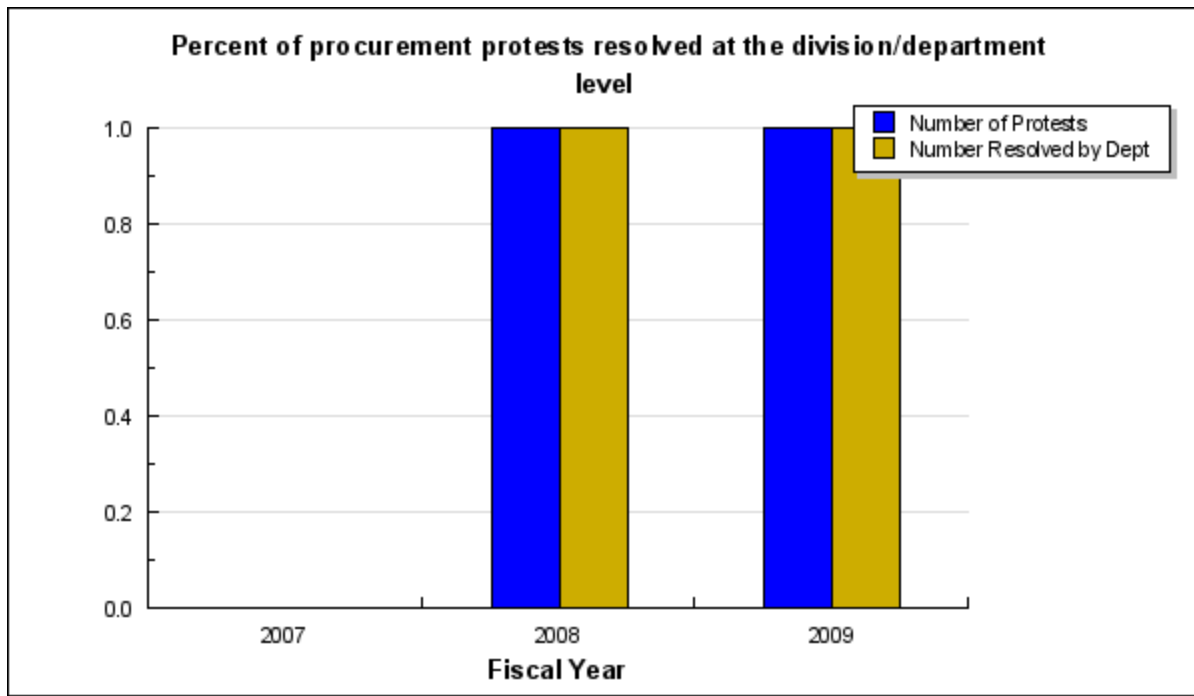
End Result	Strategies to Achieve End Result
<b>A: Provide efficient and accurate procurement related services.</b>  <u>Target #1:</u> 100% of procurement protests are resolved by the division/department level <u>Status #1:</u> 100% of procurement award protests were resolved at the division/department level.	<b>A1: Provide procurement related training</b>  <u>Target #1:</u> 100% of employees performing procurement related services receive required procurement training <u>Status #1:</u> 100% of our procurement staff is fully trained.

### Performance Detail

#### A: Result - Provide efficient and accurate procurement related services.

**Target #1:** 100% of procurement protests are resolved by the division/department level

**Status #1:** 100% of procurement award protests were resolved at the division/department level.



*Methodology: FY2009 is based on information through 6/30/2009.*

**Percent of procurement protests resolved at the division/department level**

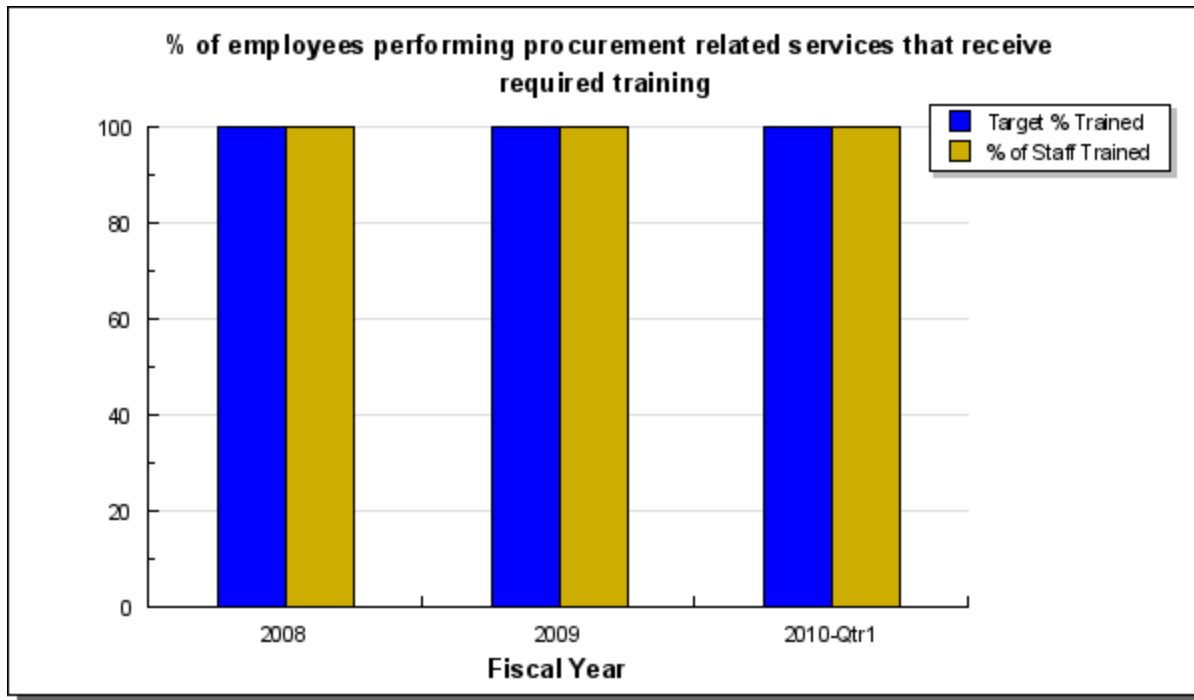
Fiscal Year	Number of Procurements	Number of Protests	Number Resolved by Dept
FY 2009	869	1	1
FY 2008	1269	1	1
FY 2007	1045	0	0

**Analysis of results and challenges:** The protested awards we have encountered have been resolved at the department/division level.

**A1: Strategy - Provide procurement related training**

**Target #1:** 100% of employees performing procurement related services receive required procurement training

**Status #1:** 100% of our procurement staff is fully trained.



*Methodology: Based on actual position counts.*

**% of employees performing procurement related services that receive required training**

Fiscal Year	# of Procurement Staff	Target % Trained	% of Staff Trained
FY 2010-Qtr1	7	100	100
FY 2009	7	100	100
FY 2008	7	100	100

**Analysis of results and challenges:** New staff members have completed procurement training as of the end of FY09.



## Alaska Military Youth Academy Component

### Mission

To help reclaim the lives of at-risk youth and produce program graduates with the values, skills, education and self-discipline to succeed as adults.

### Core Services

- ChalleNGe Program: An experiential learning and education program that utilizes a military based training model to reclaim at-risk Alaska youth between the ages of 16-18 years of age who have dropped out of high school and volunteer to participate in the program.
- Behavior Modification: Focus is on developing the "whole person" and reversing low motivation by challenging students with new concepts and experiences. End state is to improve education, life skills, and employment potential through 8 core values/components (academic excellence, physical fitness, job skills, service to community, health and hygiene, responsible citizenship, leadership, life coping skills).
- Academic and Vocational Education: An engaging academic and vocational learning environment that meets student learning styles and results in a significant potential to improve educational skills and obtain a High School Diploma or GED credentials.
- Placement: Graduates are engaged in a positive, durable placement, through going to school, working at the workplace, joining the military, volunteering their services, or a combination of the above. All graduates must have developed and possess realistic plans for their futures.
- STARBASE Program: School based activities that increase academic performance and improve attitudes in the areas of Science and Technology in Alaskan students (4th - 6th grades).

End Result	Strategies to Achieve End Result
<b>A: ChalleNGe Program graduates receive a GED or high school diploma.</b>  <u>Target #1:</u> 70% of eligible cadets earn and receive a GED or high school diploma by graduation. <u>Status #1:</u> The second class of 2009 had 95% of eligible cadets earn and receive a GED or high school diploma by graduation.	<b>A1: Maximize cadet academic performance.</b>  <u>Target #1:</u> Limit cadet-to-teacher ratio to 1:26 at the 17th week of the residential phase <u>Status #1:</u> Teacher/cadet ratio per class is currently 1:25
End Result	Strategies to Achieve End Result
<b>B: ChalleNGe Program graduates are placed at the completion of the residential phase.</b>  <u>Target #1:</u> 80% of cadets will be placed at graduation from the residential phase. <u>Status #1:</u> In the second class of 2009, 100% of eligible cadets were placed at graduation from the residential phase.	<b>B1: Provide placement assistance to graduates.</b>  <u>Target #1:</u> Each class of the academy will show 80% of cadets improving their Post-TABE (Tests of Adult Basic Education) score performance. <u>Status #1:</u> Over the last two classes conducted, cadets have improved TABE (Tests of Adult Basic Education) scores by an average of 91%, exceeding the target.  <u>Target #2:</u> 100% of cadets complete pre- and post- Adult Basic Education (TABE) and Armed Services Vocational Aptitude Battery (ASVAB) testing. <u>Status #2:</u> 100% of cadets have completed pre- and post- Adult Basic Education (TABE) and Armed Services Vocational Aptitude Battery (ASVAB) testing to assist in placement.

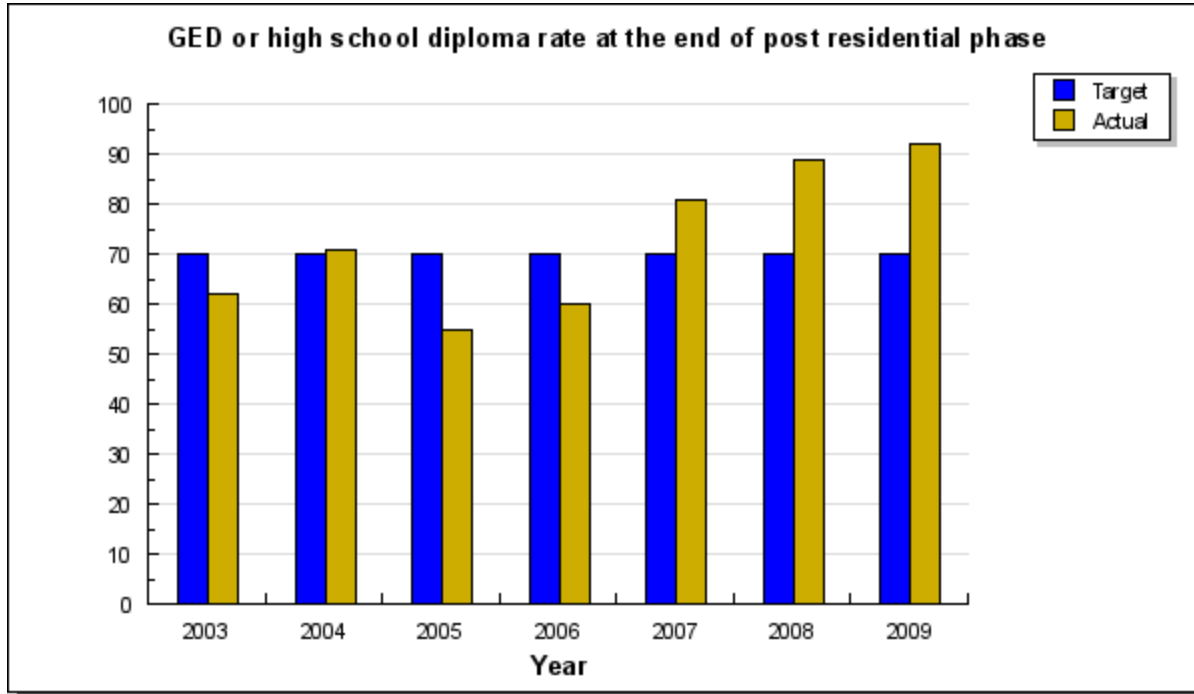
End Result	Strategies to Achieve End Result
<p><b>C: ChalleNGe Program graduates are placed at the completion of the post-residential phase (one year after graduation).</b></p> <p><u>Target #1:</u> 70% of cadets are employed or enrolled in further education at the completion of the post-residential phase.</p> <p><u>Status #1:</u> In 2009 to-date, 79.7% of cadets were employed or enrolled in further education at the completion of the post-residential phase (one year after graduation). This exceeds the 70% target and continues a three year trend of improvement.</p>	<p><b>C1: Provide placement assistance during post-residential phase (one year after graduation).</b></p> <p><u>Target #1:</u> 80% of graduates are involved in ongoing placement activity during the post-residential phase (one year after graduation).</p> <p><u>Status #1:</u> In 2009 to-date, 79.7% of graduates have been involved with ongoing placement activities at the completion of the post-residential phase (one year after graduation).</p>
End Result	Strategies to Achieve End Result
<p><b>D: The elementary program - STARBASE - increases student performance in the areas of Science, Math and Technology.</b></p> <p><u>Target #1:</u> 80% of student scores will increase from pre- to post- assessment.</p> <p><u>Status #1:</u> In FY09 to date, 92% of students increased their scores from pre- to post- assessment.</p>	<p><b>D1: Increase student opportunity by attending STARBASE.</b></p> <p><u>Target #1:</u> Federally required number of students will attend STARBASE annually.</p> <p><u>Status #1:</u> In FY09, 1727 students attended STARBASE compared to the federal requirement of 840 students annually.</p>

## Performance Detail

### A: Result - ChalleNGe Program graduates receive a GED or high school diploma.

**Target #1:** 70% of eligible cadets earn and receive a GED or high school diploma by graduation.

**Status #1:** The second class of 2009 had 95% of eligible cadets earn and receive a GED or high school diploma by graduation.



*Methodology: Actual data is based on a federal program year of April 1- March 31. Classes 2009-1 and 2009-2 are represented for 2009 year-to-date data.*

#### GED or high school diploma rate at the end of post residential phase

Year	Target	Actual
2009	70	92
2008	70	89
2007	70	81
2006	70	60
2005	70	55
2004	70	71
2003	70	62

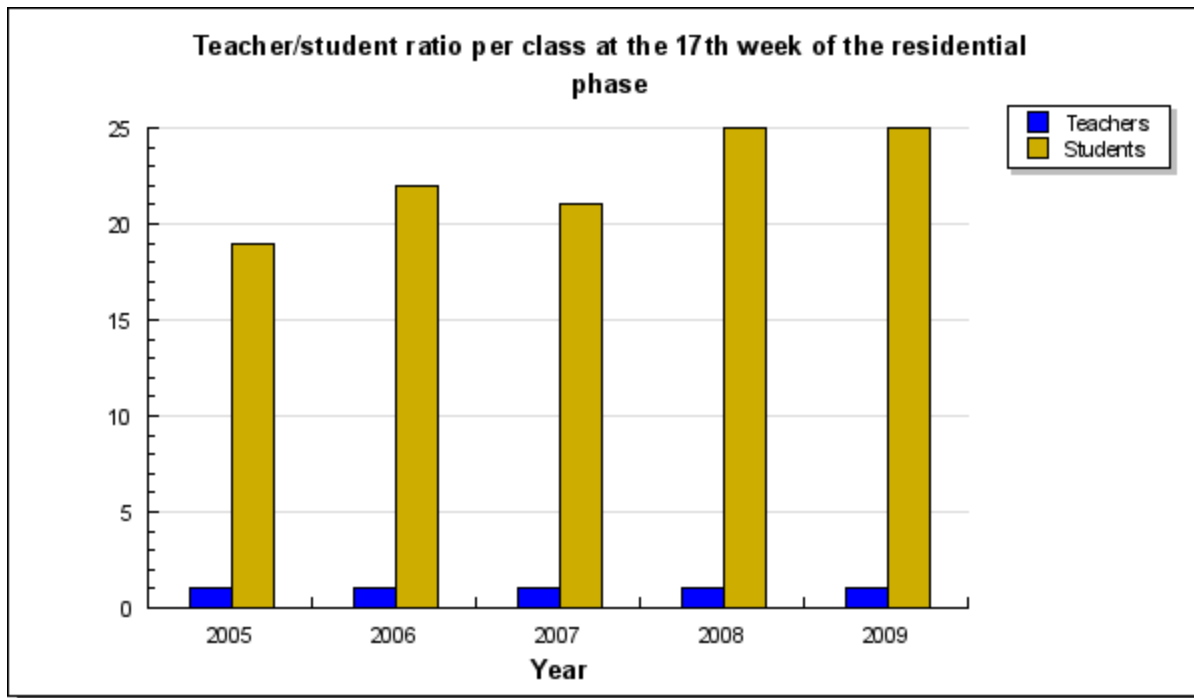
**Analysis of results and challenges:** Eligible is defined as students who meet the State of Alaska requirements for GED testing and those students who meet Alaska requirements for earning a traditional high school diploma.

The academic section was successful in this area by incorporating peer tutoring and learning groups into the class regimen based on the results of Learning Style Assessments. The Language Arts instructor teaches all cadets how to maximize the study process and all of the instructors teach across the disciplines by showing how each subject relates. This adds continuity to the learning process and provides another dimension to student comprehension.

**A1: Strategy - Maximize cadet academic performance.**

**Target #1:** Limit cadet-to-teacher ratio to 1:26 at the 17th week of the residential phase

**Status #1:** Teacher/cadet ratio per class is currently 1:25



**Teacher/student ratio per class at the 17th week of the residential phase**

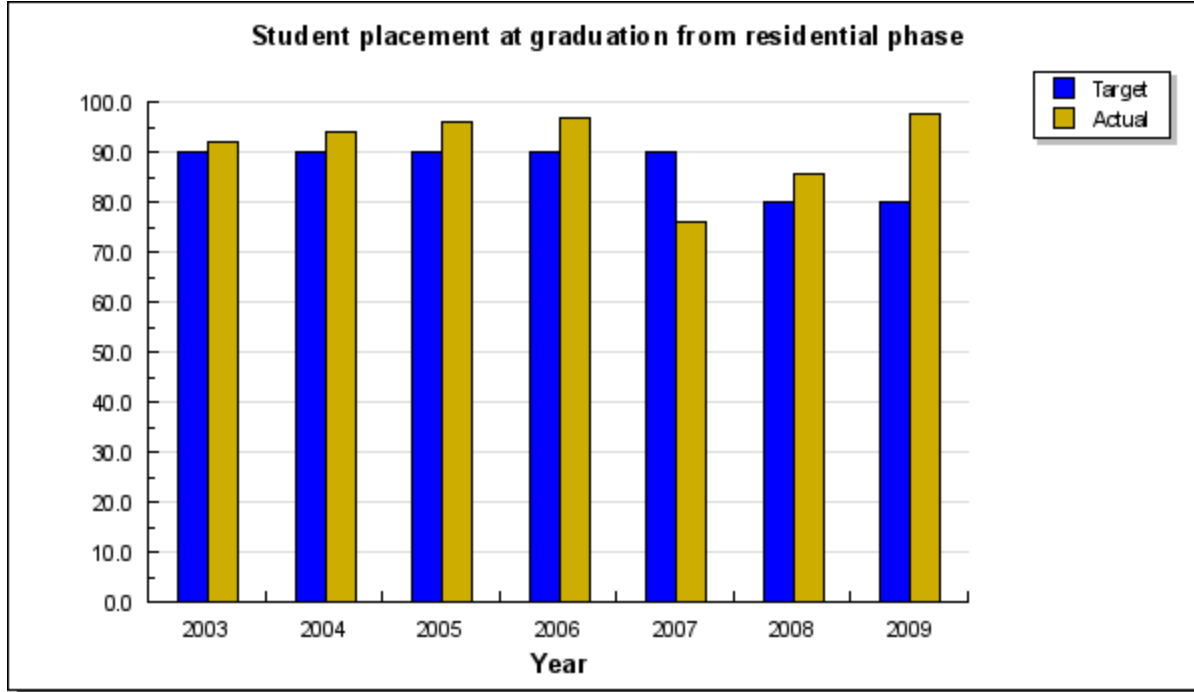
Year	Teachers	Students
2009	1	25
2008	1	25
2007	1	21
2006	1	22
2005	1	19

**Analysis of results and challenges:** Maintaining small class sizes (26 students per instructor) will allow for greater teacher/student interaction and maximize cadet success rates. Our ratio of teacher to student is currently 1:25.

## B: Result - ChalleNGe Program graduates are placed at the completion of the residential phase.

**Target #1:** 80% of cadets will be placed at graduation from the residential phase.

**Status #1:** In the second class of 2009, 100% of eligible cadets were placed at graduation from the residential phase.



*Methodology: Actual data is based on a federal program year of April 1- March 31. Classes 2009-1 and 2009-2 are prepresented for 2009 year-to-date data.*

### Student placement at graduation from residential phase

Year	Target	Actual
2009	80	97.5
2008	80	85.5
2007	90	76
2006	90	97
2005	90	96
2004	90	94
2003	90	92

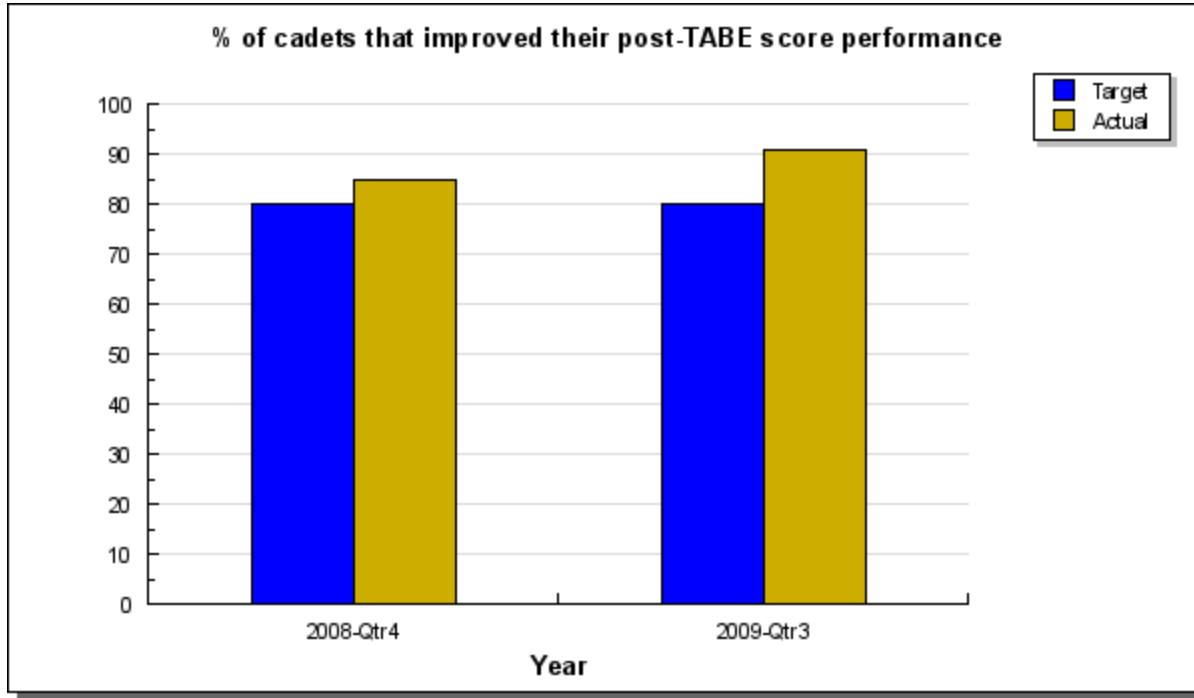
**Analysis of results and challenges:** The Academy has achieved excellent placement results. The academy will provide earlier and broader placement opportunities to students enrolled in the 22 week residential phase. This effort will, in turn, allow more time to focus on education and/or job-seeking students enrolled in the one year post residential phase of the ChalleNGe Program.

Job and education/training search opportunities for residential students have been increased and adult volunteer mentors have been involved in placement activities to support this effort.

**B1: Strategy - Provide placement assistance to graduates.**

**Target #1:** Each class of the academy will show 80% of cadets improving their Post-TABE (Tests of Adult Basic Education) score performance.

**Status #1:** Over the last two classes conducted, cadets have improved TABE (Tests of Adult Basic Education) scores by an average of 91%, exceeding the target.



*Methodology: Current data is actuals from last two completed classes (Classes 2009-1 and 2009-2).*

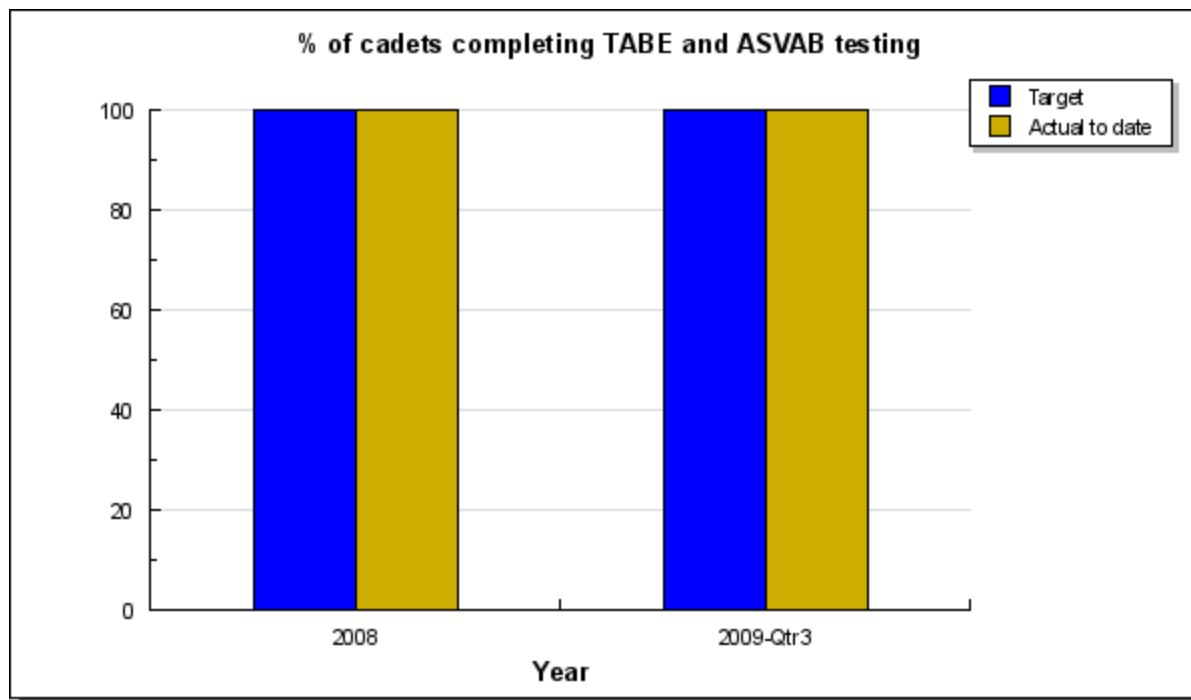
**% of cadets that improved their post-TABE score performance**

Year	Target	Actual
2009-Qtr3	80	91
2008-Qtr4	80	85

**Analysis of results and challenges:** In the last two classes at the AMYA, cadets improved their TABE scores which will allow them greater assistance in placement after graduation.

**Target #2:** 100% of cadets complete pre- and post- Adult Basic Education (TABE) and Armed Services Vocational Aptitude Battery (ASVAB) testing.

**Status #2:** 100% of cadets have completed pre- and post- Adult Basic Education (TABE) and Armed Services Vocational Aptitude Battery (ASVAB) testing to assist in placement.



*Methodology: Based on actual eligible cadet status.*

**% of cadets completing TABE and ASVAB testing**

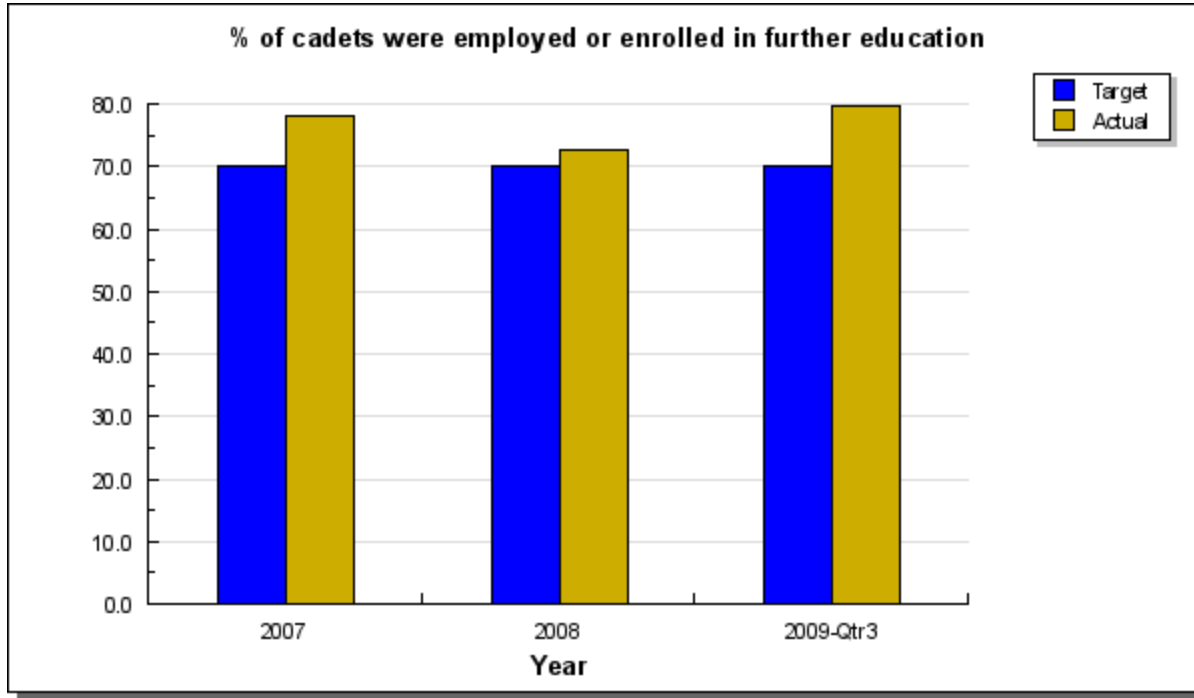
Year	Target	Actual to date
2009-Qtr3	100	100
2008	100	100

**Analysis of results and challenges:** Through participation in pre- and post- Adult Basic Education (TABE) and Armed Services Vocational Aptitude Battery (ASVAB), cadets are better served in the area of placement to determine their strengths and future education/employment placement.

**C: Result - ChalleNGe Program graduates are placed at the completion of the post-residential phase (one year after graduation).**

**Target #1:** 70% of cadets are employed or enrolled in further education at the completion of the post-residential phase.

**Status #1:** In 2009 to-date, 79.7% of cadets were employed or enrolled in further education at the completion of the post-residential phase (one year after graduation). This exceeds the 70% target and continues a three year trend of improvement.



*Methodology: Based on actual percentages recovered through ongoing contact with graduated cadets.*

**% of cadets were employed or enrolled in further education**

Year	Target	Actual
2009-Qtr3	70	79.7
2008	70	72.6
2007	70	78

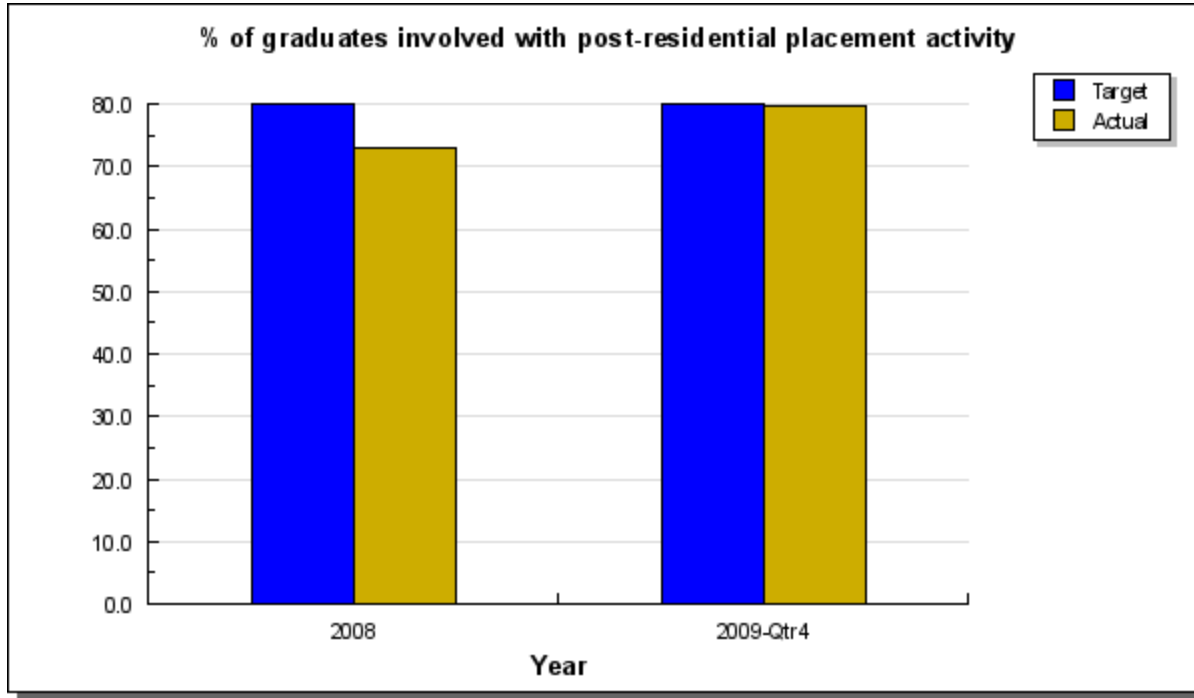
**Analysis of results and challenges:** It is a goal of the Academy that 70% of cadets are employed or enrolled in further education at the completion of the post-residential phase which is one year after graduation. Through ongoing contacts we are able to track the status of graduated cadets.



**C1: Strategy - Provide placement assistance during post-residential phase (one year after graduation).**

**Target #1:** 80% of graduates are involved in ongoing placement activity during the post-residential phase (one year after graduation).

**Status #1:** In 2009 to-date, 79.7% of graduates have been involved with ongoing placement activities at the completion of the post-residential phase (one year after graduation).



*Methodology: Based on actual data from post residential contacts.*

**% of graduates involved with post-residential placement activity**

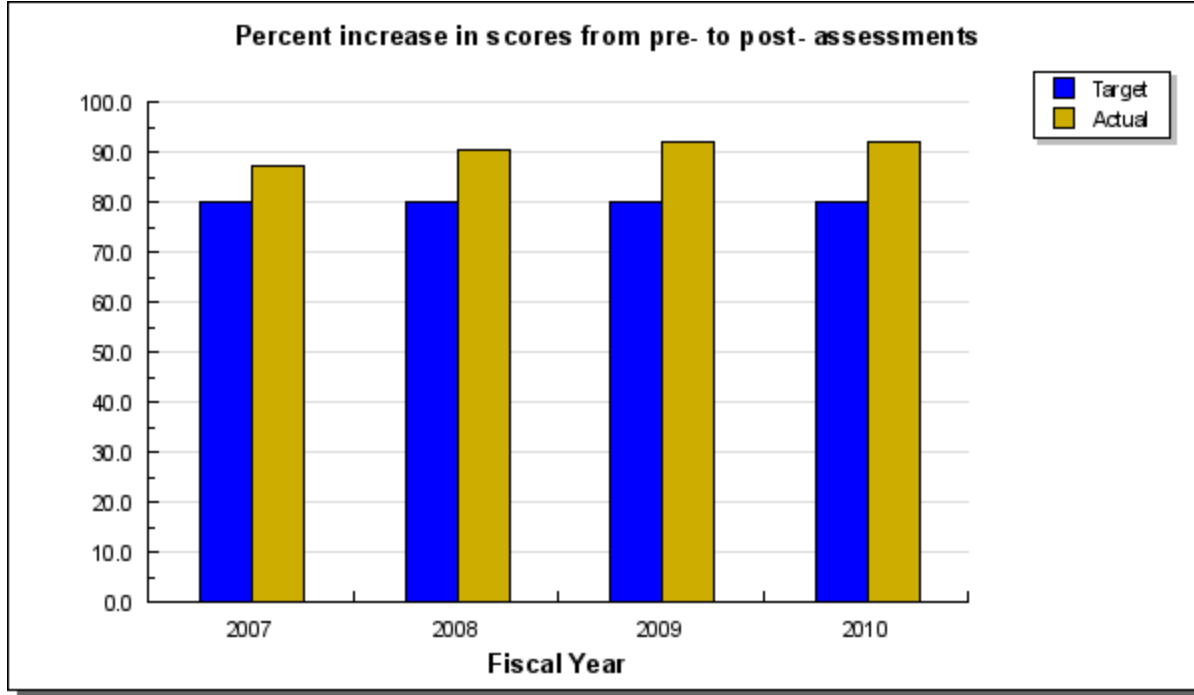
Year	Target	Actual
2009-Qtr4	80	79.7
2008	80	73

**Analysis of results and challenges:** The Alaska Military Youth Academy provides ongoing placement assistance during the post-residential phase (one year after graduation). Placement is validated with supporting documentation.

**D: Result - The elementary program - STARBASE - increases student performance in the areas of Science, Math and Technology.**

**Target #1:** 80% of student scores will increase from pre- to post- assessment.

**Status #1:** In FY09 to date, 92% of students increased their scores from pre- to post- assessment.



Methodology: Based on actual student scores 7/1/09-9/30/09.

**Percent increase in scores from pre- to post- assessments**

Fiscal Year	Target	Actual
FY 2010	80	92
FY 2009	80	92
FY 2008	80	90.6
FY 2007	80	87.3

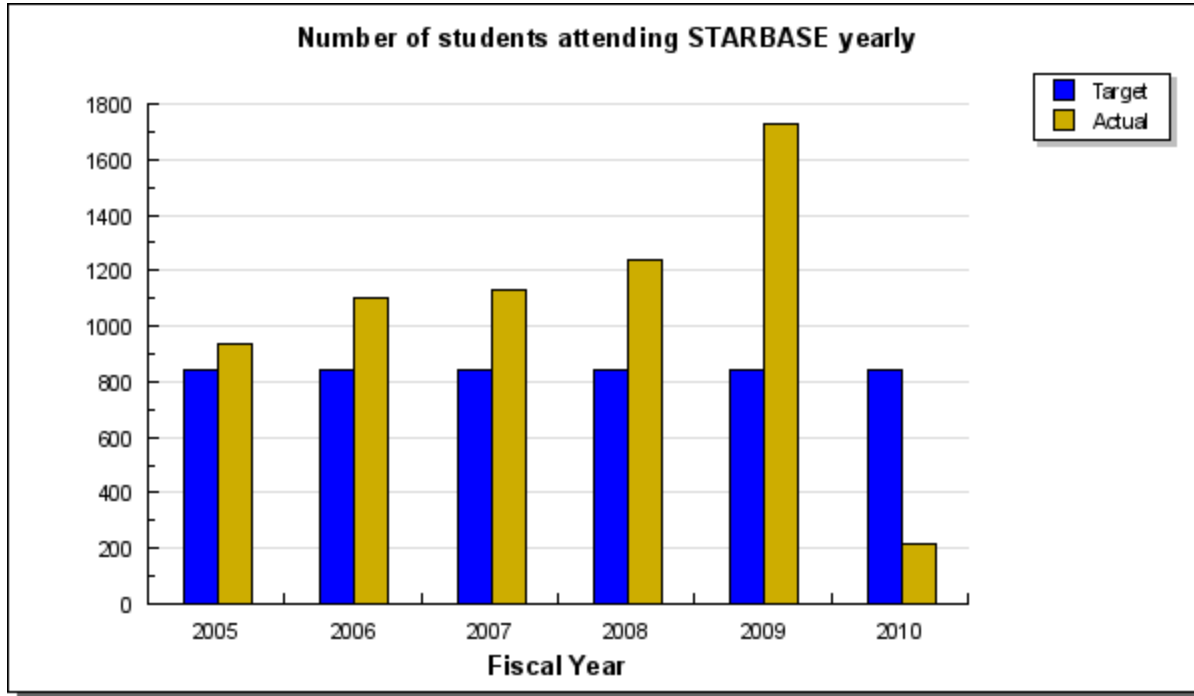
**Analysis of results and challenges:** The STARBASE program is targeted at 4th - 6th graders. At the beginning of the program, assessments are given to students. After completing the program, the same assessment is given to the students to determine if the program was successful at increasing their performance and knowledge in the science and technology arena.

In FY2007, we began using the Classroom Performance System (CPS) to take assessments, which increased students responses by allowing them to use current technology. Curriculum and activity improvements yearly play a key part in the assessment scores as well.

**D1: Strategy - Increase student opportunity by attending STARBASE.**

**Target #1:** Federally required number of students will attend STARBASE annually.

**Status #1:** In FY09, 1727 students attended STARBASE compared to the federal requirement of 840 students annually.



*Methodology: Based on actual attendance 7/1/09 - 9/30/09.*

**Number of students attending STARBASE yearly**

Fiscal Year	Target	Actual
FY 2010	840	214
FY 2009	840	1727
FY 2008	840	1237
FY 2007	840	1132
FY 2006	840	1101
FY 2005	840	935

**Analysis of results and challenges:** Student numbers are based on the number of classes scheduled each school year, which is based on school calendars including holidays, testing dates, inservice days etc. Classes are also available during the summer months.

## Alaska Statewide Emergency Communications/Information Technology Component

### Mission

The Alaska Statewide Emergency Communications Office promotes, facilitates and implements statewide technology and information management activities to enhance the state's vigilance with regard to integrated emergency communications, management and disaster preparedness.

### Core Services

- Develop and maintain the Alaska Statewide Communications Interoperability Plan (SCIP) to facilitate local and regional interoperability
- Enhance the Alaska Emergency Alert System (EAS)
- Provide department-wide Information Technology computer and network support

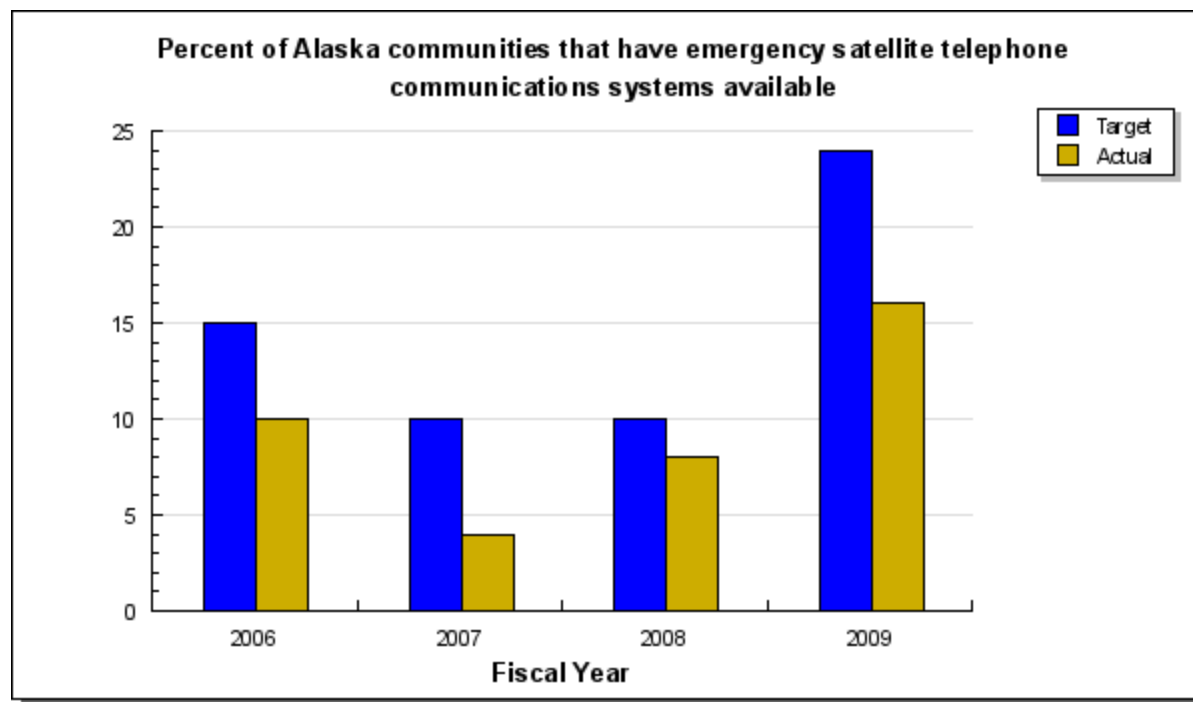
End Result	Strategies to Achieve End Result
<p><b>A: Improve reliability, redundancy and statewide interoperability of statewide emergency communications system.</b></p> <p><u>Target #1:</u> Increase the percent of Alaska communities that have emergency Satellite Telephone Communications Systems available annually.</p> <p><u>Status #1:</u> This target is behind schedule due to equipment issues. Current plans are being developed to improve satellite connectivity and it is expected that the percentage of communities with satellite telephones will increase.</p>	<p><b>A1: Deploy satellite phone systems statewide</b></p> <p><u>Target #1:</u> Deploy 28 satellite phone systems to the most high tsunami vulnerable communities.</p> <p><u>Status #1:</u> In FY10 to-date, the deployment of satellite phone systems have been completed to 9 of the 28 Tsunami vulnerable communities</p>

## Performance Detail

### A: Result - Improve reliability, redundancy and statewide interoperability of statewide emergency communications system.

**Target #1:** Increase the percent of Alaska communities that have emergency Satellite Telephone Communications Systems available annually.

**Status #1:** This target is behind schedule due to equipment issues. Current plans are being developed to improve satellite connectivity and it is expected that the percentage of communities with satellite telephones will increase.



Methodology: FY09 reflects to-date information as of 9/30/09.

#### Percent of Alaska communities that have emergency satellite telephone communications systems available

Fiscal Year	Target	Actual
FY 2009	24	16
FY 2008	10	8
FY 2007	10	4
FY 2006	15	10

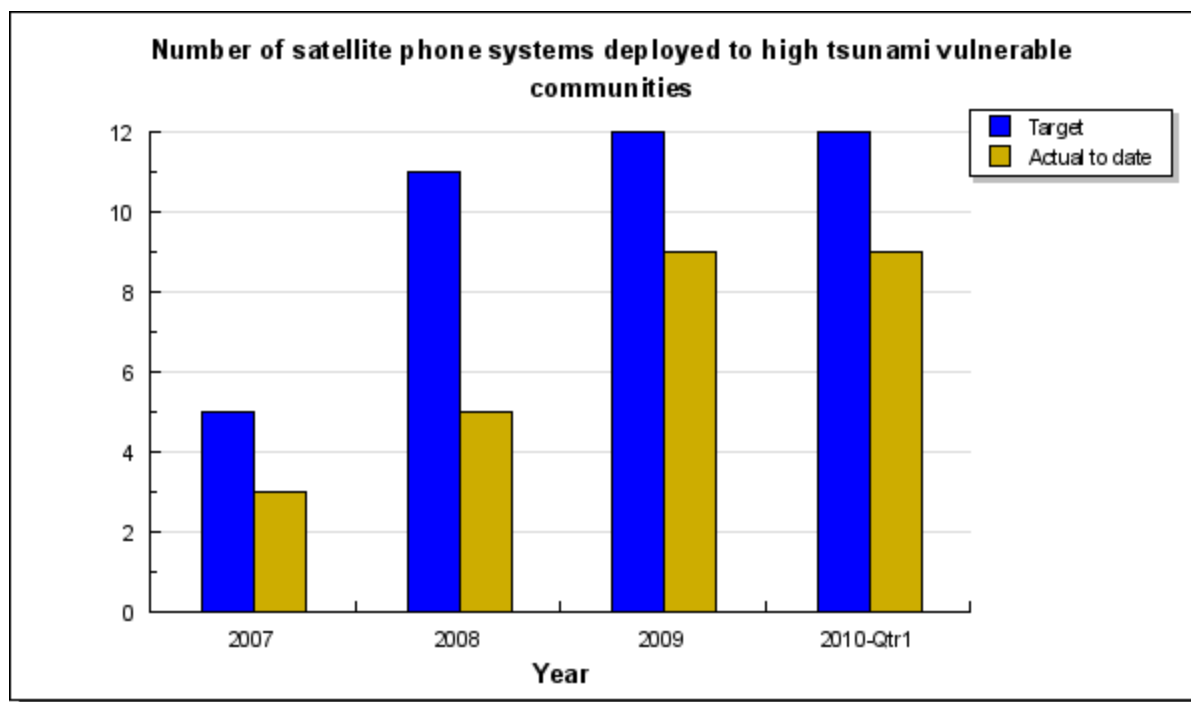
**Analysis of results and challenges:** Overall, this project has identified 339 communities with populations of 25 or more that qualify for an emergency use satellite phone. The communities have been grouped into 4 phases for implementation efforts.

This project is behind schedule because the vendor's satellite constellation has experienced technical failures and they have only 9 or their 32 satellites operational. This loss has resulted in significant gaps in their coverage. As service improves, it is expected that the percentage of communities with satellite telephones will increase. Equipping Alaska communities with emergency satellite telephone communications systems will better prepare the state for disasters and emergency situations such as natural disasters and tsunami alerts. The availability of satellite communications systems will help to ensure the safety and security of Alaskans.

**A1: Strategy - Deploy satellite phone systems statewide**

**Target #1:** Deploy 28 satellite phone systems to the most high tsunami vulnerable communities.

**Status #1:** In FY10 to-date, the deployment of satellite phone systems have been completed to 9 of the 28 Tsunami vulnerable communities



*Methodology: FY10 reflects to-date information as of 9/30/09.*

**Number of satellite phone systems deployed to high tsunami vulnerable communities**

Year	Target	Actual to date
2010-Qtr1	12	9
2009	12	9
2008	11	5
2007	5	3

**Analysis of results and challenges:** There are 28 tsunami vulnerable communities identified in the state. These communities have been grouped into four phases for implementation efforts.

As service improves, it is expected that the percentage of communities with satellite telephones will increase.

## Homeland Security and Emergency Management Component

### Mission

The mission of the Division of Homeland Security and Emergency Management is to protect lives and property from terrorism and all other hazards and provide rapid recovery from all disaster events.

### Core Services

- Mitigation/Prevention/Planning - actions taken to reduce vulnerability to terrorism and all other hazards.
- Crisis Management - actions taken to gather intelligence, assess all hazard threats and deter terrorism.
- Preparedness - actions taken to prepare customers to minimize the effects of disasters and terrorism events.
- Response - actions taken to protect lives and minimize property loss from disaster events.
- Recovery - actions taken to restore customers to pre-disaster conditions.

End Result	Strategies to Achieve End Result
<p><b>A: Provide local jurisdictions with "Coordinated Response and Comprehensive Recovery" disaster relief assistance</b></p> <p><u>Target #1:</u> 100% of local requests for State Response Personnel deployed within 72 hours  <u>Status #1:</u> In FY10, 100% of requests requiring deployment of personnel had staff enroute to the community within 72 hours.</p> <p><u>Target #2:</u> 100% of state/federal declared disasters will be closed within 48 months  <u>Status #2:</u> In FY10 to date, there are no changes in the percentage of declared disasters closed within 48 months.</p>	<p><b>A1: Provide a "Coordinated Response and Comprehensive Recovery" for disaster assistance</b></p> <p><u>Target #1:</u> 100% of State Emergency Coordination Center activations occur within 3 hours of initial notification  <u>Status #1:</u> In FY10, 100% of SECC activations occurred within 3 hours of notification.</p> <p><u>Target #2:</u> 50% of the open Disaster Public Assistance (PA) Project Worksheets (PW) will be closed annually  <u>Status #2:</u> In FY10, no Public Assistance Project Worksheets were closed.</p> <p><u>Target #3:</u> 50% of open Disaster Individual Assistance and Temporary Housing cases will be closed annually  <u>Status #3:</u> In FY10 to-date, no Individual Assistance and Temporary Housing cases were closed.</p> <p><u>Target #4:</u> Analysis and facts will be presented to a Disaster Policy Cabinet (DPC) within 7 days for 100% of all State Disaster requests.  <u>Status #4:</u> In FY10, one request for state disaster assistance was made. It was not presented to the DPC within seven days.</p>
End Result	Strategies to Achieve End Result
<p><b>B: Provide a "Culture of Preparedness" and promote mitigation efforts to reduce all-hazards risk for increased local jurisdiction self-reliance.</b></p> <p><u>Target #1:</u> 50% of unincorporated communities within unorganized boroughs experiencing events requiring emergency management will achieve a local preparedness level enabling them to respond without requiring state assistance.</p>	<p><b>B1: Increase and develop a "Culture of Preparedness" through outreach, exercises, and training.</b></p> <p><u>Target #1:</u> Conduct 48 outreach and training events per year.  <u>Status #1:</u> In FY10 to-date, 30 outreach and training events have been conducted.</p>

<p><u>Status #1:</u> In FY10 to-date, 0% of unincorporated communities were able to respond to events without State assistance or funding.</p> <p><u>Target #2:</u> 100% of the Organized Boroughs experiencing events requiring emergency management will achieve a local preparedness level enabling them to respond without state assistance.</p> <p><u>Status #2:</u> In FY10 100% of Organized Boroughs responded effectively to events without State assistance.</p>	<p><u>Target #2:</u> Conduct three regional-specific exercises annually.</p> <p><u>Status #2:</u> In FY10 to-date, planning and development for three tabletop exercises leading to Alaska Shield 2010 has begun.</p> <p><u>Target #3:</u> 10% of tsunami threatened coastal communities will have a warning siren(s) installed annually.</p> <p><u>Status #3:</u> FY10 to-date - Six warning siren systems were installed, tested, and inspected. This is 8.3% of the target.</p> <p><u>Target #4:</u> Complete six Community Security Vulnerability Assessments (SVA) annually.</p> <p><u>Status #4:</u> FY10 to-date - Completed one Community Security Vulnerability Assessment.</p> <p><b>B2: Increase local jurisdiction mitigation efforts by promoting a "Reduction in All-Hazards Risk" environment through planning, local assessments, mitigation project completion, grant funding, and improved alert and warning.</b></p> <p><u>Target #1:</u> 10% of community emergency response plans will be updated or completed annually</p> <p><u>Status #1:</u> FY10 to-date - no emergency response plans were updated or completed this quarter.</p> <p><u>Target #2:</u> 10% of communities Hazard Mitigation Plans will be updated or completed annually</p> <p><u>Status #2:</u> FY10 to-date - no Hazard Mitigation Plans were updated or completed.</p>
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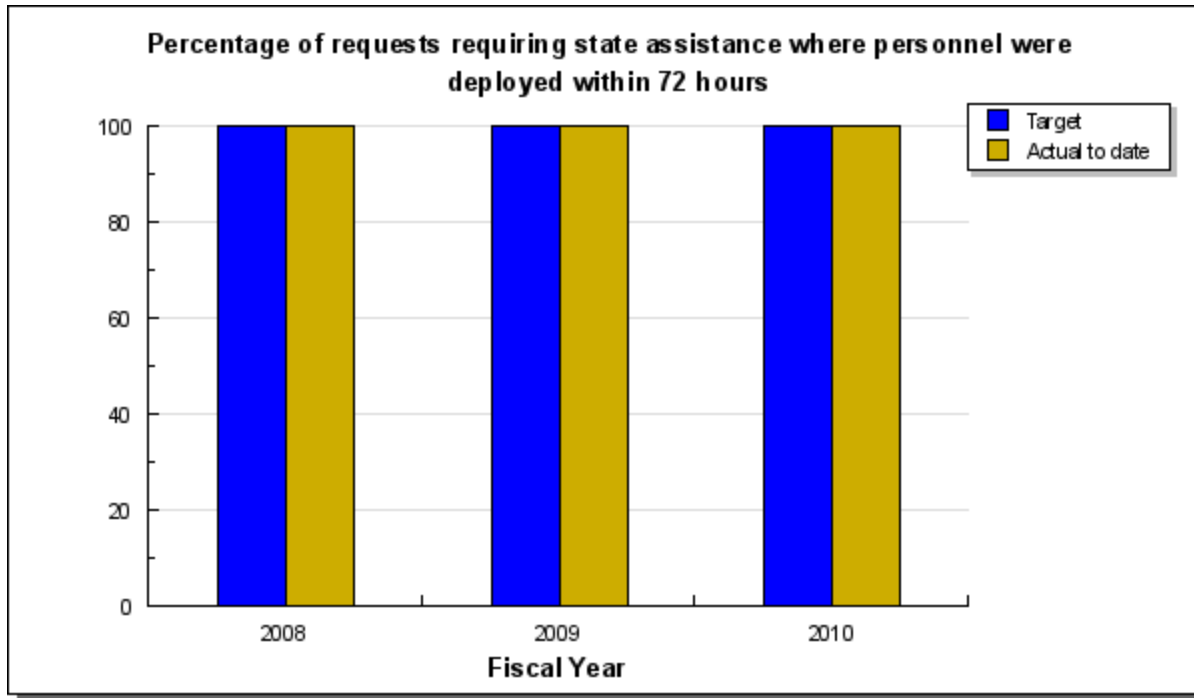


## Performance Detail

### A: Result - Provide local jurisdictions with "Coordinated Response and Comprehensive Recovery" disaster relief assistance

**Target #1:** 100% of local requests for State Response Personnel deployed within 72 hours

**Status #1:** In FY10, 100% of requests requiring deployment of personnel had staff enroute to the community within 72 hours.



Methodology: FY10 data reflects 1st quarter (to date).

#### Percentage of requests requiring state assistance where personnel were deployed within 72 hours

Fiscal Year	Target	Actual to date
FY 2010	100	100
FY 2009	100	100
FY 2008	100	100

**Analysis of results and challenges:** FY10 1st quarter - There was one "official" request for response personnel during this quarter. At the request of the Kenai Peninsula Borough (KPB), DHS&EM staff conducted a site visit and attended several interagency meetings to provide technical assistance with flooding of several areas surrounding the Resurrection River, Lowell Creek Bridge, Exit Glacier Road, and the Old Exit Glacier Road. Floodwaters receded very quickly revealing minimal damage. No further assistance was requested by either KPB or the City of Seward.

DHS&EM did receive a local disaster declaration and request for state assistance from the City of Pelican following the failure of their water delivery flume. DHS&EM deployment was not required because of on-site DEC personnel. Between DEC personnel and their contractor they were able to provide the data necessary to activate a Governor's Administrative Order for disaster response relief.

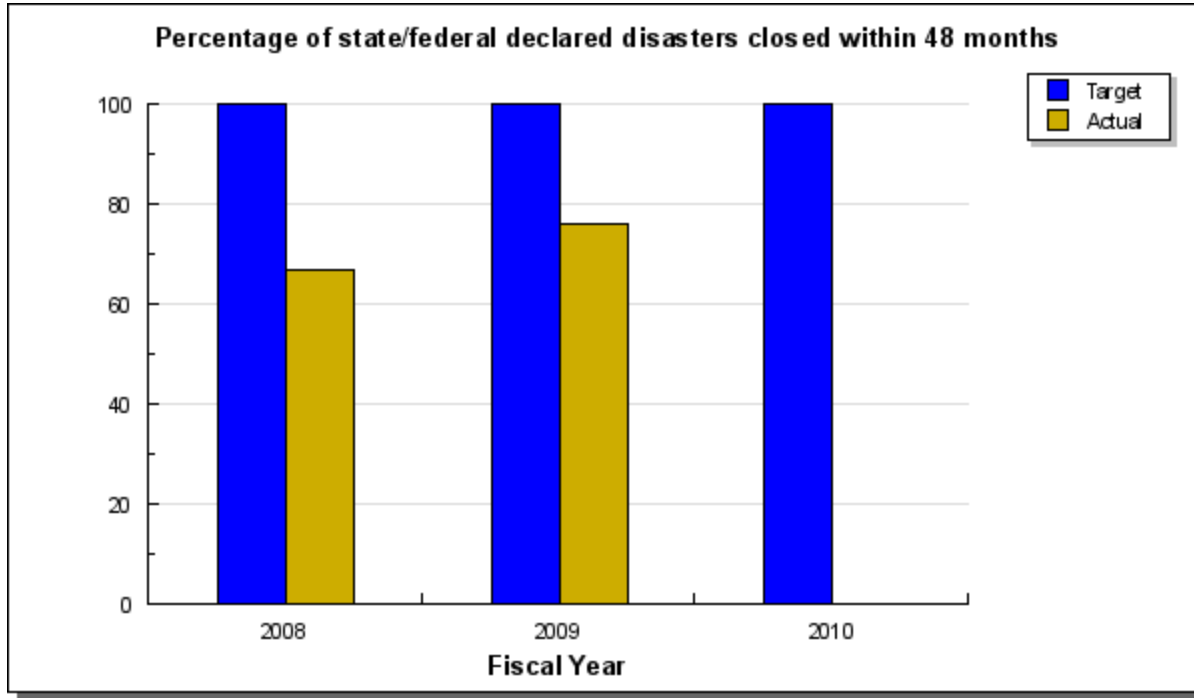
In FY09 there were 60 community events or potential emergencies requiring immediate assistance. DHS&EM lead coordinated efforts with other State agencies and in some cases local vendors finding resolution for 58 of these events before they could escalate into life safety issues and prevented formal emergency or disaster declarations. However two events, the Tanana Basin Flood and 2009 Spring Flood required rapid response and staff were deployed within the first 12 hours of both disasters. As a result community and State response efforts were extremely

coordinated, which eliminated duplicative efforts, and expedited the start of joint federal and State recovery efforts.

In FY08, four requests for State Response Personnel were made and in all four events, personnel were provided within 72 hours.

**Target #2:** 100% of state/federal declared disasters will be closed within 48 months

**Status #2:** In FY10 to date, there are no changes in the percentage of declared disasters closed within 48 months.



Methodology: FY10 reflects available data as of 9/30/09.

Percentage of state/federal declared disasters closed within 48 months

Fiscal Year	Target	Actual
FY 2010	100	0
FY 2009	100	76
FY 2008	100	67

**Analysis of results and challenges:** 1st Quarter FY10 - Total number of active disasters; 10 Federal disasters and 7 State disasters.

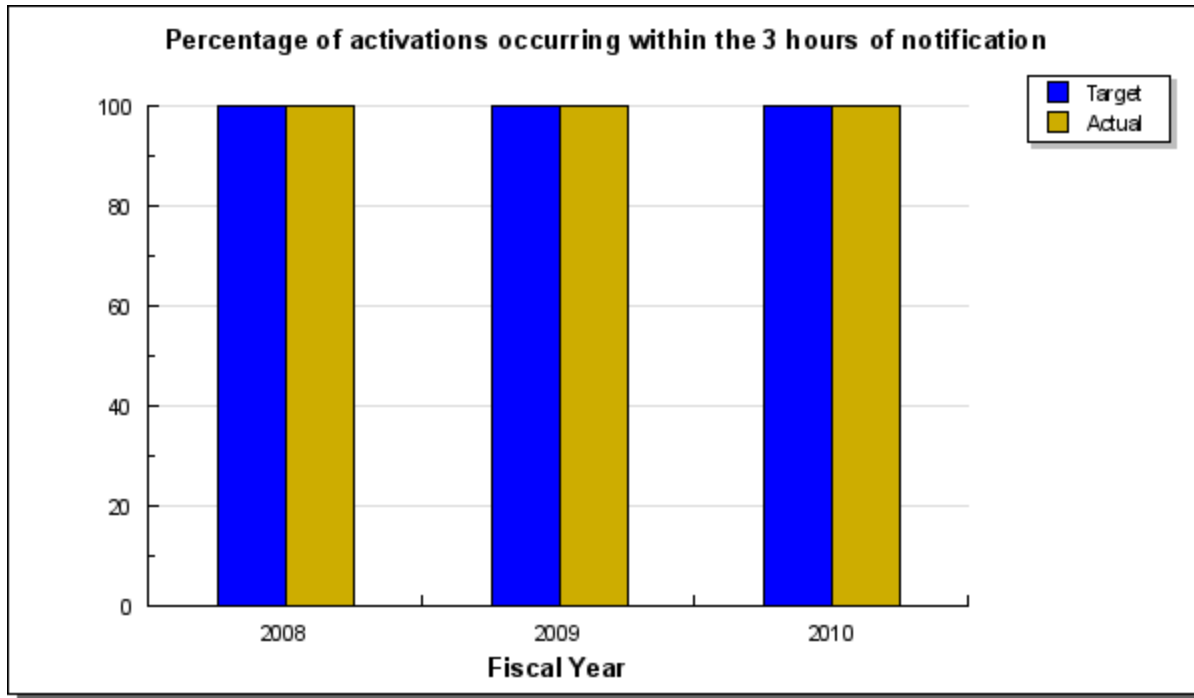
In FY09 there were 4 disasters closed and all were closed out within the target time of 48 months. Total number of active disasters remaining 10 Federal disasters and 7 State disasters.

In FY08, there were 22 active disasters. Six of those disasters were closed during FY08. Four of the disasters closed were closed within 48 months of their declarations. Disasters closeout is hampered by limited construction periods, limited contractor interest in remote areas, turnover of rural community/village leadership, changes in project scopes, environmental law requirements, and in some cases litigation.

**A1: Strategy - Provide a "Coordinated Response and Comprehensive Recovery" for disaster assistance**

**Target #1:** 100% of State Emergency Coordination Center activations occur within 3 hours of initial notification

**Status #1:** In FY10, 100% of SECC activations occurred within 3 hours of notification.



Methodology: Actual data.

**Percentage of activations occurring within the 3 hours of notification**

Fiscal Year	Target	Actual
FY 2010	100	100
FY 2009	100	100
FY 2008	100	100

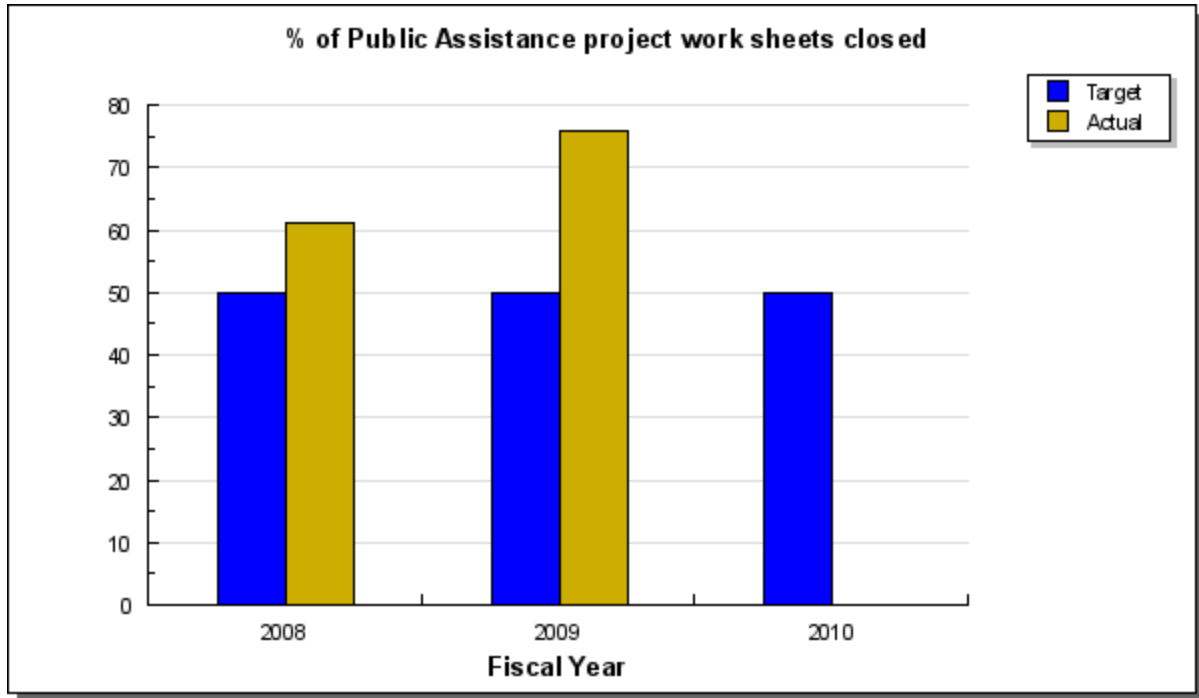
**Analysis of results and challenges:** FY10 1st Quarter: The SECC is always "activated" at Level One (1); however, due to "heightened awareness" regarding potential H1N1 Influenza in Alaska and significant community and individual recovery work underway for the state- and federally-declared 09 Spring Floods (FEMA 1843-DR-AK) disaster, the SECC remained at Level Two throughout the performance period.

FY09 - The SECC is always "activated" at Level One (1) and there was one unofficial upgrade to Level Two. In the 4th quarter, due to a heightened awareness regarding the H1N1 influenza virus nationwide and dire predictions of significant ice jam flooding on the Yukon and Kuskokwim River systems, the SECC was activated to Level 2 on May 2nd. This activation was well in advance of notification of severe flooding in Red Devil, Crooked Creek and Eagle. The SECC was subsequently activated to level 4 for most of the month of May.

FY08 - The State Emergency Coordination Center (SECC) is always "activated" at Level One. However, upgrades to Level Two and above occurred three times.

**Target #2:** 50% of the open Disaster Public Assistance (PA) Project Worksheets (PW) will be closed annually

**Status #2:** In FY10, no Public Assistance Project Worksheets were closed.



Methodology: Actual data.

**% of Public Assistance project work sheets closed**

Fiscal Year	Target	Actual
FY 2010	50	0
FY 2009	50	76
FY 2008	50	61

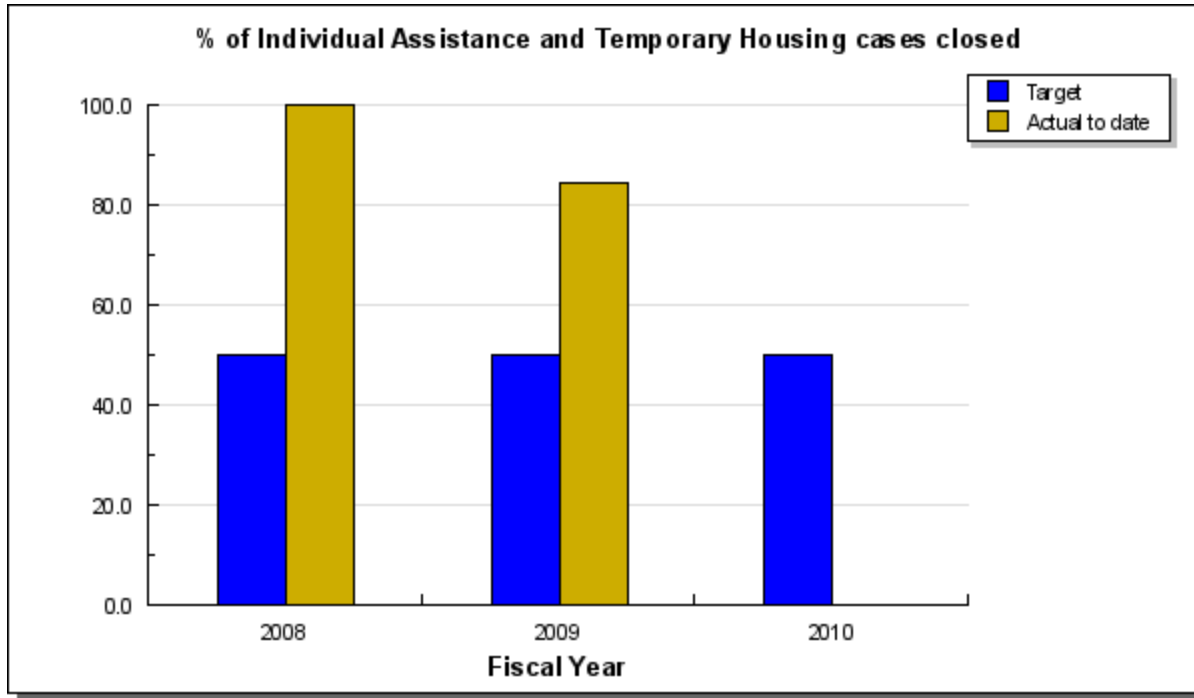
**Analysis of results and challenges:** FY10 1st Quarter – 255 Project Worksheets (PWs) were added due to the 2009 Spring Flood disaster bring the total open PWs to 447. During this quarter no PWs were closed.

FY09 - 611 Project Worksheets were closed out of 803 open worksheets for both federal and state disasters. The remaining number of PWs starting SF2010, 192.

FY08 - Approximately 261 Project Worksheets were closed out of 432 open worksheets for both federal and state disasters. There were a high number of worksheets closed during this period due to the length of time these worksheets had been open.

**Target #3:** 50% of open Disaster Individual Assistance and Temporary Housing cases will be closed annually

**Status #3:** In FY10 to-date, no Individual Assistance and Temporary Housing cases were closed.



Methodology: Actual data.

**% of Individual Assistance and Temporary Housing cases closed**

Fiscal Year	Target	Actual to date
FY 2010	50	0
FY 2009	50	84.6
FY 2008	50	100

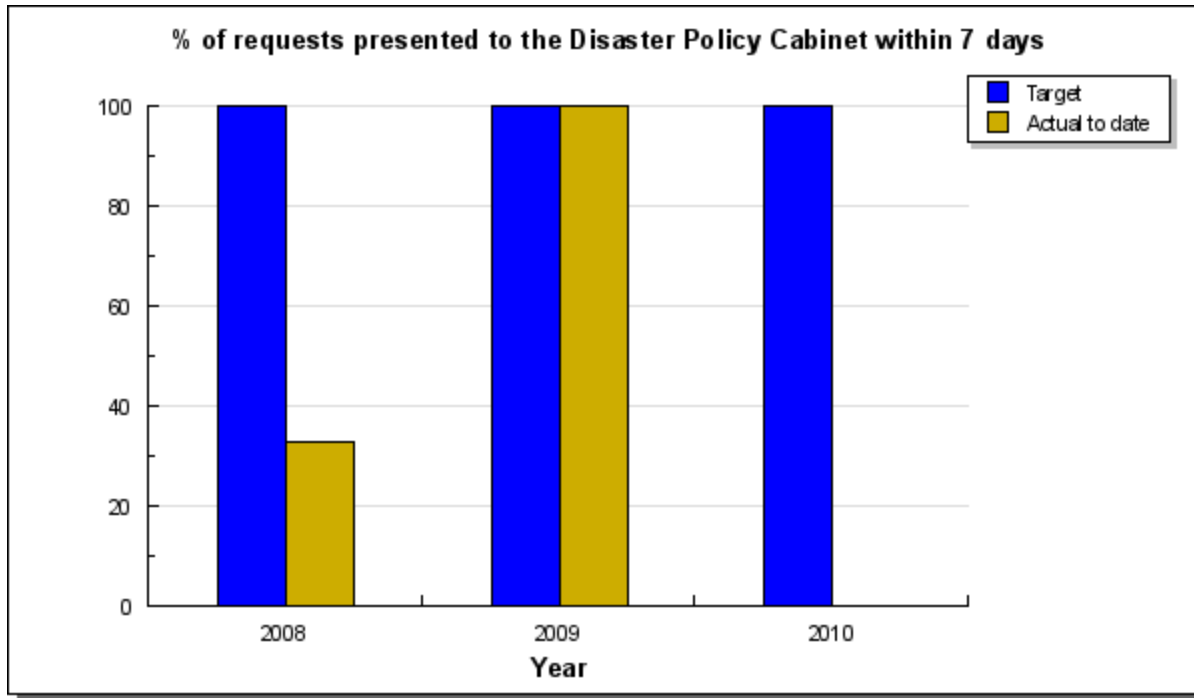
**Analysis of results and challenges:** 1st Quarter FY10 – 33 new cases were added in quarter from the 2009 Spring Flood disaster bring the total open cases to 78. No cases were closed. Typically, Individual Assistance and Temporary Housing takes an 18 month process to complete based on applicant's due process and appeal rights. Each Temporary Housing applicant also requires intensive case management to assist individuals and families succeed in returning to their homes. If that is not immediately possible, case management includes the development of options, per statutory regulations, for those victims.

FY09 - A total of 249 Individual Assistance cases were closed out of a total of 294 active cases. 45 cases were carried forward to FY10.

FY08 - A total of 113 Individual Assistance cases from five disasters and 12 Temporary Housing cases from two disasters were closed out of a total of 125 active cases. No cases were carried forward to FY09.

**Target #4:** Analysis and facts will be presented to a Disaster Policy Cabinet (DPC) within 7 days for 100% of all State Disaster requests.

**Status #4:** In FY10, one request for state disaster assistance was made. It was not presented to the DPC within seven days.



Methodology: FY10 data as of 1st to date).

**% of requests presented to the Disaster Policy Cabinet within 7 days**

Year	Target	Actual to date
2010	100	0
2009	100	100
2008	100	33

**Analysis of results and challenges:** FY10 1st Quarter: There was one request for disaster assistance from the City of Pelican following the failure of their water flume. A concentrated fact-finding effort was made by DHS&EM to validate the request but information was slow in coming due to a complex City/Tribal/private company relationship, local conflicts over ownership of the damaged infrastructure, a potential hazardous materials release issue, among other challenges. Several State agencies were involved in this event, however, due to ownership issues this request was not presented to the DPC within seven days.

FY09 – All Disaster Policy Cabinet meetings for FY09 were held within the seven day performance period.

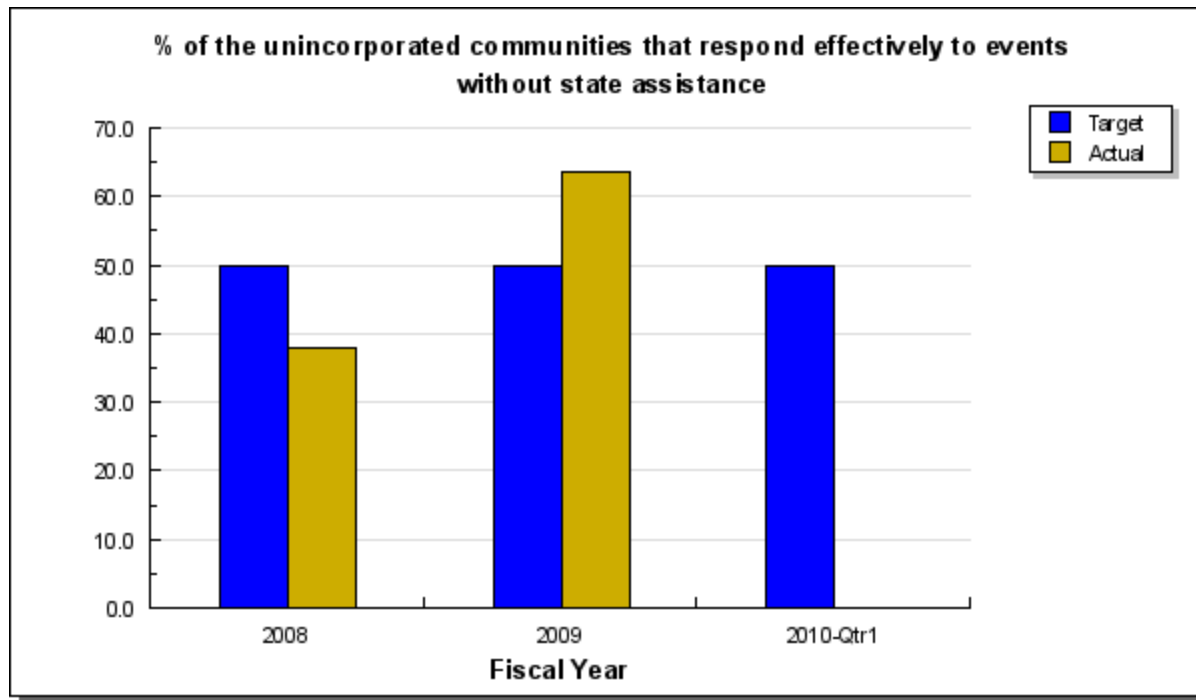
FY08 - A Disaster Policy Cabinet meeting was held within 7 days in response to the Juneau Avalanche event. A request for state assistance from Kivalina and Tuluksak were delayed for 30 days. The delay was due to complex issues relating to insurance, ownership and maintenance of damaged infrastructure.

**B: Result - Provide a "Culture of Preparedness" and promote mitigation efforts to reduce all-hazards risk for increased local jurisdiction self-reliance.**

**Target #1:** 50% of unincorporated communities within unorganized boroughs experiencing events requiring emergency management will achieve a local preparedness level enabling them to respond without requiring state assistance.

**Status #1:** In FY10 to-date, 0% of unincorporated communities were able to respond to events without State

assistance or funding.



Methodology: Actual data.

**% of the unincorporated communities that respond effectively to events without state assistance**

Fiscal Year	Target	Actual
FY 2010-Qtr1	50	0
FY 2009	50	63.6
FY 2008	50	38

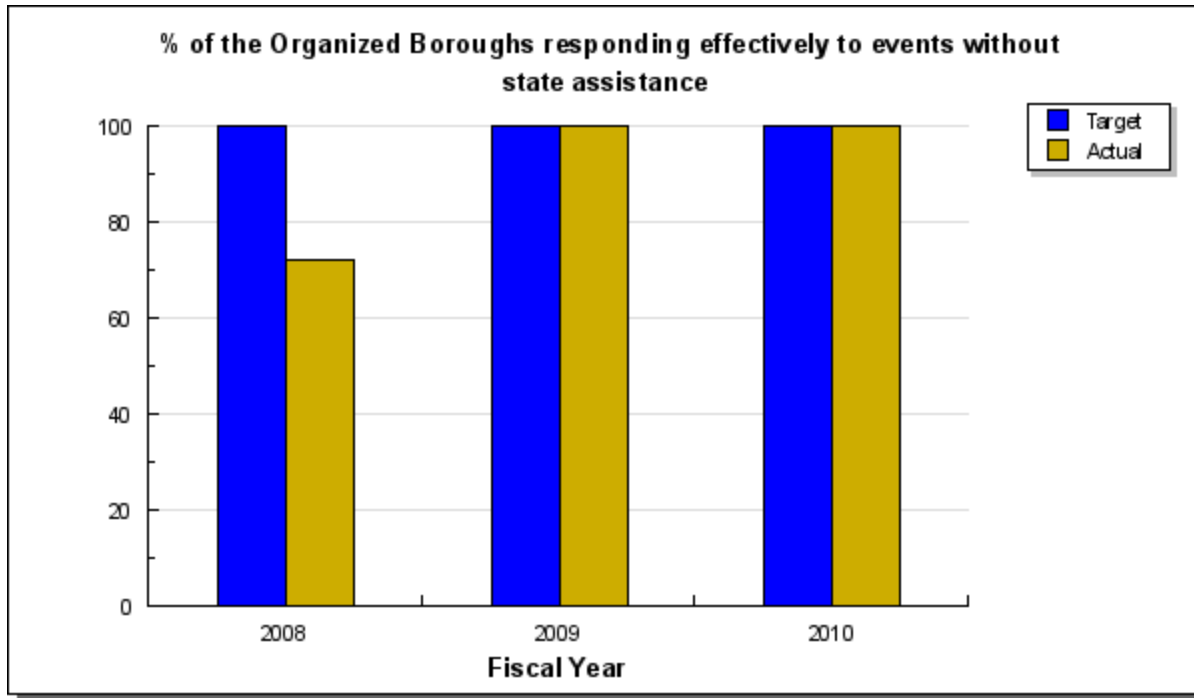
**Analysis of results and challenges:** 1st Quarter FY10 - Three Unincorporated Communities experienced events or potential emergencies of which all (100%) required or requested some sort of State assistance or funding. The communities of Tuluksak, Diomed, and Pelican all requested funding or assistance to deal with potential emergencies or events. Two other communities of Nenana and Circle experienced nearby wildfires that were fought by state and federal forestry incident management teams without the need for an "official" request for assistance.

FY09 - 77 Unincorporated Communities experienced events and 49 of those did not require State assistance or funding. Intense staff support is provided to Communities to eliminate the need for formal assistance and state funding.

FY08 - 21 Unincorporated Communities experienced events and eight of those did not require State assistance or funding. Intense staff support is provided to Communities to eliminate the need for formal assistance and state funding.

**Target #2:** 100% of the Organized Boroughs experiencing events requiring emergency management will achieve a local preparedness level enabling them to respond without state assistance.

**Status #2:** In FY10 100% of Organized Boroughs responded effectively to events without State assistance.



Methodology: Actual data.

**% of the Organized Boroughs responding effectively to events without state assistance**

Fiscal Year	Target	Actual
FY 2010	100	100
FY 2009	100	100
FY 2008	100	72

**Analysis of results and challenges:** 1st Quarter FY10 - 3 Boroughs experienced events but did not require State assistance or funding. The Kenai Peninsula Borough (KPB) responded effectively to the flooding in Seward without an official request for state disaster funds. The KPB and the Fairbanks North Star Borough experienced several wildfires this summer that were fought by a combination of local, state and federal forestry incident management teams and firefighting resources without the need for an "official" request for assistance. Intense staff support is provided to this Borough to eliminate the need for formal assistance and state funding. This measure only captures those events reported to the State Emergency Coordination Center.

FY09 - 7 Boroughs experienced events and all 7 responded effectively to events without the need for formal State assistance.

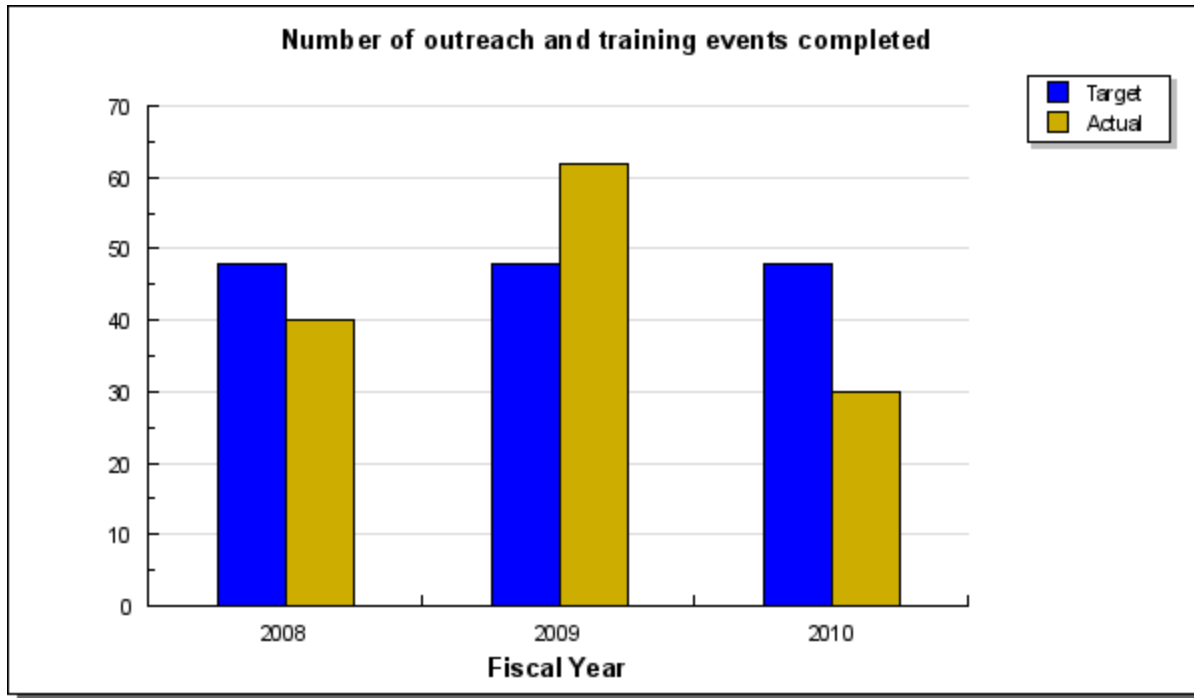
FY08 - 14 Boroughs experienced events within their jurisdictions and ten of those Boroughs did not require State assistance or funding. Intense staff support is provided to Boroughs to eliminate the need for formal assistance and state funding. This measure only captures those events reported to the State Emergency Coordination Center.



**B1: Strategy - Increase and develop a "Culture of Preparedness" through outreach, exercises, and training.**

**Target #1:** Conduct 48 outreach and training events per year.

**Status #1:** In FY10 to-date, 30 outreach and training events have been conducted.



*Methodology: Actual data.*

**Number of outreach and training events completed**

Fiscal Year	Target	Actual
FY 2010	48	30
FY 2009	48	62
FY 2008	48	40

**Analysis of results and challenges:** FY 10 1st Quarter - Outreach events included the Fall Bi-Annual Preparedness Conference, Tanana Valley Fair in Fairbanks, Alaska State Fair, Municipality of Anchorage Preparedness Fair. Provided materials support in the form of brochures and pamphlets to: Fairbanks, Youth Safety Day, Mat-Su Borough, Kenai Peninsula Borough and Ketchikan; Emergency Preparedness Display at Bentley Mall, Preparedness Presentation for Tanana.

For the September Preparedness Month, DHS&EM provided support to local communities by request, including Dillingham, Delta Greely, Cordova, and others. Piloted "Tweet of the Day" for National Preparedness Month in which DHS&EM "Tweeted" a new Preparedness Tip each day of the month of September and grew followership on Twitter from 138 to over 210.

Training events included: advanced ICS training, Basic PIO course, COML training, Mitigation Training. Five Communities (Dillingham, Anchorage, Mat-Su, Valdez, Unalaska) and three of our federal partners participated in DHS&EM sponsored Exercise Evaluation Toolkit training. Attendees included hospital personnel from Mat-Su Regional, Bristol Bay Health, ANMC, Valdez Providence and MOA HHS, as well as USCG, Elmendorf 3rd Wing, and the Alaska National Guard.

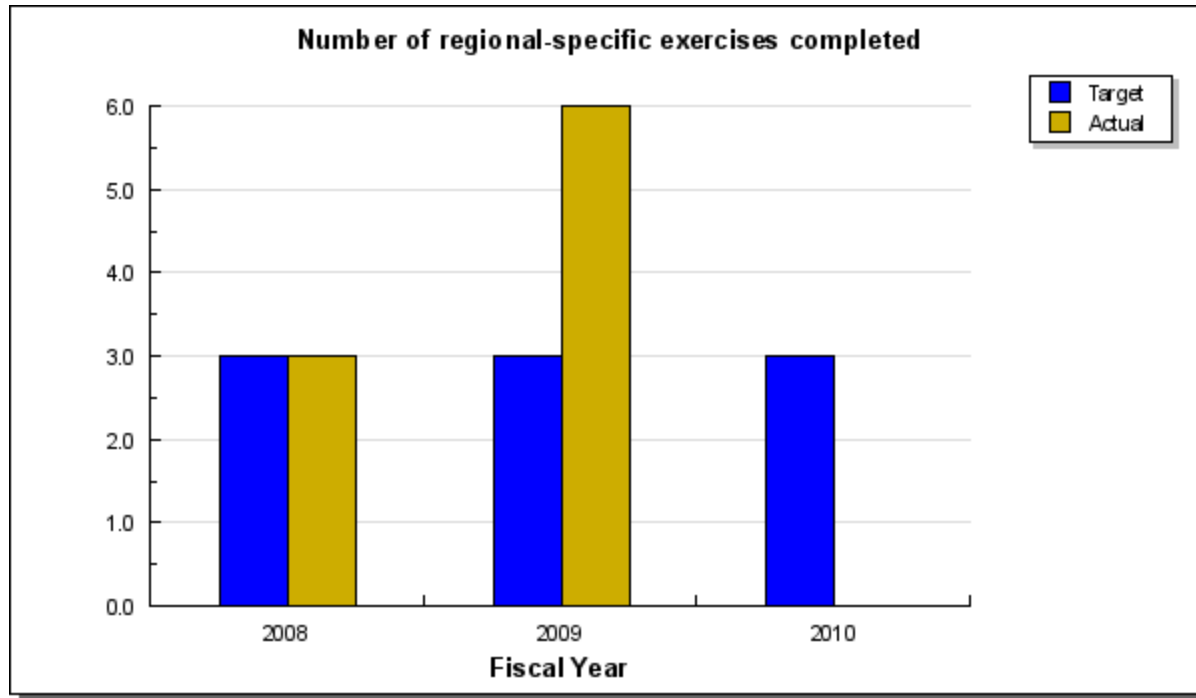
FY09 - 42 outreach events and 20 trainings were held. Outreach events and training spanned a variety of venues and content areas with a consistent message of individual and family preparedness and emergency management.

FY08 - 18 outreach events and 22 trainings were held. Training was largely geared toward local/state National

Incident Command System(NIMS) compliance. Outreach events spanned a variety of venues and content areas with a consistent message of individual and family preparedness. These events assisted the local communities and were very well received.

**Target #2:** Conduct three regional-specific exercises annually.

**Status #2:** In FY10 to-date, planning and development for three tabletop exercises leading to Alaska Shield 2010 has begun.



Methodology: Actual data.

**Number of regional-specific exercises completed**

Fiscal Year	Target	Actual
FY 2010	3	0
FY 2009	3	6
FY 2008	3	3

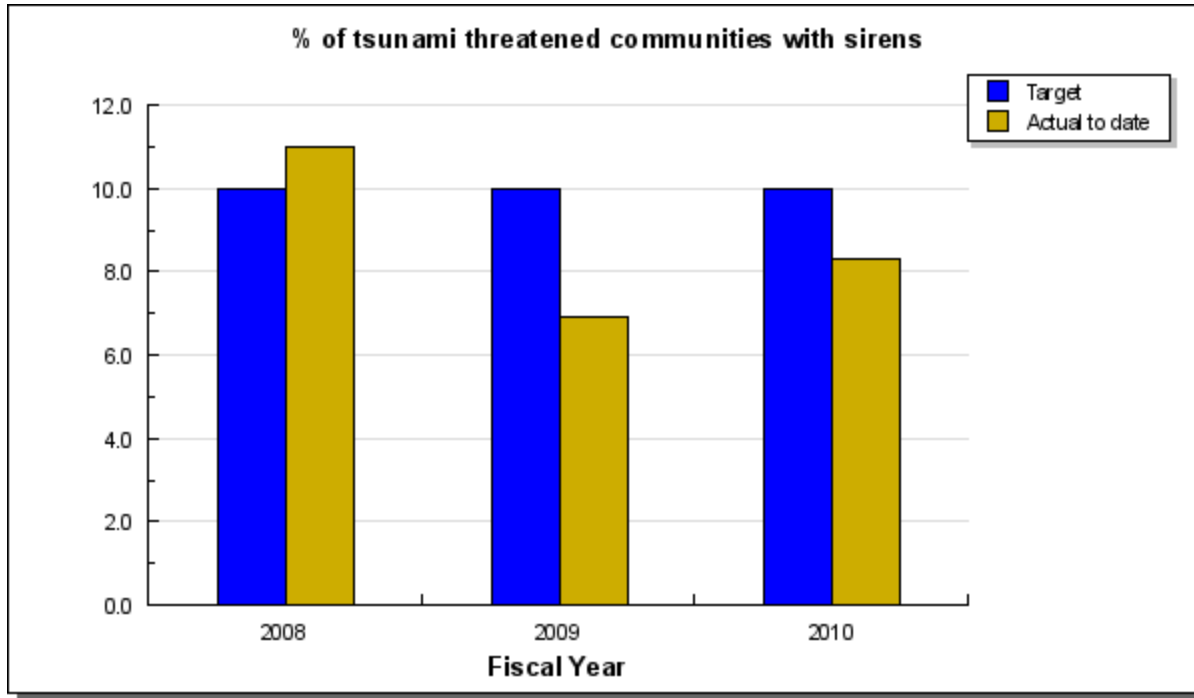
**Analysis of results and challenges:** 1st Quarter FY10 - No exercises conducted this quarter, however planning has begun.

FY09 - Three regional exercises, one workshop, one Initial Planning Conference for 2010 Alaska Shield were completed, and a functional exercise was held with the State Multi-Agency Coordination (MAC) Group for a Pandemic Influenza response.

FY08 - Two Evacuation Exercises provided 97 emergency personnel, medical personnel, and education personnel across 27 communities and nine boroughs the opportunity to develop or test plans while developing regional and sub-regional relationships.

**Target #3:** 10% of tsunami threatened coastal communities will have a warning siren(s) installed annually.

**Status #3:** FY10 to-date - Six warning siren systems were installed, tested, and inspected. This is 8.3% of the target.



Methodology: Actual data.

% of tsunami threatened communities with sirens

Fiscal Year	Target	Actual to date
FY 2010	10	8.3
FY 2009	10	6.9
FY 2008	10	11

**Analysis of results and challenges:** 1st Quarter FY10 - Six systems were installed this quarter. The logistical difficulties and costs for installation of systems in remote threatened communities have proved challenging and has been overcome through staff investment in system design, installation oversight and local community training. Systems for Atka, Adak, Nikolski, Saint Paul and King Cove are in procurement. Systems for Savoonga, Akhiok, Larsen Bay and Ouzinkie are funded for FY 2010 and in development.

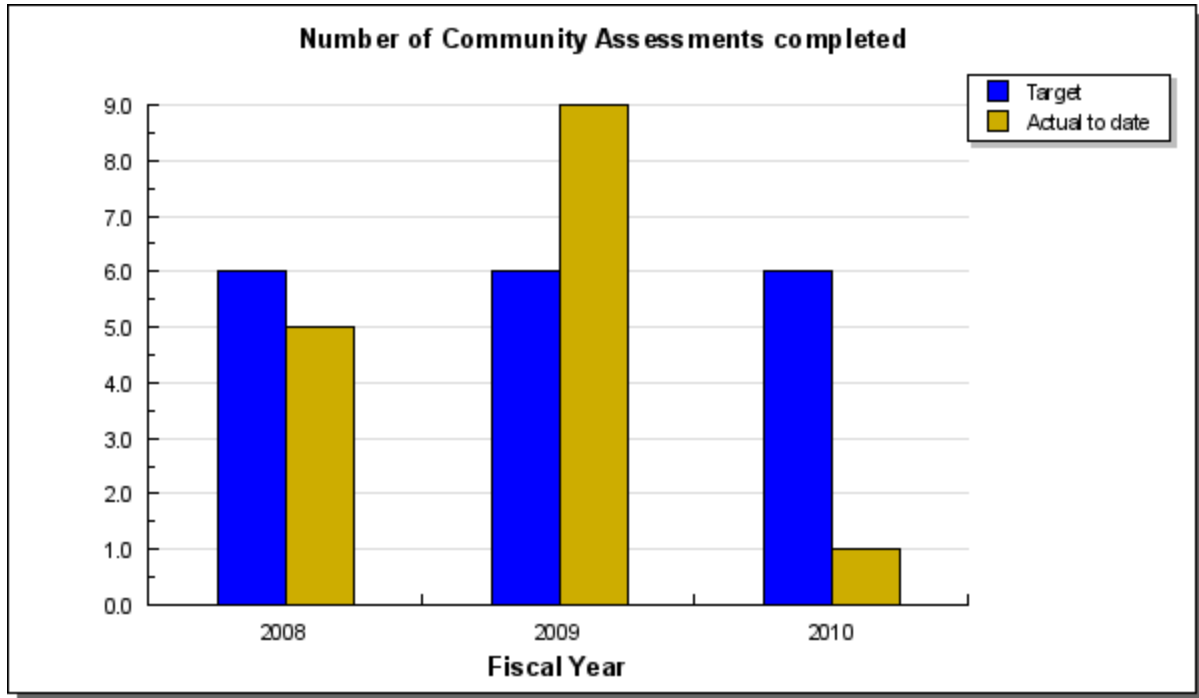
In FY09 warning systems were installed in five threatened communities.

Warning systems in threatened communities require substantial funding because the communities are remote and face severe weather conditions. Continued installation in threatened communities is scheduled on a four year plan based on available funding.

Currently, Alaska has 72 scientifically identified tsunami threatened communities with local governance capability. This measure is completed through direct competitive funding with State assistance for implementation.

**Target #4:** Complete six Community Security Vulnerability Assessments (SVA) annually.

**Status #4:** FY10 to-date - Completed one Community Security Vulnerability Assessment.



*Methodology: Actual data.*

**Number of Community Assessments completed**

Fiscal Year	Target	Actual to date
FY 2010	6	1
FY 2009	6	9
FY 2008	6	5

**Analysis of results and challenges:** FY10 1st Quarter - completed one Community Security Vulnerability Assessment at Bristol Bay Borough. The team also completed a site visit with the Alaska Protective Security Agent at the Kodiak Missile Launch facility as well as Anchorage's local Malls. In late September, the State of Alaska received certification for being an agent of the Protective Critical Infrastructure Information process.

FY09 - Nine Communities completed Security Vulnerability Assessments.

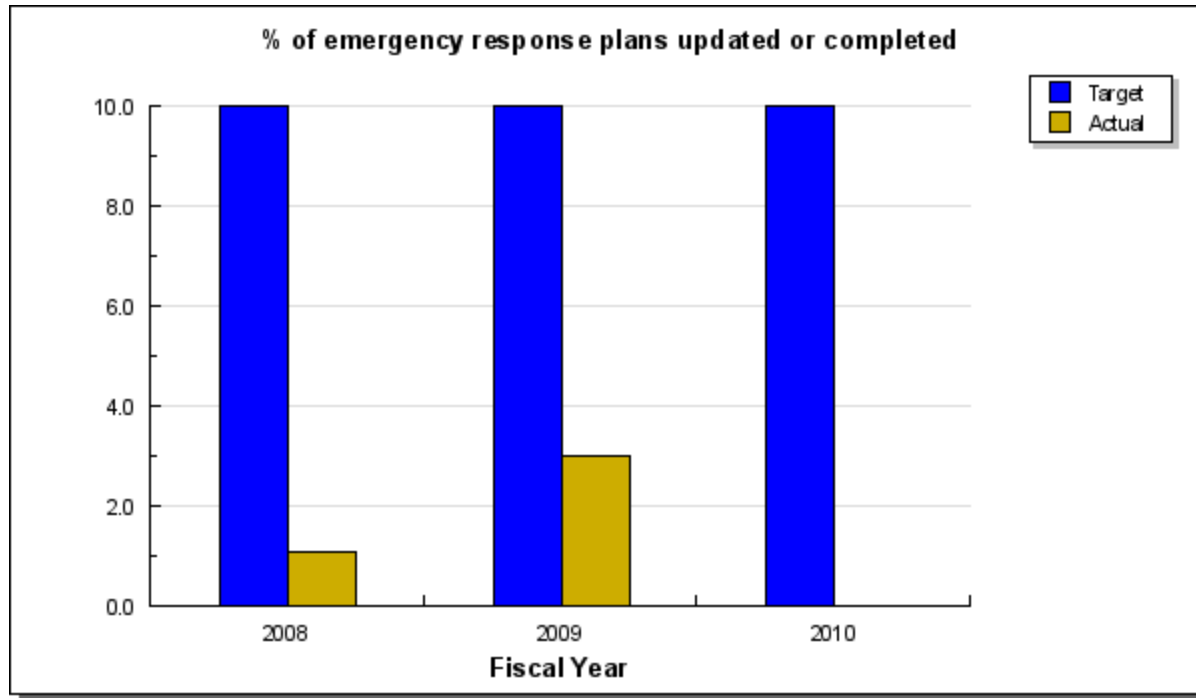
FY08 - Five Communities completed Security Vulnerability Assessments.

Security Vulnerability Assessments are a valid emergency management tool for Alaska's 179 communities with local governance capability. Vulnerability Assessments are done through the Division's Multi-agency Team, provided through Administrative Order 203. This team provides an in-depth, multi-discipline review of local security vulnerabilities that has proven to be highly valuable in prevention and planning activities.

**B2: Strategy - Increase local jurisdiction mitigation efforts by promoting a "Reduction in All-Hazards Risk" environment through planning, local assessments, mitigation project completion, grant funding, and improved alert and warning.**

**Target #1:** 10% of community emergency response plans will be updated or completed annually

**Status #1:** FY10 to-date - no emergency response plans were updated or completed this quarter.



*Methodology: Actual data.*

**% of emergency response plans updated or completed**

Fiscal Year	Target	Actual
FY 2010	10	0
FY 2009	10	3
FY 2008	10	1.1

**Analysis of results and challenges:** FY 10 1st Quarter - no emergency response plans were updated or completed.

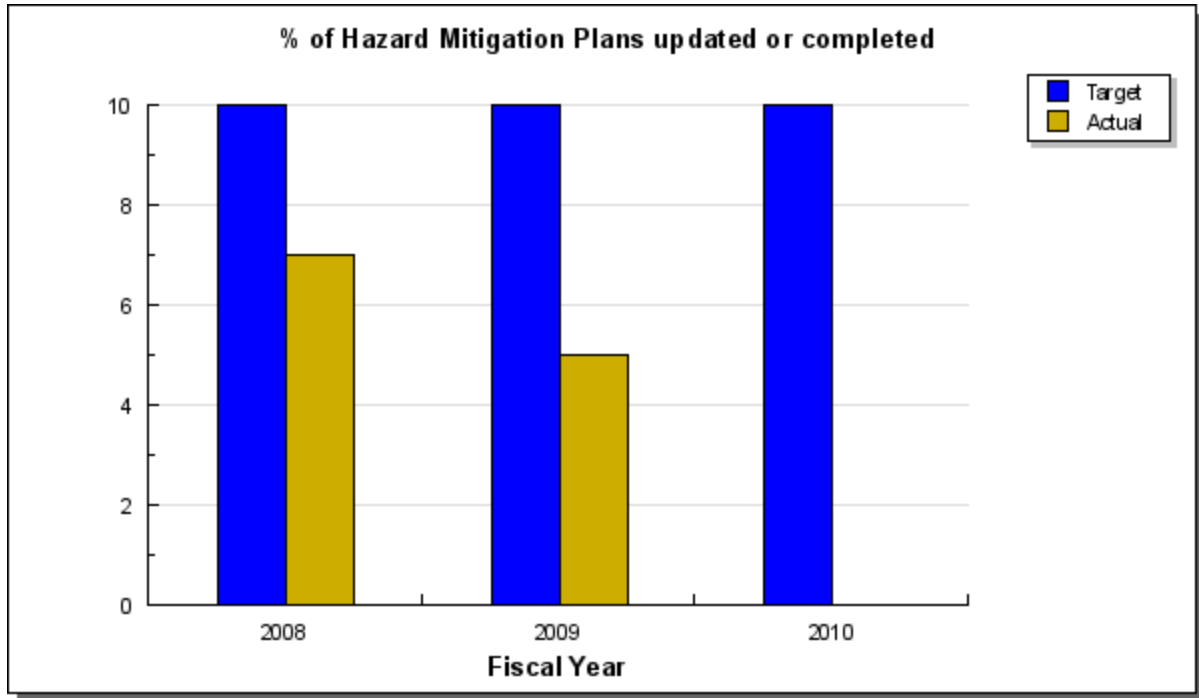
FY09 - Three emergency response plans were updated.

As the Division promotes and receives emergency response plans from communities and partner agencies, the effort to review and promote community planning through a multi-agency coordinating body continues.

Alaska has 179 communities with local governance capabilities to develop local emergency response plans. Development of community all-hazard response plans depend upon heavy community activity and time investment. State assistance is a critical component to many community planning efforts.

**Target #2:** 10% of communities Hazard Mitigation Plans will be updated or completed annually

**Status #2:** FY10 to-date - no Hazard Mitigation Plans were updated or completed.



*Methodology: Actual data.*

**% of Hazard Mitigation Plans updated or completed**

Fiscal Year	Target	Actual
FY 2010	10	0
FY 2009	10	5
FY 2008	10	7

**Analysis of results and challenges:** FY 10 1st Quarter - Four communities have submitted the plans, all four have been reviewed by the State, and all are awaiting federal approval.

FY09 - Four communities had their Hazard Mitigation Plans approved this year.

FY08 - 25 communities had their Hazard Mitigation Plans approved this year.

Alaska has 179 communities with local governance capabilities to develop local hazard mitigation plans. These plans have a higher completion percentage than response plans due to direct federal funding to communities and for state managed projects.

## National Guard Military Headquarters Component

### Mission

#### Headquarters:

At the direction of the President of the United States and the Governor of Alaska, the mission of the Alaska National Guard Military Headquarters is to provide mission ready forces to the federal government and the citizens of Alaska by providing military support of the Air National Guard and Army National Guard to civil authorities during natural disasters or emergencies under the command of the Adjutant General of the Department of Military and Veterans Affairs/State of Alaska.

#### Alaska Air National Guard:

To recruit, train, equip and maintain airmen to support worldwide contingency operations, State of Alaska emergency operations, daily homeland security and defense missions and provide rescue forces on continual alert to protect life and property for the citizens of Alaska.

#### Alaska Army National Guard:

To organize, man, equip and train quality units to conduct tactical operations and stability support operations in support of worldwide U.S. Army requirements and State of Alaska emergency missions.

### Core Services

- Directors of the Alaska National Guard direct resources used for joint operations of the Alaska National Guard Military Headquarters.
- Joint Forces Headquarters -Joint Leadership, prevent acts of terrorism against people and infrastructure, ensure that Air and Army Guard units are trained and ready to perform their state mission of disaster assistance, search and rescue, manage the Alaska Guard education program, maintain peace, order and public protection during national disasters, facility management and construction, community affairs projects and participation in local programs that improve the quality of life
- Air Guard - Protect life and property, preserve peace and order, and public safety of the citizens of Alaska, participate in local, state and national programs that add value to America
- Army Guard - Conduct security operations, conduct stability support operations, provide military support to civil authorities
- Facilities Maintenance - Construction and maintenance, repair and operational and real property services to support the Alaska National Guard in performing their mission, to include long range facility management planning, energy conservation and meeting environmental compliance requirements
- Alaska State Defense Force - Maintain an organized and trained military force, capable of timely and effective response to state emergencies, or, on other occasions deemed appropriate by the Governor, to provide assistance to civil and military authorities in the preservation of life, property, and public safety.
- Alaska Naval Militia - Provide emergency and disaster response

End Result	Strategies to Achieve End Result
<p><b>A: United States and Alaskan citizens are protected.</b></p> <p><u>Target #1:</u> 100% of Alaska Air National Guard units attain minimum readiness standards.  <u>Status #1:</u> The Alaska Air National Guard continues to meet 100% readiness standards.</p> <p><u>Target #2:</u> 100% of Alaska Army National Guard units attain minimum readiness standards.  <u>Status #2:</u> The Alaska Army National Guard continues to meet 100% readiness standards.</p>	<p><b>A1: Meet or exceed National Guard Bureau end strength target</b></p> <p><u>Target #1:</u> 2150 Air Guardsmen assigned  <u>Status #1:</u> In FY10 to-date, our average strength authorization was 2295 with an average of 1940 assigned airmen per quarter.</p> <p><u>Target #2:</u> 1850 Army Guardsmen assigned  <u>Status #2:</u> In FY09, our average strength authorization was 1887 with an average of 1866 assigned soldiers per</p>

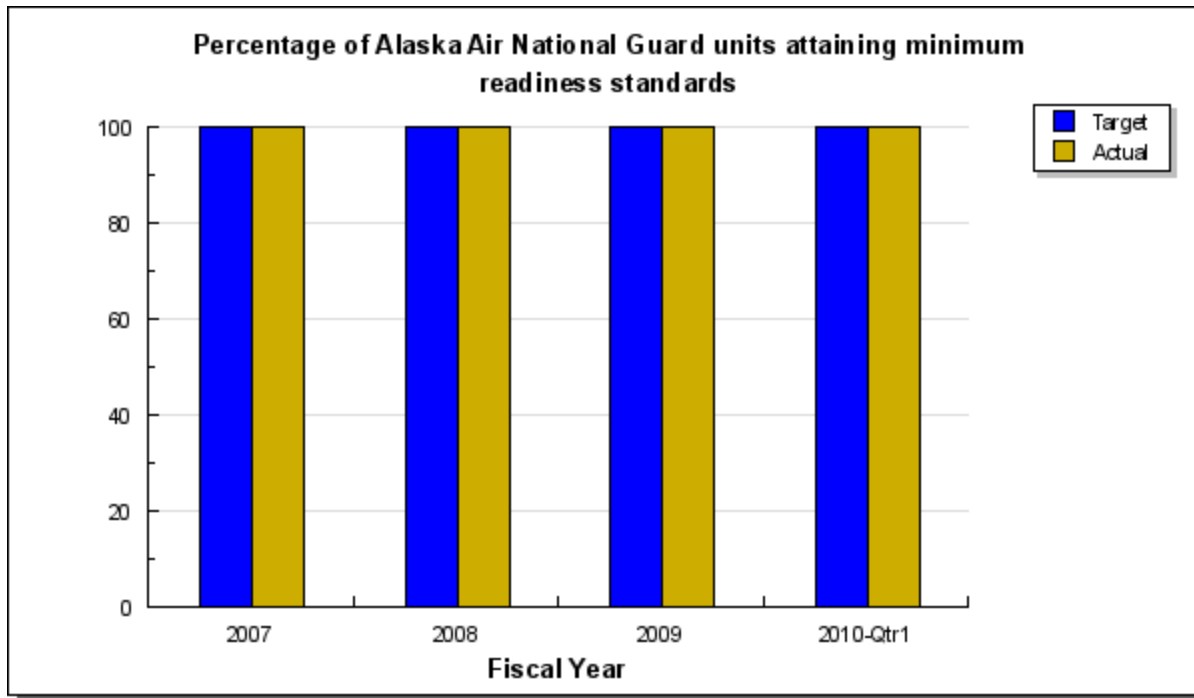
<p><u>Target #3:</u> 100% of requests for assistance from the Rescue Coordination Center (Search and Rescue) will be responded to.</p> <p><u>Status #3:</u> 100% of requests for assistance are responded to within 3 hours and typically within 1 hour.</p>	<p>quarter.</p> <p><u>Target #3:</u> To maintain a Training Measure of "T" Trained for Army National Guardsmen.</p> <p><u>Status #3:</u> Deployed soldiers have reduced Unit capabilities from "T" trained to "P" partially trained.</p> <p><b>A2: Retain National Guard Bureau strength target</b></p> <p><u>Target #1:</u> Retain 83% of assigned military personnel</p> <p><u>Status #1:</u> Assigned personnel continue to exceed the goal of 83%. Recruitment and retention continues to be a challenge for the Air and Army Guard to meet.</p>
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## Performance Detail

### A: Result - United States and Alaskan citizens are protected.

**Target #1:** 100% of Alaska Air National Guard units attain minimum readiness standards.

**Status #1:** The Alaska Air National Guard continues to meet 100% readiness standards.



*Methodology: 2010 actual represents data as of 09/30/09.*

#### Percentage of Alaska Air National Guard units attaining minimum readiness standards

Fiscal Year	Target	Actual
FY 2010-Qtr1	100	100
FY 2009	100	100
FY 2008	100	100
FY 2007	100	100

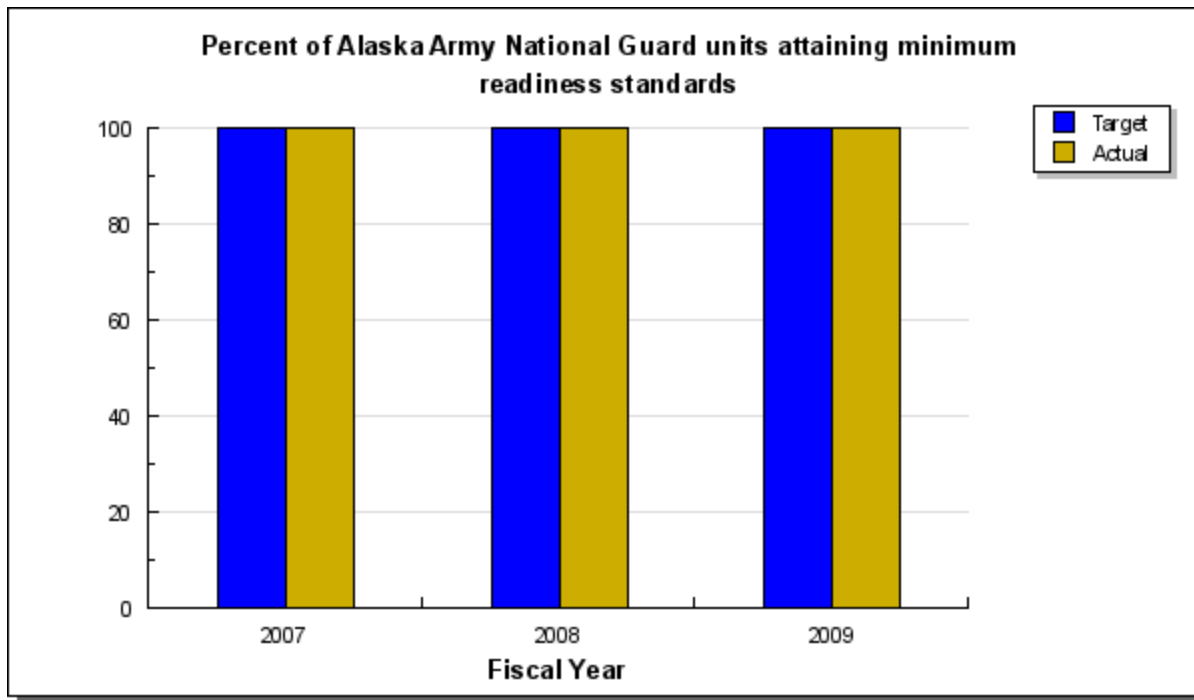
**Analysis of results and challenges:** To attain a 100% State readiness score, the Alaska Air National Guard must reflect 84% readiness in all units. Currently, our units reflect 84% readiness (meaning 100% of units meet the criteria



to meet readiness standards).

**Target #2:** 100% of Alaska Army National Guard units attain minimum readiness standards.

**Status #2:** The Alaska Army National Guard continues to meet 100% readiness standards.



*Methodology: Data source - Quarterly Unit Status Report (USR) - FY09 to date reflects data available as of 06/30/09.*

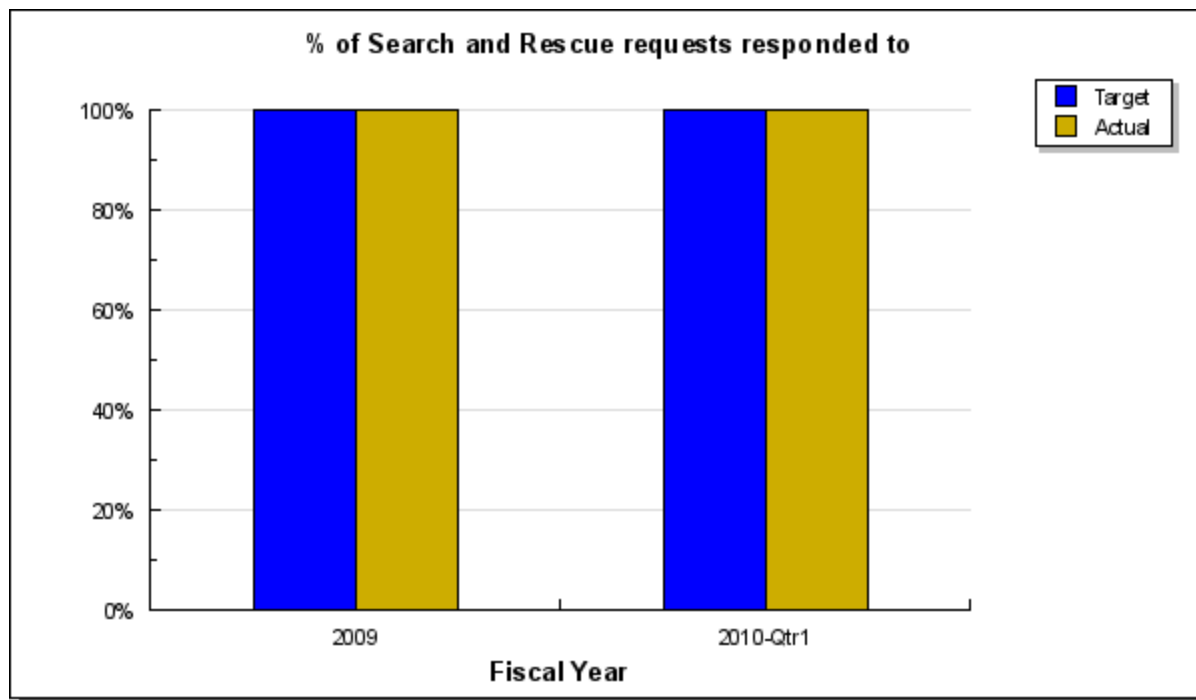
**Percent of Alaska Army National Guard units attaining minimum readiness standards**

Fiscal Year	Target	Actual
FY 2009	100	100
FY 2008	100	100
FY 2007	100	100

**Analysis of results and challenges:** The minimum standard is C5. All reporting units of the Alaska Army National Guard met this standard in FY08 and FY09.

**Target #3:** 100% of requests for assistance from the Rescue Coordination Center (Search and Rescue) will be responded to.

**Status #3:** 100% of requests for assistance are responded to within 3 hours and typically within 1 hour.



*Methodology: Actual requests to date.*

**% of Search and Rescue requests responded to**

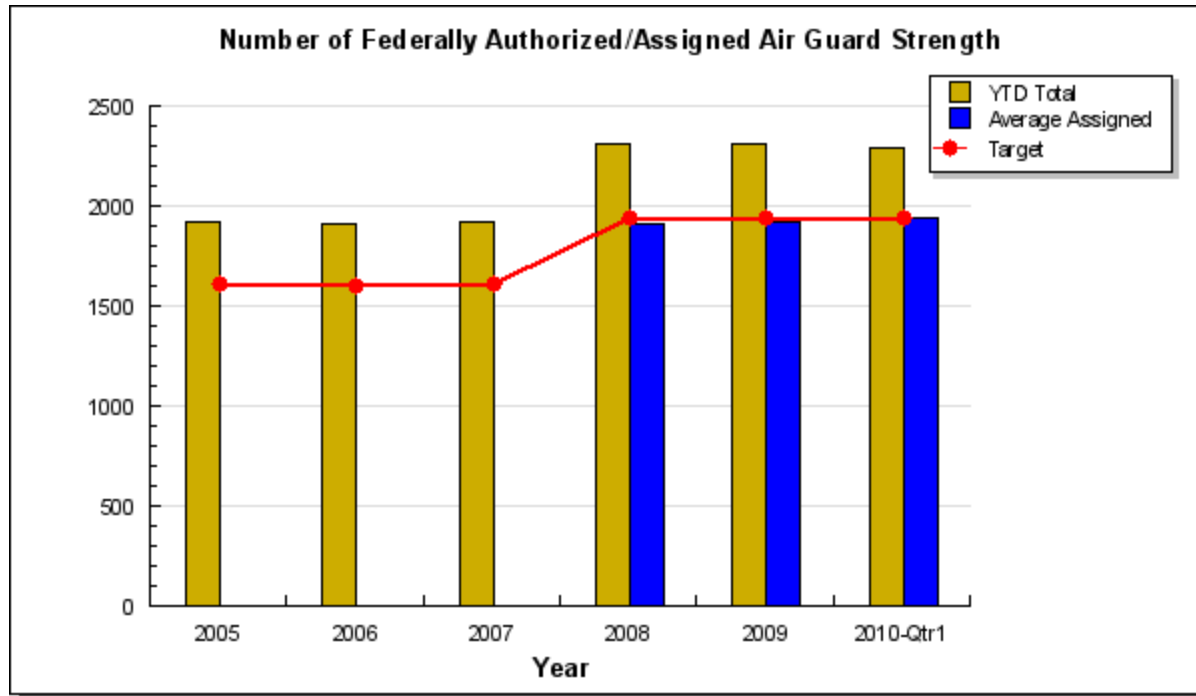
Fiscal Year	Target	Actual	Quarter 3	Quarter 4	YTD Total
FY 2010-Qtr1	100%	100%	0	0	0
FY 2009	100%	100%	0	0	0

**Analysis of results and challenges:** The Rescue Coordination Center follows a priority list for available assets (local authorities, State Troopers, Civil Air Patrol, civil assistance etc) prior to being called out. When they are called for life threatening events, the response time is within 3 hours of a request and most often within 1 hour.

**A1: Strategy - Meet or exceed National Guard Bureau end strength target**

**Target #1:** 2150 Air Guardsmen assigned

**Status #1:** In FY10 to-date, our average strength authorization was 2295 with an average of 1940 assigned airmen per quarter.



*Methodology: Year-to-date total is authorized guardsmen as of 9/30/09.*

**Number of Federally Authorized/Assigned Air Guard Strength**

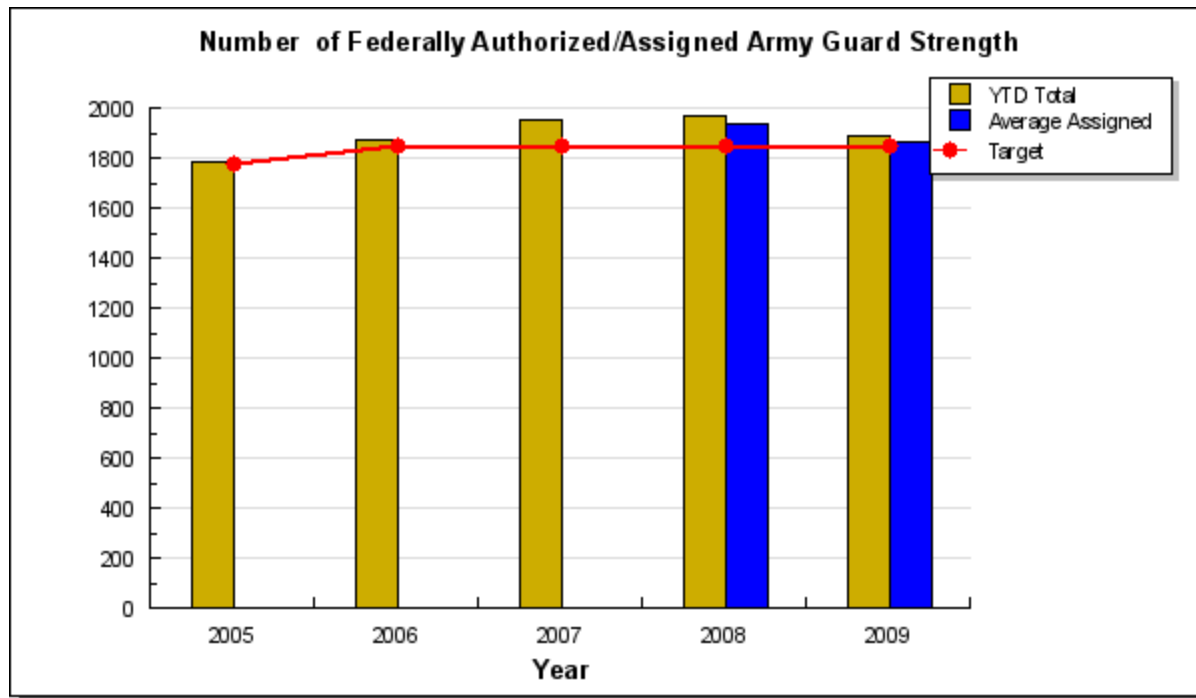
Year	Quarter 1- Authorized	Quarter 2- Authorized	Quarter 3- Authorized	Quarter 4- Authorized	YTD Total	Average Assigned
2010-Qtr1	2295	0	0	0	2295	1940
2009	2308	2314	2312	2295	2307	1919
2008	2200	2338	2415	2284	2309	1915
2007	1926	1926	1926	1913	1922	
2006	1922	1922	1900	1898	1910	
2005	1916	1930	1914	1919	1919	

**Analysis of results and challenges:** The Alaska Air National Guard strength maintenance program focuses on recruiting and retention to obtain strength goals. The progress from FY2005 to FY2009 reflects actual number of assigned personnel. The national assigned strength standard is 88%.

The department is improving the comparison of authorized vs. assigned personnel beginning in FY2008.

**Target #2:** 1850 Army Guardsmen assigned

**Status #2:** In FY09, our average strength authorization was 1887 with an average of 1866 assigned soldiers per quarter.



Methodology: Data source - Quarterly Unit Status Report (USR)  
Year-to-date total is authorized guardsmen as of 6/30/09.

#### Number of Federally Authorized/Assigned Army Guard Strength

Year	Quarter 1- Authorized	Quarter 2- Authorized	Quarter 3- Authorized	Quarter 4- Authorized	YTD Total	Average Assigned
2009	1881	1881	1900	1887	1887	1866
2008	1972	1972	1972	1972	1972	1933
2007	1950	1942	1950	1972	1953	
2006	1834	1844	1847	1951	1869	
2005	1764	1767	1770	1834	1783	

**Analysis of results and challenges:** The Alaska Army National Guard strength maintenance program focuses on recruiting and retention to obtain strength goals. For the past few years, the Army National Guard has put increased emphasis on recruitment and retention of personnel.

Actual assigned soldiers in FY09 are:

- 1st quarter - 1881
- 2nd quarter - 1881
- 3rd quarter - 1881
- 4th quarter - 1823

Average - 1866 per quarter

Actual assigned soldiers in FY08 were:

- 1st quarter - 1940
- 2nd quarter - 1950
- 3rd quarter - 1940
- 4th quarter - 1902

Average - 1933 per quarter

The department is improving the comparison of authorized vs. assigned personnel beginning in FY2008.

**Target #3:** To maintain a Training Measure of "T" Trained for Army National Guardsmen.

**Status #3:** Deployed soldiers have reduced Unit capabilities from "T" trained to "P" partially trained.

#### Training Capability Rating

Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2009	P	P	P	P
2008	P	P	P	P
2007	P	P	P	P
2006	P	P	P	P
2005	P	P	P	P
2004	T	P	T	T
2003	T	T	T	T
2002	T	T	T	T

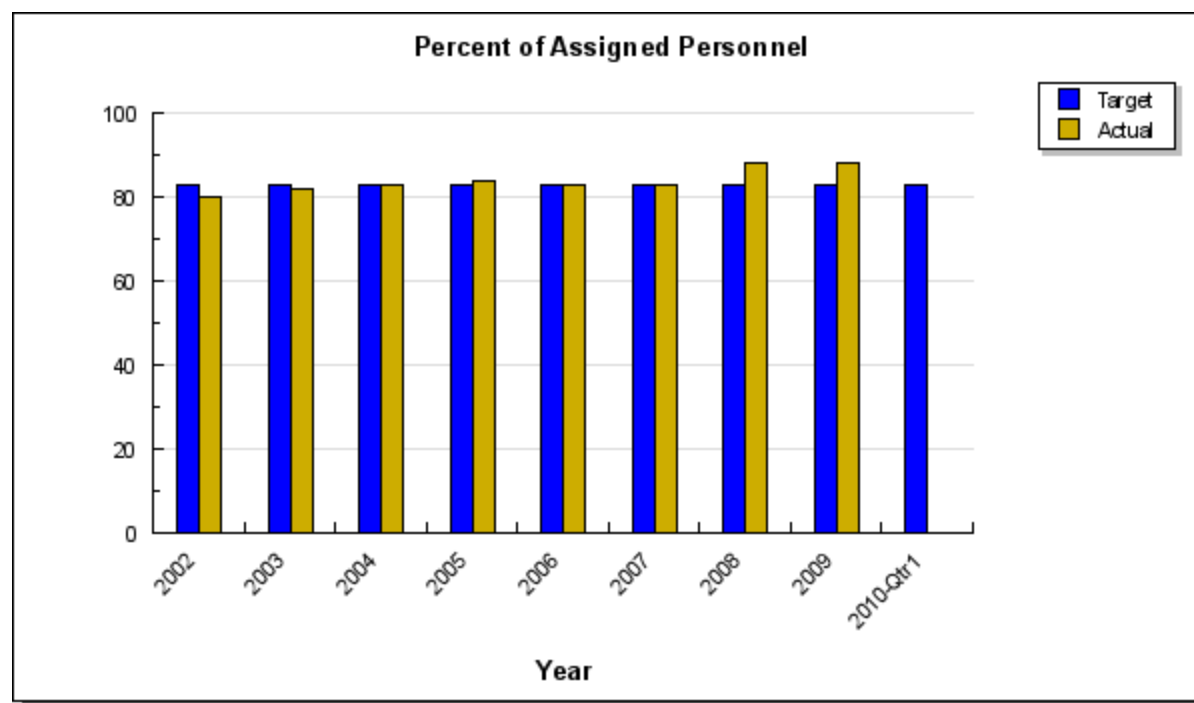
Methodology: Data source - Quarterly Unit Status Report (USR). "T" = Trained, "P" = Partially Trained, "U" = Untrained.  
FY09 data is as of 06/30/09.

**Analysis of results and challenges:** The Alaska Army Guard analyzes and evaluates the training proficiency of soldiers and units. A key data contributor for this measure is the unit status report and training evaluations ("T" represents best trained, "P" represents partially trained - the need for additional training and "U" represents untrained). Deployed soldiers have reduced Unit capabilities from "T" to "P".

#### A2: Strategy - Retain National Guard Bureau strength target

**Target #1:** Retain 83% of assigned military personnel

**Status #1:** Assigned personnel continue to exceed the goal of 83%. Recruitment and retention continues to be a challenge for the Air and Army Guard to meet.



Methodology: Data source - Quarterly Unit Status Report (USR)

**Percent of Assigned Personnel**

<b>Year</b>	<b>Target</b>	<b>Actual</b>
2010-Qtr1	83	0
2009	83	88
2008	83	88
2007	83	83
2006	83	83
2005	83	84
2004	83	83
2003	83	82
2002	83	80

**Analysis of results and challenges:** Recruiting and Retention personnel work closely with soldiers and commanders to establish training and retention programs that seek to improve retention.

## Veterans Service Component

### Mission

Develop and sustain a comprehensive statewide Veterans' Advocacy program and administration of State Veteran programs.

### Core Services

- Advocate for Veterans and their families
- Alaska State Approving Agency for Veterans' Educational Programs (GI Bill)
- Alaska Veterans Advisory Council Staff
- Transition assistance for new Veterans exiting military service
- Alaska Territorial Guard (ATG) certificates for discharge program
- Aleutian Campaign certificate program
- Veteran records research and discovery

End Result	Strategies to Achieve End Result
<b>A: Alaska Territorial Guardsmen become eligible for veterans benefits.</b>  <u>Target #1:</u> Increase the number of Alaska Territorial Guardsmen that will receive federal discharge by 100 Guardsmen per year. <u>Status #1:</u> 1518 Alaska Territorial Guardsmen have submitted applications for federal discharge, resulting in 900 veterans becoming eligible for benefits. This exceeds our target of receiving 100 or more federal discharge requests per year.	<b>A1: Through outreach efforts, assist Alaska Territorial Guardsmen in the application for federal discharge.</b>  <u>Target #1:</u> Locate Alaska Territorial Guardsmen and obtain federal discharge applications. <u>Status #1:</u> There are approximately 1518 applications that have been submitted by Alaska Territorial Guardsmen in order to receive federal discharge.
End Result	Strategies to Achieve End Result
<b>B: Veterans are supported in pursuit of benefits earned.</b>  <u>Target #1:</u> Assist Veterans in obtaining a minimum of \$20 million dollars in benefits each year (excluding educational benefits). <u>Status #1:</u> In the period ending 9/30/09, veterans received (recovered) benefits worth more than \$8.49 million dollars. The total for FY09 was over \$31 million.	<b>B1: Communicate and provide awareness of veterans programs.</b>  <u>Target #1:</u> Increase veterans knowledge of programs offered. <u>Status #1:</u> The number of veterans served in the first quarter of FY2010 is 1561. The total in FY2009 was 10,500.  <u>Target #2:</u> Increase number of known advocacy programs and contacts available. <u>Status #2:</u> To assist veterans, one additional program was added in 2009 and in FY10 to-date, an increase in remote outreach has doubled.
End Result	Strategies to Achieve End Result
<b>C: Veterans have access to quality education.</b>  <u>Target #1:</u> A monthly average of 637 Veterans will utilize benefits for education under the GI Bill in the State of	<b>C1: Enhance the quality of education available to veterans.</b>  <u>Target #1:</u> Increase onsite inspections of facilities for GI

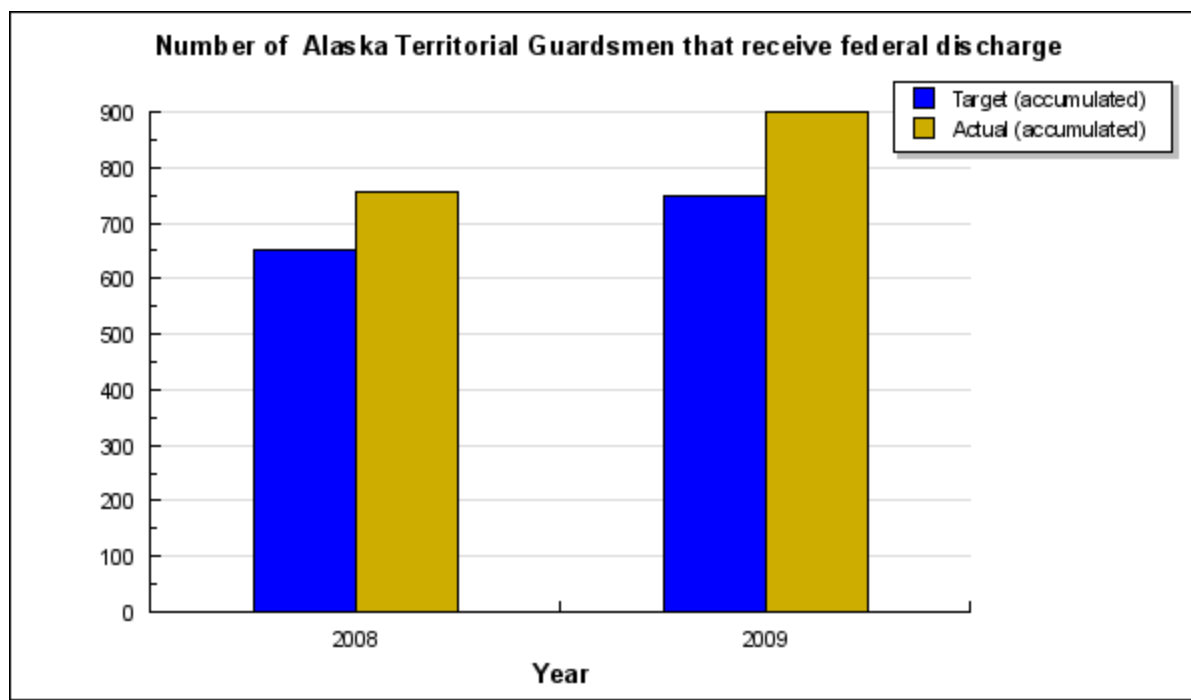
<p>Alaska.</p> <p><b>Status #1:</b> Veteran benefits under the GI Bill continue to be utilized in the State of Alaska. In FY10 to-date, a monthly average of 374 veterans were attending facilities that offer a certificate or higher.</p> <p><b>Target #2:</b> Veteran benefits are increasing for education under the GI Bill.</p> <p><b>Status #2:</b> Veterans benefits for education continue to increase. In FY 2009, over \$8.1 million dollars have been provided to veterans for GI Bill benefits. In the first quarter of FY10, a monthly average of over \$494,000 is shown.</p>	<p>Bill eligibility.</p> <p><b>Status #1:</b> In FY2010 to-date, 10 onsite inspections have been completed.</p> <p><b>Target #2:</b> Review actions each year for compliance.</p> <p><b>Status #2:</b> In FY2010 to-date, 26 compliance actions have been reviewed.</p> <p><b>Target #3:</b> Increase program approval actions that lead to the award of a credential such as a certificate, diploma or degree.</p> <p><b>Status #3:</b> Program approval actions in FY2010 to-date are 294.</p>
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## Performance Detail

### A: Result - Alaska Territorial Guardsmen become eligible for veterans benefits.

**Target #1:** Increase the number of Alaska Territorial Guardsmen that will receive federal discharge by 100 Guardsmen per year.

**Status #1:** 1518 Alaska Territorial Guardsmen have submitted applications for federal discharge, resulting in 900 veterans becoming eligible for benefits. This exceeds our target of receiving 100 or more federal discharge requests per year.



Methodology: Data reflects information available as of 9/30/09.

#### Number of Alaska Territorial Guardsmen that receive federal discharge

Year	Target (accumulated)	Actual (accumulated)
2009	750	900
2008	653	757

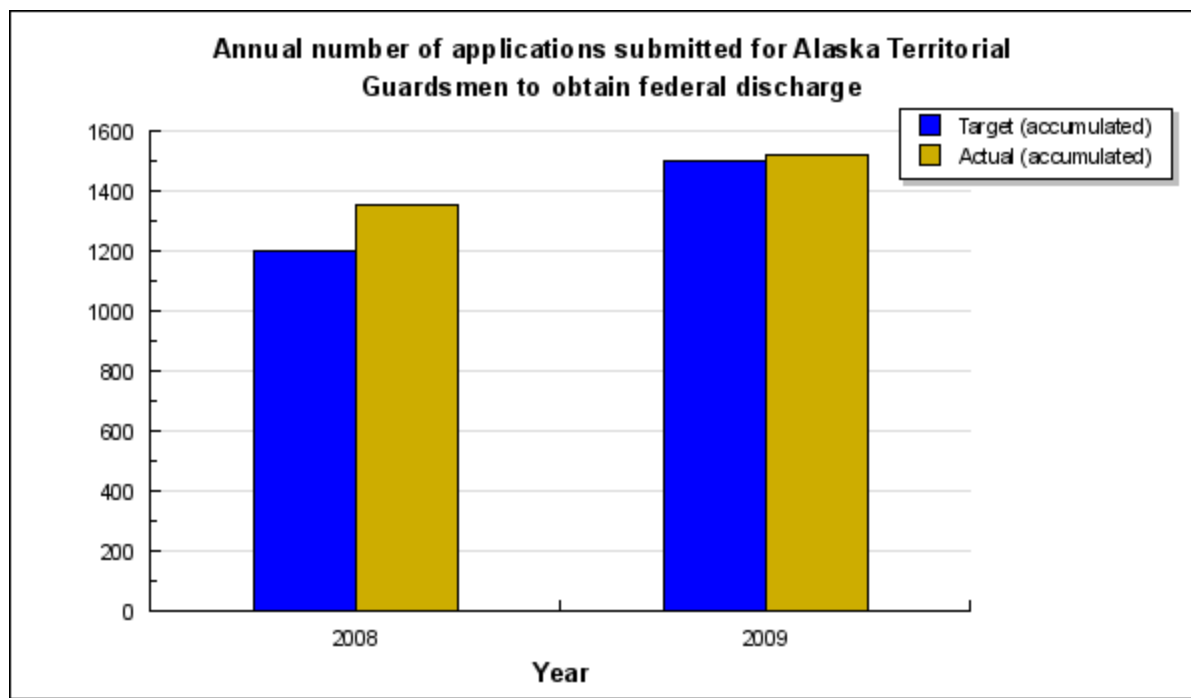


**Analysis of results and challenges:** FY10 - Through outreach programs and other efforts, applications are being submitted for Alaska Territorial Guardsmen to become eligible for veterans benefits. Of the 1518 applications submitted, 900 have become eligible for veterans benefits. Because approval is completed federally, the State of Alaska does not have control of the total number of applications approved each year.

**A1: Strategy - Through outreach efforts, assist Alaska Territorial Guardsmen in the application for federal discharge.**

**Target #1:** Locate Alaska Territorial Guardsmen and obtain federal discharge applications.

**Status #1:** There are approximately 1518 applications that have been submitted by Alaska Territorial Guardsmen in order to receive federal discharge.



*Methodology: Data reflects information available as of 9/30/09.*

**Annual number of applications submitted for Alaska Territorial Guardsmen to obtain federal discharge**

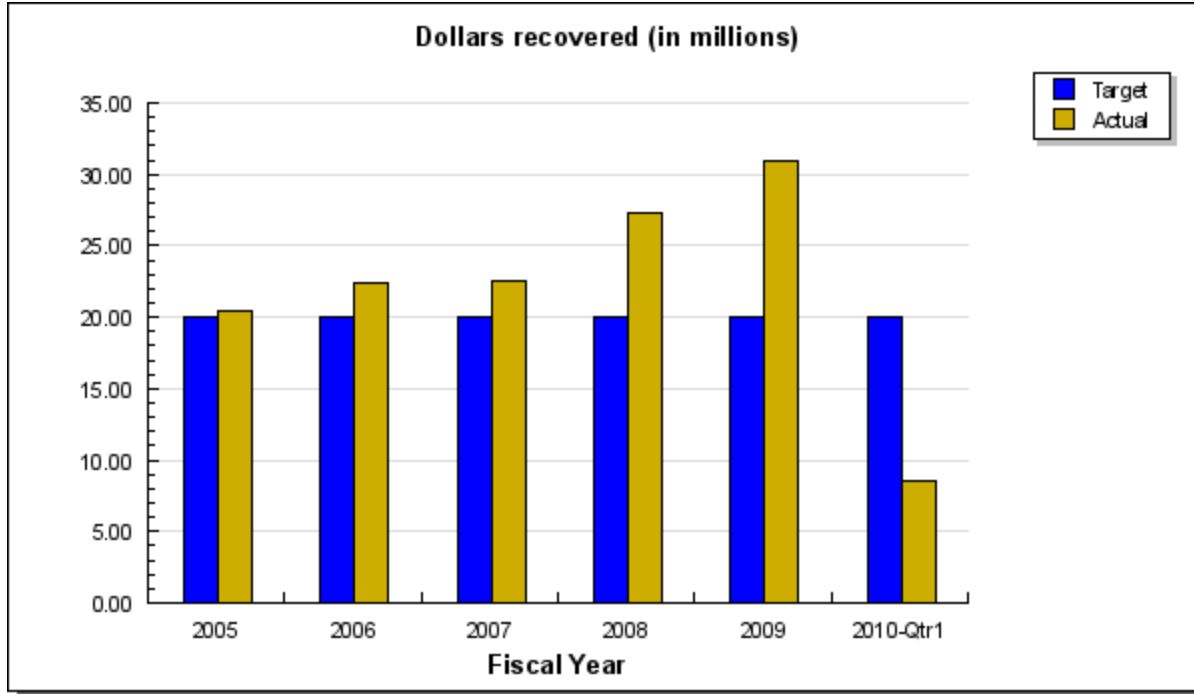
Year	Target (accumulated)	Actual (accumulated)
2009	1500	1518
2008	1200	1354

**Analysis of results and challenges:** Through outreach efforts such as Service Organizations Conventions, Stand Down Events, Chamber and Rotary meetings, monthly Veterans Administration/Service Officer meetings, Post Ceremonies and visits, awards ceremonies and other events, we continue to locate service members that may qualify for federal discharge and receive veterans benefits. This is an ongoing effort statewide.

## B: Result - Veterans are supported in pursuit of benefits earned.

**Target #1:** Assist Veterans in obtaining a minimum of \$20 million dollars in benefits each year (excluding educational benefits).

**Status #1:** In the period ending 9/30/09, veterans received (recovered) benefits worth more than \$8.49 million dollars. The total for FY09 was over \$31 million.



Methodology: Data source - Quarterly Veterans Services Organizations (VSO) report, Veterans of Foreign Wars (VFW) and American Legion.

### Dollars recovered (in millions)

Fiscal Year	Target	Actual
FY 2010-Qtr1	20	8.49
FY 2009	20	31
FY 2008	20	27.3
FY 2007	20	22.6
FY 2006	20	22.4
FY 2005	20	20.4

**Analysis of results and challenges:** The Alaska Veterans Services Office is committed to helping veterans become more aware of the benefits available. Our recovery amount for FY10 to-date is a great start in our recovery target of \$20 million.

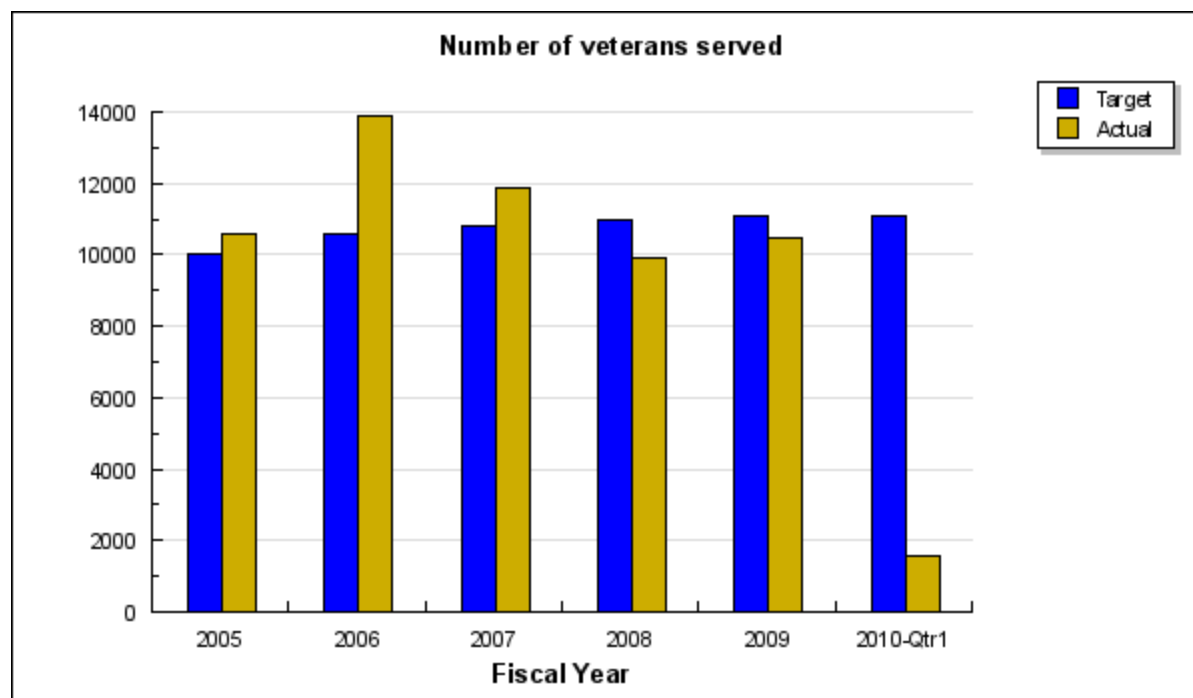
In FY09, our recovery dollar amount was \$31 million which is an increase of approximately \$4 million over FY08.

By identifying advocacy programs, contacts and increasing veterans' knowledge of programs offered, the agency has been able to greatly assist veterans in the pursuit of benefits earned.

**B1: Strategy - Communicate and provide awareness of veterans programs.**

**Target #1:** Increase veterans knowledge of programs offered.

**Status #1:** The number of veterans served in the first quarter of FY2010 is 1561. The total in FY2009 was 10,500.



*Methodology: Data source - Quarterly Veterans Services Organizations (VSO) report, Veterans of Foreign Wars (VFW) and American Legion.*

**Number of veterans served**

Fiscal Year	Target	Actual
FY 2010-Qtr1	11100	1561
FY 2009	11100	10500
FY 2008	11000	9905
FY 2007	10800	11863
FY 2006	10605	13910
FY 2005	10000	10605

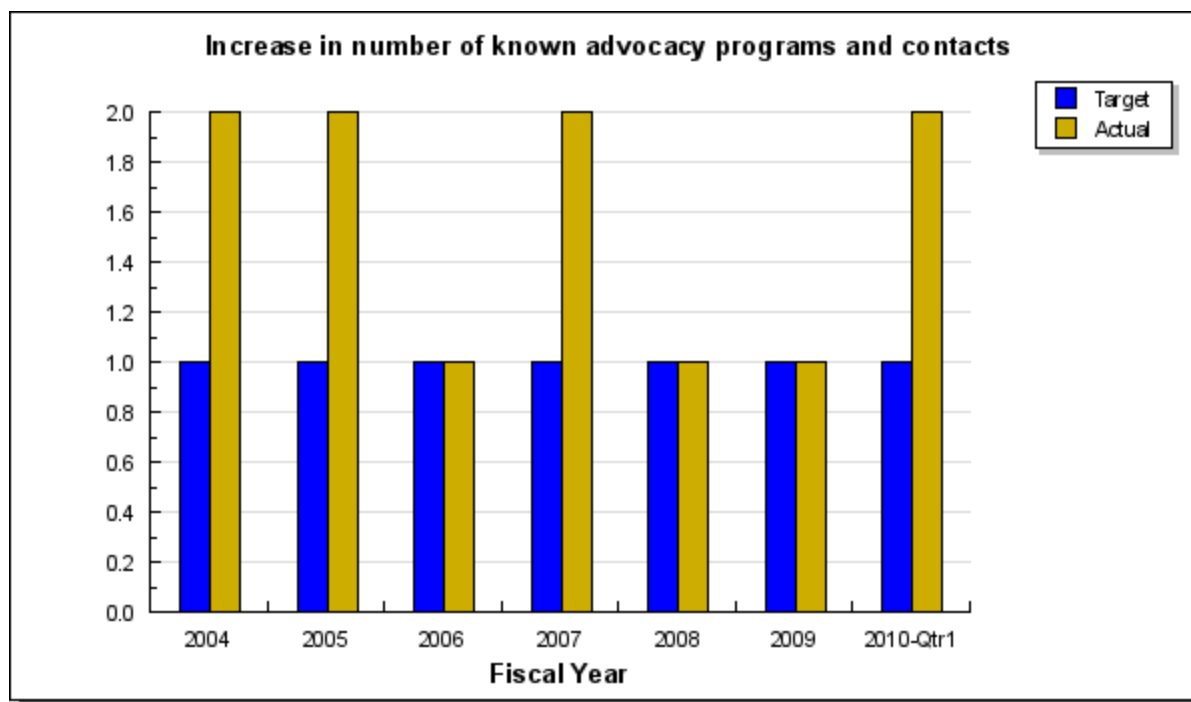
**Analysis of results and challenges:** The Alaska Veterans Services Office is committed to helping veterans become more aware of the benefits available. In FY2009, over 10,500 veterans were assisted by the office in the areas of out-patient applications, appeals, power of attorney documents, claims filed, and cases reviewed. Over 1500 veterans have already been helped in FY10 to-date with outreach being conducted regularly.

In some areas, the program is meeting the needs of veterans, however, there is more work to be done to assure the maximum benefits are received by Alaska veterans.

A new method of data collection was implemented in 2008. Only significant contact counts are being reported, rather than all contacts and claims assistance.

**Target #2:** Increase number of known advocacy programs and contacts available.

**Status #2:** To assist veterans, one additional program was added in 2009 and in FY10 to-date, an increase in remote outreach has doubled.



*Methodology: Data source - actual increase in programs and contacts.*

#### Increase in number of known advocacy programs and contacts

Fiscal Year	Target	Actual
FY 2010-Qtr1	1	2
FY 2009	1	1
FY 2008	1	1
FY 2007	1	2
FY 2006	1	1
FY 2005	1	2
FY 2004	1	2

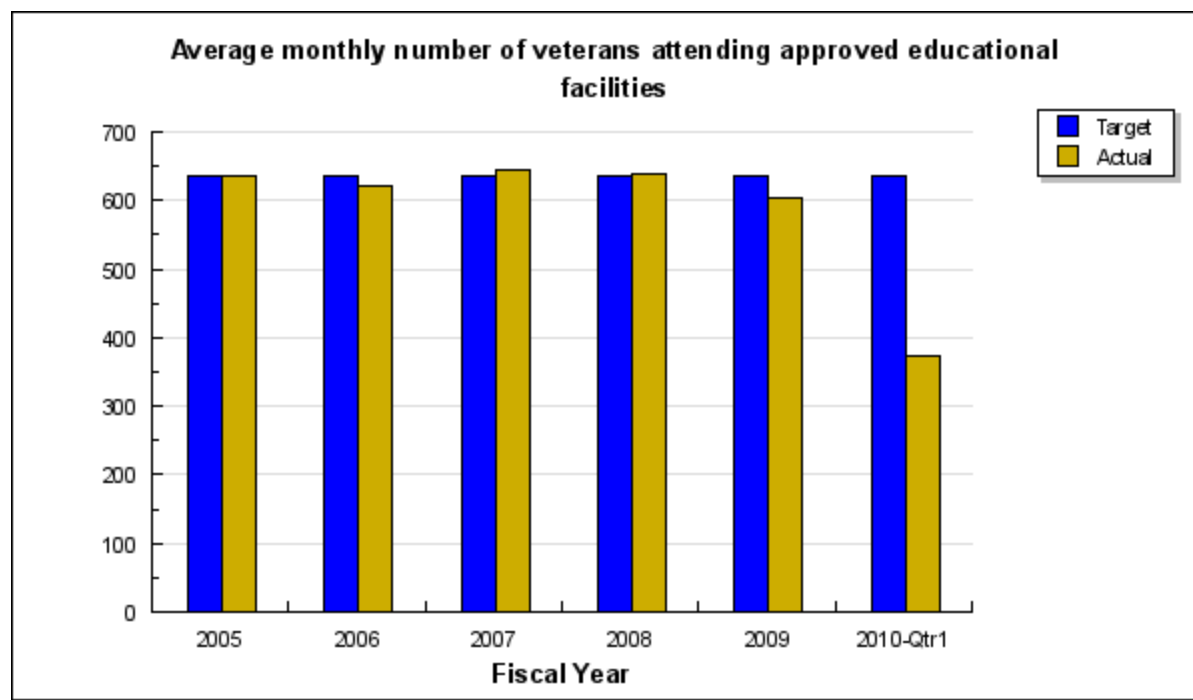
**Analysis of results and challenges:** The Alaska Veterans Service Office is committed to helping veterans become more aware of the benefits available.

In FY09, we added one additional advocacy program to assist veterans and in the first quarter of FY10, this program increased monetary recovery by \$143,000.

## C: Result - Veterans have access to quality education.

**Target #1:** A monthly average of 637 Veterans will utilize benefits for education under the GI Bill in the State of Alaska.

**Status #1:** Veteran benefits under the GI Bill continue to be utilized in the State of Alaska. In FY10 to-date, a monthly average of 374 veterans were attending facilities that offer a certificate or higher.



Methodology: Data source - Monthly report from the regional VA office.

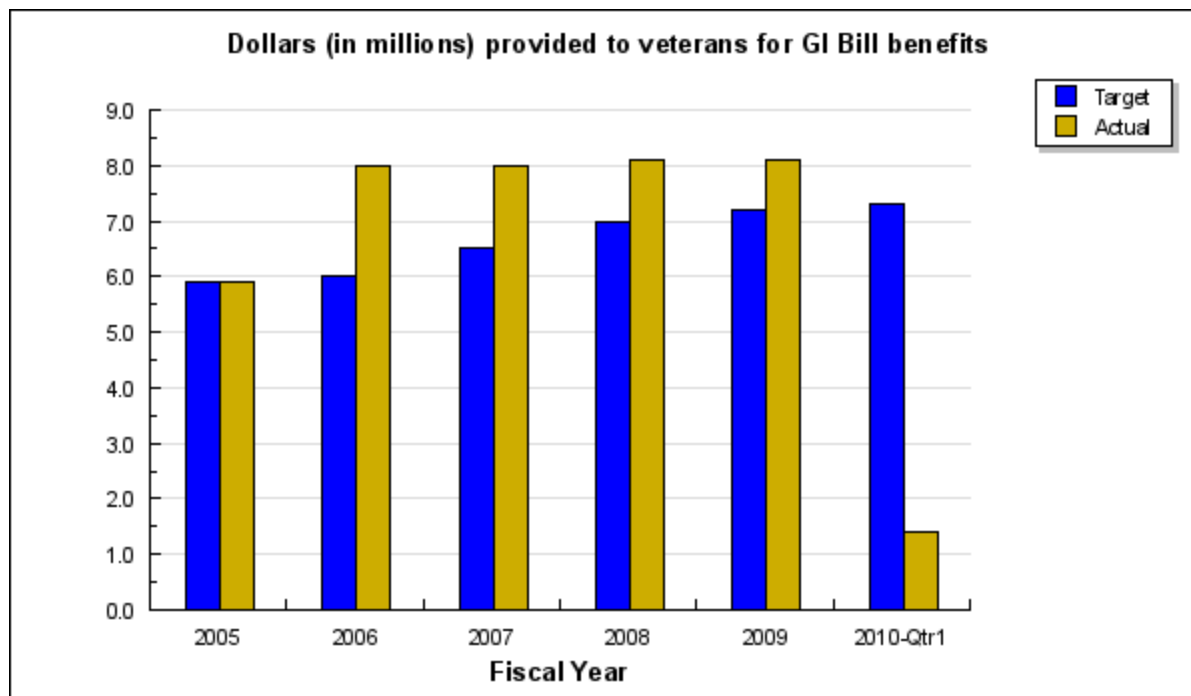
### Average monthly number of veterans attending approved educational facilities

Fiscal Year	Target	Actual
FY 2010-Qtr1	637	374
FY 2009	637	604
FY 2008	637	639
FY 2007	637	644
FY 2006	637	620
FY 2005	637	637

**Analysis of results and challenges:** Veterans are utilizing their benefits to better themselves, gain education, training and experience.

**Target #2:** Veteran benefits are increasing for education under the GI Bill.

**Status #2:** Veterans benefits for education continue to increase. In FY 2009, over \$8.1 million dollars have been provided to veterans for GI Bill benefits. In the first quarter of FY10, a monthly average of over \$494,000 is shown.



*Methodology: Data source - Calculation determined by monthly report provided by the regional VA office and current GI bill base payment rate.*

**Dollars (in millions) provided to veterans for GI Bill benefits**

Fiscal Year	Target	Actual
FY 2010-Qtr1	7.3	1.4
FY 2009	7.2	8.1
FY 2008	7.0	8.1
FY 2007	6.5	8
FY 2006	6	8
FY 2005	5.9	5.9

**Analysis of results and challenges:** In FY2006, the State Veterans' Educational Approving Office was brought into the Department of Military and Veterans Affairs. We have conducted onsite inspections and visits to approved facilities, new facilities and provided technical assistance and compliance surveys at the request of the Veterans Administration. Additionally, we have reviewed facilities for compliance, additional programs, and approved programs that lead to recognized credentials.

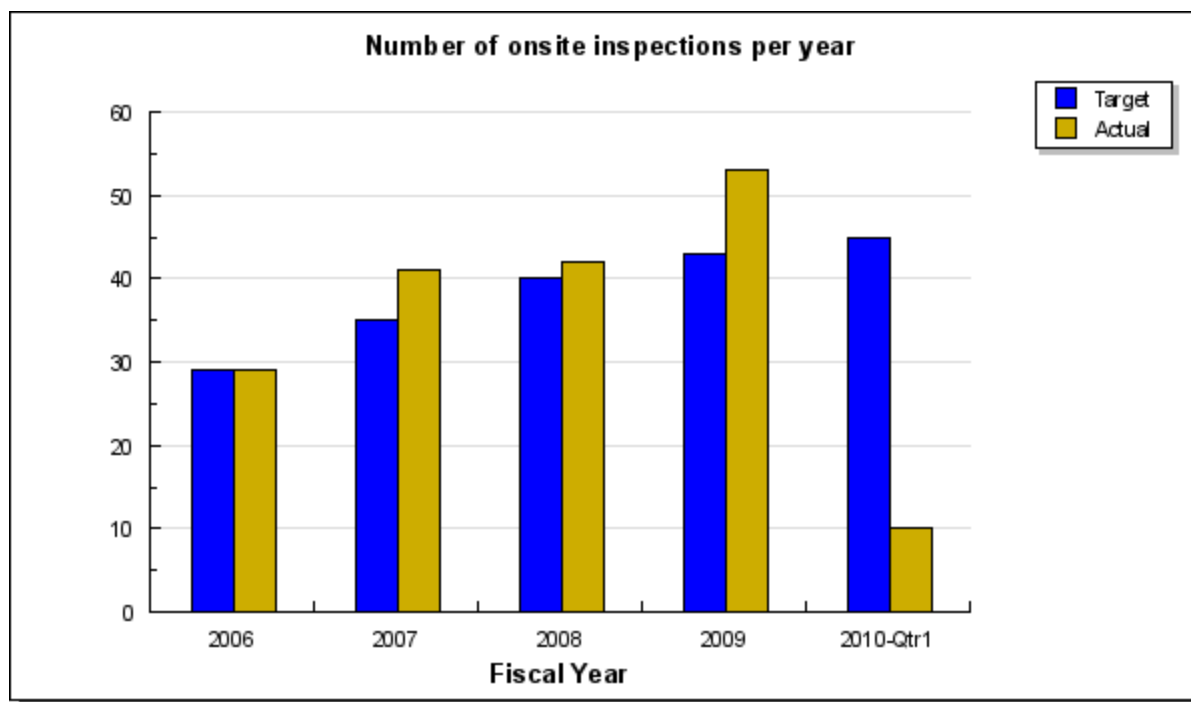
These activities all lead to Veterans receiving education benefits under the GI Bill.

A portion of the annual increase is due to changes in the base amount of the GI Bill by the United States Congress.

**C1: Strategy - Enhance the quality of education available to veterans.**

**Target #1:** Increase onsite inspections of facilities for GI Bill eligibility.

**Status #1:** In FY2010 to-date, 10 onsite inspections have been completed.



*Methodology: Actual data for period ending 9/30/09.*

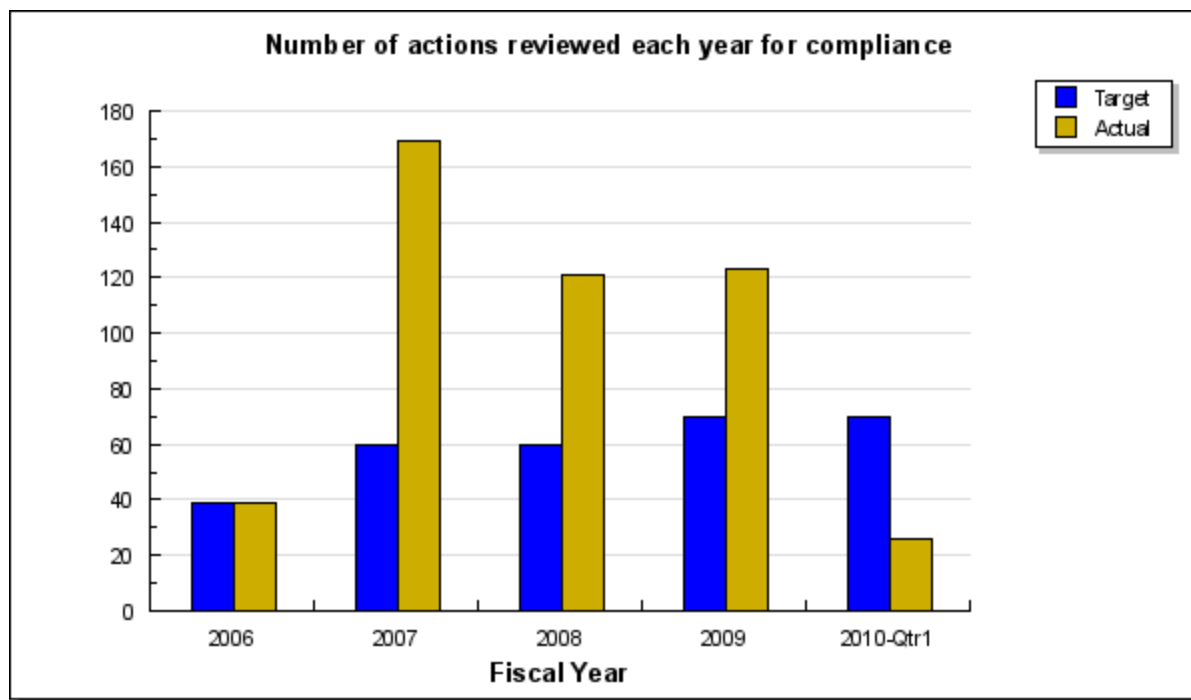
**Number of onsite inspections per year**

Fiscal Year	Target	Actual
FY 2010-Qtr1	45	10
FY 2009	43	53
FY 2008	40	42
FY 2007	35	41
FY 2006	29	29

**Analysis of results and challenges:** This measurement includes onsite inspections/visits of previously approved facilities; new facilities requesting approval; technical assistance visits; compliance survey visits at the request of the Veterans Administration.

**Target #2:** Review actions each year for compliance.

**Status #2:** In FY2010 to-date, 26 compliance actions have been reviewed.



*Methodology: Actual data for period ending 9/30/09.*

**Number of actions reviewed each year for compliance**

Fiscal Year	Target	Actual
FY 2010-Qtr1	70	26
FY 2009	70	123
FY 2008	60	121
FY 2007	60	169
FY 2006	39	39

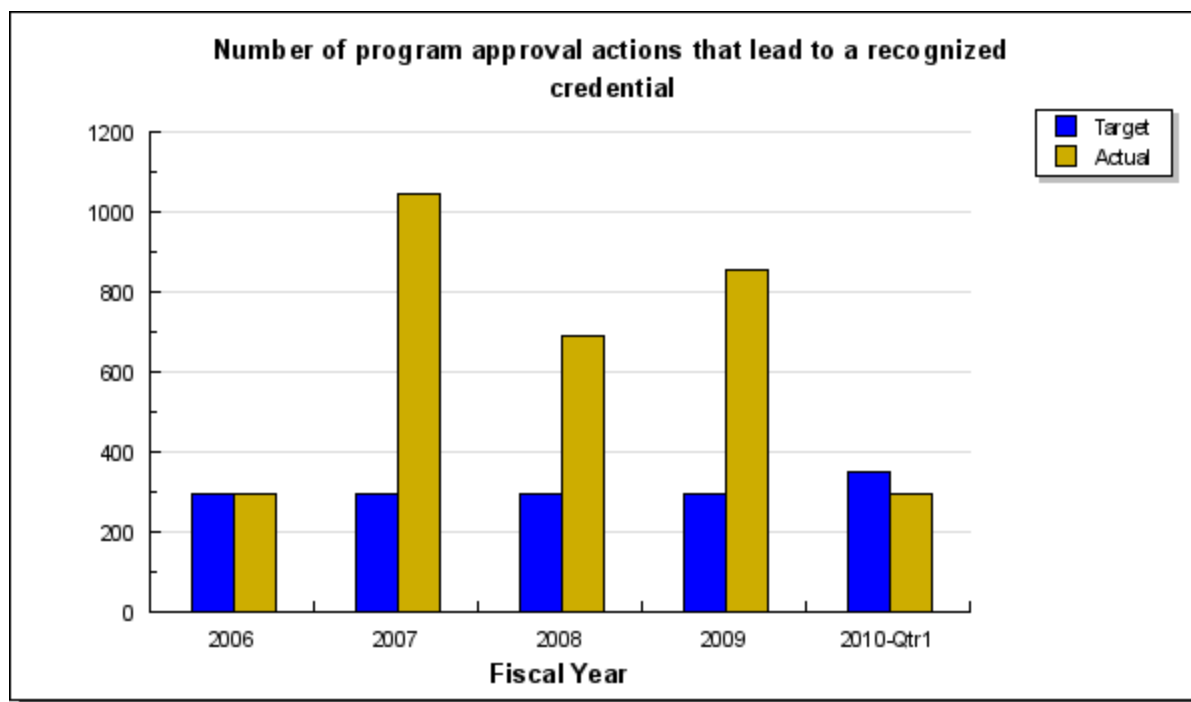
**Analysis of results and challenges:** Includes actions taken to assess program and policy information contained in facilities; publications; contents of a supplement or an addendum to facilities publications; revision to a policy or a practice; or any actions that substantiate the continuation of an existing approval.

In fiscal year 2009, we completed 123 actions to assess program and policy information.



**Target #3:** Increase program approval actions that lead to the award of a credential such as a certificate, diploma or degree.

**Status #3:** Program approval actions in FY2010 to-date are 294.



Methodology: Actual data for period ending 9/30/09.

#### Number of program approval actions that lead to a recognized credential

Fiscal Year	Target	Actual
FY 2010-Qtr1	350	294
FY 2009	293	853
FY 2008	293	691
FY 2007	293	1043
FY 2006	293	293

**Analysis of results and challenges:** Program approval actions include initial and revised approval of a defined or structured series of educational or occupational activities leading to the award of a recognized credential such as a Certificate, Diploma or Degree.

In FY2009, we have taken over 853 program approval actions that led or will lead to a recognized credential.